

## 2017 Q-4 DCF Program Report Card: DCF Work To Learn

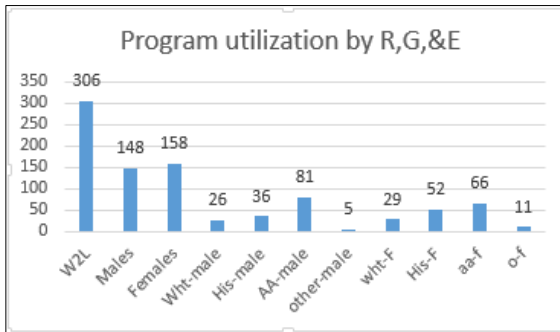
**Quality of Life Result:** All Connecticut working age residents have jobs that provide financial self-sufficiency

**Contribution to the Result:** The WTL Program addresses the need to assist adolescents and young adults (ages 16 to 21) in the development of skills to successfully transition to the workforce, post-secondary education and a self-sufficient adulthood. Jobs that provide financial literacy and capability are critical to this result. The focus of the WTL Program is on skill development and work experience (i.e. areas of educational, vocational and employability). Program components include financial literacy, capability, housing, access to healthcare, supportive personal relationships (family and community connections), life skills development, and budgeting.

Program Expenditures	State Funding	Federal Funding	Other Funding	Total Funding
Actual SFY 16	\$1,942,092.00	\$532,866.00		\$2,474,958.
Estimated SFY 17	\$2,037,022.00	\$438,802.00		\$2,475,824.
Annual Capacity				330

**Partners:** DCF Area Offices, Youth Leadership Boards, DCF Adolescent Programs, Schools, Supportive Family Members, Employers, Local Community Agencies, Annie E/Jim Casey Youth Opportunity Initiative

### How Much Did We Do?



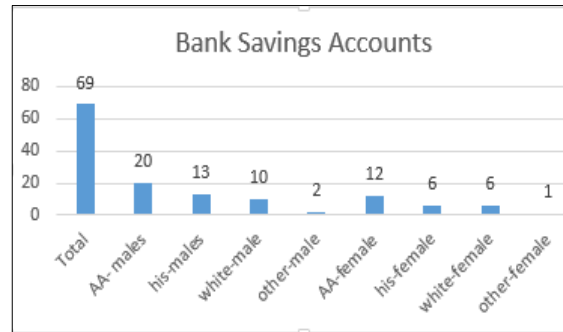
#### Story behind the baseline:

The programs reported 306 unique clients served during this quarter. The program remains diverse and enrollment reflects demographic makeup of the community it serves.

The program has increased slightly in the direction of enrolling more females than males. Overall there is less DCF youth committed to the department and there has been an ongoing reduction in the overall # of youth attending DCF supported Post- Secondary Education or Vocational paths as well. That trend may be affecting the number of youth engaged in this program since the age range is 16-21 years old.

Trend: ▲

### How Well Did We Do It?



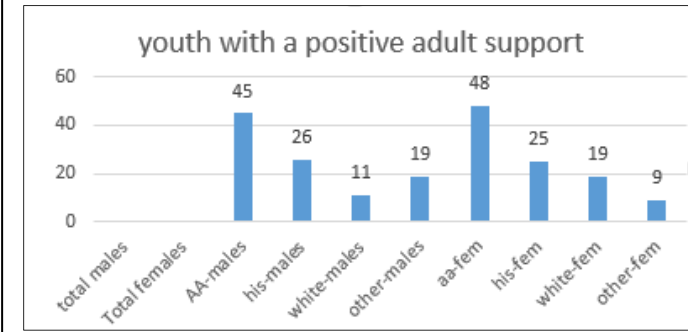
#### Story behind the baseline:

Establishing savings accounts and Matched IDA accounts have been a focus in this program. 101 Youth established a savings account or an IDA matched account. Per the contract and the JCYOI model, only DCF committed youth are eligible for the matched IDA savings program. This constitutes only about half of the participants at any given time.

The programs report that youth are missing essential and required documents to establish a bank account. This is a major barrier to the program. They want youth to see the benefits of opening a bank account. Some additional changes to the model have been adjusted to encourage more youth participation in this program.

Trend: ▲

### How Well Did We Do It?



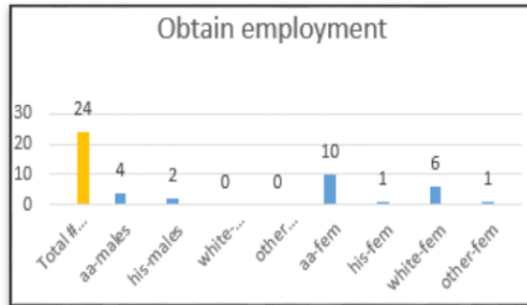
#### Story behind the baseline:

Establishing, maintaining and improving positive adult connections remains a priority of the program. The programs are all now recording this measure in a uniform and consistent manner. They are no longer counting the adults in the program or the DCF Social Workers in this measure. The data remains high and the trend is stable.

Trend: ▲

## 2017 Q-4 DCF Program Report Card: DCF Work To Learn

**Quality of Life Result:** All Connecticut working age residents have jobs that provide financial self-sufficiency  
**Is Anyone Better Off?**



### Story behind the baseline:

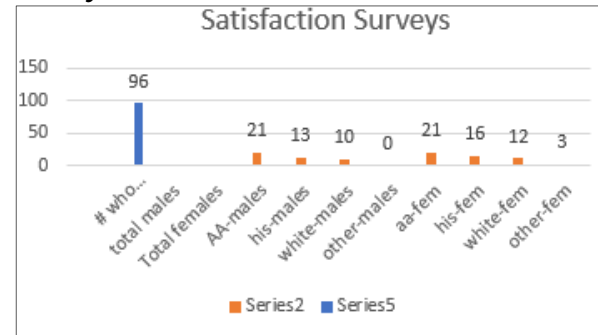
One of the Goals of the W2I programs are to prepare youth for transition to Post- Secondary education or work. The programs offer a variety of options for the youth; Including; Academic assessments, job interviewing and resume preparation activities and improving and building on existing work experiences and skills.

Many of the Youth obtain jobs in the community after they leave the program.

51 Participants obtained jobs or internships in the community this quarter. This is up from 24 last quarter. It is important to note that many are still in high school or are enrolled in a Post-Secondary Education Program.

Trend: ▲

### Is Anyone Better Off?



### Story behind the baseline:

The DCF share point worker satisfaction survey is inoperable at this time. Some of the programs are not able to disaggregate their data for this measure by race gender or ethnicity. So this graph is missing input from the Boys and Girls Village. However, still 96 youth report they are better off because of this service.

Trend: ▲

### Proposed Actions to Turn the Curve:

The providers need to market their programs to the DCF regional office social work staff on an ongoing and regular basis. The providers have all prepared updated presentations on their programs and will be requesting to present to the regional offices in their catchment areas

Quarterly provider meetings will continue to address the concerns to assist more youth in obtaining employment and slot utilization and will remain ongoing until the referrals and identified issues are resolved. Statewide Waterbury and New Haven are the most underutilized Work to Learn Program. Several meetings with the program staff and the regions were conducted over the past two quarters to address the need to increase referrals or re adjust the contract slot allocation.

### Data Development Agenda:

A request has been made to KGMB (PIE) to add race components to the RBA Report Card, and update the performance measures. This will allow for the actual numbers instead of percentages to be tracked in the PIE data tracking system. These programs were one of the first ones to be added to the PIE system and it has not been updated since establishment. Currently, data elements are being requested, tallied and entered manually to track new outcomes measures and to disaggregate the data by R, G and E. this will be an ongoing process of quality improvement for the upcoming year.