

CONNECTICUT STATE DEPARTMENT OF EDUCATION

Community Eligibility Provision (CEP)

Go for the Gold!

February 1, 2018

Training Agenda

- CEP Overview
- CEP Requirements
- CEP Election Process
- LEA Presentation Panel
- CEP Supporting Partners



An improved CEP process may lead to

Higher Numbers

- Meals served
- Free Claiming Percentages
 - ISP of 40% qualifies for CEP
 - ISP of 62.5% = 100% Free
 Claiming Percentage

Faster Practices

- Identifying Directly Certified Students
- Implementing the CEP requirements
- Submitting and storing proper
 documentation

Stronger Benefits

- Families
- ↓ Paperwork/money
- Food Service Programs
 - ↑ Streamlined operations
- Students
 - ↑ Healthy and ready to learn

Who Will be Speaking Today?

- Donna Heins, CSDE/Education Consultant
- Teri Dandeneau, CSDE/Education Consultant
- Dave Donovan, CSDE/IT Project Manager
- Lonnie Burt, Hartford Public Schools
- Shari-Lynn Staeb, East Hartford Public Schools

And hopefully...many of you in this audience!



Overview



What is CEP?

- Special provision option for meal certification
 - Authorized as part of the Healthy, Hunger-free Kids
 Act of 2010 (Sec 104)
- Alternative to collecting, approving, and verifying household applications
- Improves access to free school meals in eligible high poverty local educational agencies (LEAs) and schools
 - Breakfast and lunch

What are the Benefits?

- Free lunch and breakfast served to all students in participating schools
- Reduced burden for households
 - Paperwork and money
- Reduced burden for sponsors
 - Approval for 4-Year cycle
 - Paperwork, chance of administrative errors, costs for unpaid meals
- Reduced chance of overt student identification



What are the Two Key CEP Definitions?

Identified Students (Categorically eligible)

- Students certified without an application and, therefore, not subject to verification
 - Directly Certified for assistance programs
 - SNAP, TFA, Free-Medicaid
 - extended eligibility
 - Directly Certified for other source categorically eligible programs
 - Homeless, Runaway, Migrant, Foster, Federally or state-funded Head Start Program, non-applicant students approved by LEA official based on available information)



What are the Two Key CEP Definitions?

Enrolled Students

- Students who are enrolled in and attending schools
- Have access to at least one meal service daily
 - National School Lunch Program (NSLP)
 - School Breakfast Program (SBP)



What is the Most Important Definition?

Identified Student Percentage (ISP)

"The Identified Student Percentage (ISP) is the proportion of identified students (out of all enrolled students) who are directly certified for free school meals through a means other than the school meal application."

USDA CEP Planning and Implementation Guide



How Are Identified Student Percentages (ISPs) Calculated?

ISP % = total eligible students/total enrollment

 Strict rounding rules: An ISP must be rounded to two decimal places

Does an ISP of 39.98 percent qualify for CEP participation? NO

The power of grouping!

Schools with an ISP < 40% can be grouped with other schools in a LEA with a higher ISP to reach a total ISP ≥ 40%



ISP Calculation Examples

Individual School Example				
Identified Students Enrollment ISP				
School 1	75	200	37.50	

School Grouping Example				
Identified Students Enrollment ISP				
School 1	75	200	37.50	
School 2	200	400	50.00	
Total	275	600	45.83	

District-wide Example						
	Identified Students Enrollment ISP					
School 1	75	200	37.50			
School 2	200	400	50.00			
School 3	200	500	40.00			
Total	475	1,100	43.18			



What About Claiming Percentages?

- Known as federal reimbursement
 - "free" claiming percentage (rate)
 - higher reimbursement
 - "paid" claiming percentage (rate)
 - lower reimbursement
- The multiplier (1.6) is the factor by which the ISP is multiplied to determine the federal "free" rate
- Both rates combined must equal 100%





How Are Reimbursement Rates Calculated?

Examples using ISPs of 40% and 62.5%

- Multiply the ISP by a factor of 1.6 (multiplier) to determine the total percentage of meals reimbursed at the federal "free" rate
- The remaining percentage of meals, up to 100 percent, is reimbursed at the federal "paid" rate

$$40.0\% \times 1.6 = 64\%$$
 (Free Rate)



What Else Is There To Know about CEP?

- There are opportunities to group schools to maximize eligibility and participation
 - Districtwide
 - Groups of schools
 - Individual schools
- Once approved for participation, the ISP and claiming rates are approved for a 4-year cycle
 - No additional data submitted
 - Verification is not necessary



Is My LEA/School Eligible to Participate?

- Ensure at least 40 percent of enrolled students are identified students
 - Using data as of April 2, 2018, in the school year prior to CEP election (for school year 2018-19)
- Participate in both the NSLP and SBP
 - Residential child care institutions (RCCIs) not eligible
- Serve breakfast and lunch to all students at no charge (including visiting students)

What's the Connecticut CEP Story?

School Year	Number of Participating LEAS	Number of Participating Schools
2014-15	6	126
2017-18	28	241

Select state phase-in process (July 1, 2011) Nationwide availability (July 1, 2014)

Current Connecticut CEP Participants

- ACES
- Achievement First Bpt.*
- Amistad Academy*
- Brass City Charter*
- Bridgeport*
- Bristol
- Children's Community
 School*

- CREC
- East Hartford
- Elm City CollegePrep*
- Grace Webb*
- Great Oaks Charter*
- Hartford*
- Klingberg Family Center*



Current Connecticut CEP Participants

- Meriden
- Middletown
- Naugatuck
- New Beginnings Family Academy*
- New Britain*
- New Haven*
- New London*

- Path Academy*
- The Bridge
 Academy*
- TrailblazersAcademy*
- Vernon
- Waterbury*
- West Haven
- Windham*



Let's Summarize

Directly Certified

 AKA Identified Students

Multiplier

• 1.6

• Enrollment

5

Claiming Percentages

• Free and Paid

 Identified Student Percentage



How Eligible





Direct Certification and CEP Perfect Together!

CEP eligibility (ISP) based on numbers of Directly Certified Students/enrollment

It all starts with the files!

Direct Certification data must be

- accurate
- up-to-date
- readily available





DATE: March 16, 2017

MEMO CODE: SP 20-2017

SUBJECT: Community Eligibility Provision: Annual Notification and

Publication Requirements

TO: Regional Directors

Special Nutrition Programs

All Regions

State Directors

Child Nutrition Programs

All States

This memorandum details guidance on the annual Community Eligibility Provision (CEP) notification and publication requirements and provides information on the USDA-developed reporting template.

The National School Lunch Act requires State agencies to annually notify local educational agencies (LEAs) of district-wide eligibility for CEP [42 U.S.C. 1759a(a)(1)(F)(x)(II)]. Similarly, LEAs must annually submit school-level eligibility data

The 2018 Winter Olympics

It's the most wonderful time of the year!



The National School Lunch Act requires that

- State agencies (i.e., CSDE) annually notify local educational agencies (LEAs) of districtwide eligibility for CEP participation
- All LEAs annually submit school-level CEP eligibility data to their state agency (i.e., CSDE)
- Both the state agency and the USDA Food and Nutrition Service publish lists of CEP eligible and near eligible LEAs and schools on their respective websites



- Effective school year 2017-18, all
 Connecticut LEAs are required to enter the data into the CNP Online system
- April 2, 2018, data must be reported for each LEA's site that is participating in the National School Lunch Program or School Breakfast Program



Each LEA will be required to report three data sources for each site

- 1. Total enrollment
- 2. Total number of directly certified students
- 3. Total number of Other Source Categorically Eligible students



Each LEA will be required to report three data sources for each site

1. Total Enrollment

Only count those students who have access to the NSLP or SBP

Example: if split-day kindergarten students do not have access to lunch or breakfast, they would not be included in the enrollment



Each LEA will be required to report three data sources for each site

2. Total number of directly certified students

- This number represents the total number of students on the CSDE direct certification list (as of April 2, 2018)
- Include all categories (i.e., FS, AF and OT)
- Also will include the new FREE Medicaid (FM) eligibility
- Only children who are identified as FM (free Medicaid) on the direct certification list should be included with the direct certification number
- The RM code is reduced Medicaid and reduced eligibility does not get included for the purposes of CEP

Each LEA will be required to report three data sources for each site

3. Total number of Other Source Categorically Eligible students

- These are the students that are directly certified manually or outside of the CSDE direct certification
- Includes children extended benefits due to a sibling or child in the household whose name appears on the DC list
- Includes children who are directly certified based on a VALIDATED handwritten case number on an application

Other Source Categorically Eligible Students

- Children extended benefits due to a sibling or child in the household whose name appears on the DC list
- Children who are directly certified based on a VALIDATED handwritten case number on an application
- Foster children who have been directly certified by the district's foster point of contact
- Foster children who have been directly certified via a current DCF 603 form
- Homeless/runaway children who have been directly certified by the district's homeless liaison
- Students enrolled in a federally funded Head Start Program or a state-funded pre-kindergarten classes using identical or more stringent eligibility criteria than the Federal Head Start Program

Sc	chool Nutrition Programs Connecticut
Applications Claims Compliance Re	ports Security Search Programs Year Help Log Out
Applications >	School Year: 2017 - 201
Item	Description
Sponsor Manager	SNP Sponsor's Profile, Site and Hold Information
Application Packet	Applications Forms (Sponsor and Site)
Verification Report	Mandatory Annual Verification Report
Verification Summary	Mandatory Annual Verification Report (FNS-742) Summary
Food Safety Inspections	Number of Food Safety Inspections by Site
Food Safety Inspections Summary	Number of Food Safety Inspections by Site Summary
FFVP Grant Overview	Fresh Fruit and Vegetable Program Grant Information by Site Overview
FFVP Grant Allocations	Fresh Fruit and Vegetable Program Grant Allocations
FFVP Invitations and Approvals	Fresh Fruit and Vegetable Program Invitations and Approvals
FFVP Application Packet	Fresh Fruit and Vegetable Program Application Forms (SFA and Site)
Financial Report	School Food Annual Revenues and Expenditures Report
Financial Report Summary	School Food Annual Revenues and Expenditures Report Summary
Site Enrollment	Site Enrollment and Eligibility
Community Eligibility Provision	Enrollment and Eligibility for Community Eligibility Provision
Download Forms	Forms Available for Downloading
Healthy Food Certification	Healthy Food Certification
Healthy Food Certification Summary	Healthy Food Certification Summary



Enter each Site's Number of Identified Students and Enrollment as of the Reporting Date.

		Nbr Identified Students						
Site ID	Site Name	SNAP	Other	Total	Enrollment	ISP	Eligible?	Potentially Eligible?
03	McAlister Intermediate School	0	0	0	0	0.00 %		
04	A. Ward Spaulding School	0	0	0	0	0.00 %		
51	Suffield Middle School	0	0	0	0	0.00 %		
61 Suffield High School		0	0	0	0	0.00 %		
Sponsor Totals		0	0	0	0	0.00 %		
Total Sites: 4								



		Nbr Id
Site ID	Site Name	SNAP
03	McAlister Intermediate School	0
04	A. Ward Spaulding School	0
51	Suffield Middle School	0
61	Suffield High School	0
	Sponsor Totals	0

SNAP DATA

- The total number of directly certified students for each site taken from the DC list
- Includes the codes FS, AF, OT and FM (free Medicaid)



		Nbr Id	lentified Stud		
Site ID	Site Name	SNAP	Other		
03	McAlister Intermediate School	0	0		
04	A. Ward Spaulding School	0	0		
51	Suffield Middle School	0	0		
61	Suffield High School	0	0		
	Sponsor Totals	0	0		
otal Citace 4					

OTHER DATA

The total number of Other Source Categorically Eligible students for each site including those student directly certified as

- homeless/runaway
- Head Start
- foster
- validated handwritten case number
- students extended free eligibility based on a child in the household receiving SNAP/TFA benefits



ENROLLMENT DATA

Only count those students who have access to the NSLP or SBP

		Nbr Id			
Site ID	Site Name	SNAP	Other	Total	Enrollment
03	McAlister Intermediate School	0	0	0	0
04	A. Ward Spaulding School	0	0	0	0
51	Suffield Middle School	0	0	0	0
61	Suffield High School	0	0	0	0
	Sponsor Totals	0	0	0	0



A word about April 2

- REMINDER The weekly direct certification match occurs on Monday (unless Monday is a holiday)
- It takes place throughout the day
- Obtain the data on Tuesday (April 3) to ensure that the DC match has completed in full

Reporting Timeframes

DUE DATE	ACTION REQUIRED	COMMENTS
April 9, 2018	All LEAs (except RCCIs) report the required CEP data in the CNP Online System	April 2, 2018, data only
April 16, 2018	CSDE posts the LEA CEP Notification list on the CSDE website School-level eligibility posted on CSDE	
May 1, 2018	website	
May 18, 2018	Deadline date for interested sponsors to contact Donna Heins to discuss next steps	Contact: donna.heins@ct.gov 860-807-2082
June 30, 2018	Deadline date for notifying the CSDE of a district's participation in CEP for school year 2018-19	All required paperwork to be submitted by this date



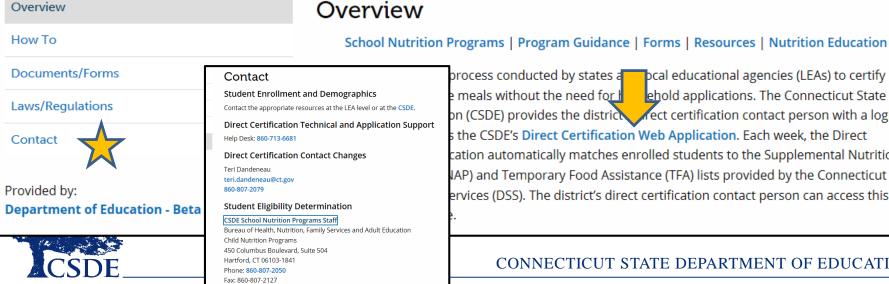


http://portal.ct.gov/SDE-CommunityEligibilityProvision

CEP Website New Look!

Direct Certification

Direct Certification



process conducted by states a peal educational agencies (LEAs) to certify e meals without the need for l ehold applications. The Connecticut State on (CSDE) provides the district rect certification contact person with a login ID the CSDE's Direct Certification Web Application. Each week, the Direct cation automatically matches enrolled students to the Supplemental Nutrition IAP) and Temporary Food Assistance (TFA) lists provided by the Connecticut ervices (DSS). The district's direct certification contact person can access this

CONNECTICUT STATE DEPARTMENT OF EDUCATION

Do You Know Some Strategies To Maximize ISP?

Lonnie M. Burt, MS, RD, CD-N Senior Director Food & Child Nutrition Services

Additional strategies are outlined in the USDA <u>Community Eligibility</u>

<u>Provision (CEP): Planning & Implementation Guidance</u> (refer to page 14)



Requirements



What Does a CEP Sponsor Agree To Do? Details in CEP ED-099 Addendum

- Serve free breakfast and lunch to all students for a period of four years
 - May opt-out prior to end of cycle
- Not collect free and reduced-price applications
- Cover costs of providing free meals with non-federal funds



How Can A Sponsor Cover Excess Costs?

- May only use funding from non-federal sources to cover costs above USDA federal funding
- Examples of non-federal sources
 - any portion of state revenue matching funds that exceeds the minimum requirement
 - excess funds from the CACFP and SFSP
 - profits from a la carte sales, catering, vending
 - in-kind contribution funds from outside sources such as volunteer services
 - cash donations

What Are Other CEP Requirements?

- Conduct a data match annually between SNAP and student enrollment
 - LEAs cannot contact households to obtain
 SNAP letters
- Supply data to CSDE for USDA Reports
 - i.e., FNS 742 Verification Collection Report
- Conduct edit checks to take an accurate count of reimbursable meals served



What Actions Occur at The Start Of The School Year?

- Enter CEP information in CSDE's CNP Online System
 - Guidance will be provided
- Institute a process to collect and retain required documentation (train staff)
- Send out parent letters, media announcement, Addendum C, and Alternative Income Survey

What About The Alternative Income Survey?

- All Connecticut schools required to collect data to determine economically disadvantaged children
- In lieu of applications, CSDE requires CEP schools to report eligibility status in the PSIS System
 - Alternative Income Survey data



What Happens During an Administrative Review?

- At least one CEP school has an abbreviated review
- The state agency (CSDE) reviews records to ensure
 - appropriate documentation is on file
 - meals are counted appropriately
 - claiming percentages are accurate



Election Process



What Possible Scenarios Require Submission Of April 2, 2018, Data?

New CEP Sponsor requesting participation Current CEP Sponsor

- Mid-cycle
 - Request change to ISP in existing CEP schools
 - Start of new 4-year cycle***
- Elects to add, remove or regroup schools
 - Poverty level in district, groups or schools may have changed

What Possible Scenarios Require Submission Of April 2, 2018, Data?

Current CEP Sponsor

- Ending year four of cycle and eligible
- Ending year four of cycle and non-eligible
 - Grace year possible
 - Allows participation one more year if April data indicates an ISP < 40 percent but ≥ 30 percent
 - Must have ISP of at least 40 percent the next year or return to standard counting and claiming procedures

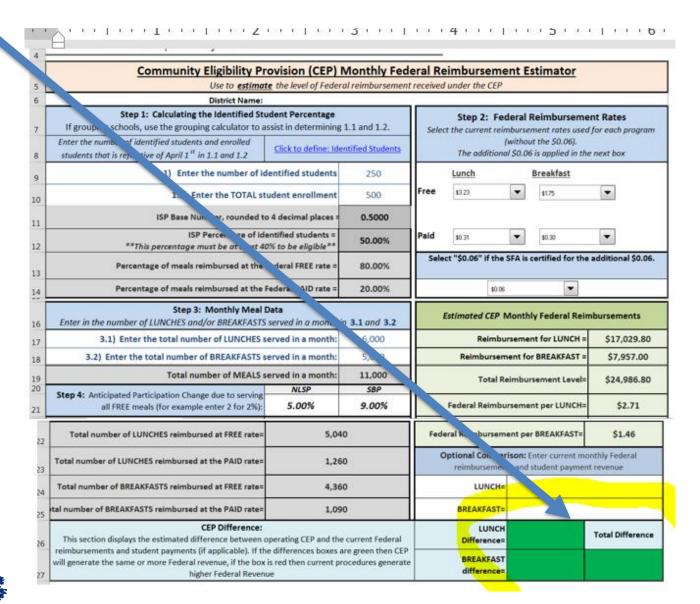
LEA reviews ISP for each site to consider eligibility and possible groupings

Use Federal Estimator to identify projected cost to operate CEP

Finalize participation
Individual
Groups
Districtwide



Green Means Same Income Or More





LEA notifies board of education (BOE)

LEA contacts
Donna Heins
(CSDE)

LEA/CSDE conference call to discuss next steps



What Initial Paperwork is Required?

- CEP Worksheets
- CEP Spreadsheet with list of Identified Students
 - As of April 2, 2018
 - Must only use CSDE-designed spreadsheet
- Evidence of total student enrollment
 - as of April 2, 2018
- CEP ED-099 Addendum
 - Sent to LEA by CSDE (NEW)

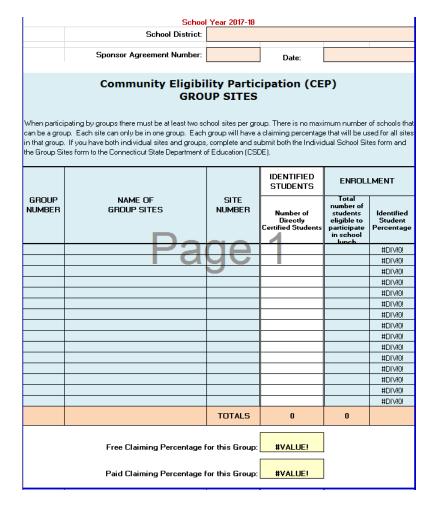


What About the CEP ED-099 Addendum?

- Agreement between LEA BOE and CSDE
 - Must be signed by First Authorized Signer
 - Then signed by CSDE Chief Financial Officer
- Lists CEP requirements and approved claiming percentages (NEW)
- Will be sent by CSDE to LEA (NEW)
- Original kept on file with ED-099
- Copy sent to LEA via e-mail

What About the CEP Participation Worksheets?

- Provide initial data to determine ISP
- Identify ISP groupings
 - Individual
 - Group
 - Districtwide





What About the CEP Student Identification Spreadsheet?

- CSDE Excel Spreadsheet
- List all identified students
- Fill in all required columns
- Note valid direct certification date range
- Do not use any other spreadsheet
- Only the number of validated names are used to calculate the final ISP



CSDE CEP Student Identification List

	Α	В	С	D	Е	F	G	Н	I J
1		Total Enrollment Student Roster as of April 2, 2018							
		Student						Direct	Direct Certification List
		ID			Student First			Certification	Date (Must be on or
2		Number	Grade	Student Last Name	Name	DOB	School	List Code	before April 2, 2018)
3	EX	121482	5	Miller	John	3/20/2009	ABC School	FS	
4	EX	127957	3	Smith	Kate	12/15/2011	ABC School	AF	
5	EX	123456	preK	Wilson	Tom	6/7/2014	ABC School	ОТ	
5	EX	118992	12	Miller	Erica	1/4/2000	ABC School	FM	
7	1								
8	2								
9	3								
0	4								
1	5								

Direct Certification List Valid Dates are from July 1, 2017 – April 2, 2018

What About Enrollment?

- Important piece of data
- Only include numbers for students with access to breakfast and/or lunch at any school site
- Best data source is printout from PowerSchool or similar software system
 - Date (April 2, 2018)
 - Name of school
 - Total enrolled (eligible students only)
- May be required to produce entire roster

LEA uploads required paperwork to CNP Online System

Information reviewed by CSDE for initial eligibility

Random sample of identified students matched to state system



If all names match, provisional approval notification of ISP and claiming percentages are e-mailed to LEA

If a large number of names do not match, on-site validation will be required

Random sample spreadsheet uploaded to CNP Online System for retrieval by LEA Site visit date determined



LEA provides
additional
supporting
documentation

Final ISP will be determined at the end of the site visit

Provisional approval notification of ISP and claiming percentages are e-mailed to LEA



ED-099 Addendum sent by CSDE to LEA for signature

Sponsor enters CEP information into CNP Online System

LEA initiates next steps as outlined in provisional approval notification e-mail



What Actions Occur at Start of School Year?

- Enter CEP information in CNP Online System
 - Guidance provided
- Prepare a system to collect and retain required documentation (train staff)
- Send out parent letters, media announcement, Addendum C, and Alternative Income Survey



CEP Required Documentation (LEAs)

- Total number of breakfasts and lunches served daily
- Percentages used to claim meal reimbursement
- Non-federal funding sources used to cover any excess meal costs, if applicable
- School-level information provided to the state agency for publication, if applicable
- Data used to calculate the ISP (source documentation)

ISP Source Documentation (LEAS)

- The master student enrollment roster
 - includes all active students with ISP eligibility determination
 - as of April 2, 2018, for school year 2018-19
- All supporting documentation for ISP eligibility, e.g., student lists for DC children, foster children, homeless, runaway, partial matches, extended eligibility, etc.
- Retention timelines (all CEP documentation)
 - Entire time CEP is in operation (four year duration or longer)
 - For three years after the last claim for reimbursement is submitted
 - Longer if audit in process

When is a Mid-cycle ISP Calculation Required?

- Usually any time a change in student population changes the poverty level
 - Individual school/LEA attendance area changes
- If ISP grouping composition changes
- Mid-year changes are not required for changes to the student population



Quick Quiz

- The CEP schools cannot accept payment (for reimbursable meals)
 from visiting students
 (Refer to USDA <u>Community Eligibility Provision: Guidance and Updated Q&As</u>
 Questions 38 and 39)
- CSDE allows 30-day "carryover" eligibility for free meals for students transitioning from CEP schools (Refer to CSDE <u>Operational Memorandum No. 15-16</u>: Early Implementation of Eligibility Carryover Period for Students Transitioning from Provision Schools: State Agency Extension Option)
- Preschool grades can be included in ISP calculations
- Any LEA planning to elect CEP for the school year 2018-19, must contact Donna Heins by May 18, 2018



What Else? Refer To CSDE CEP Webpage

http://portal.ct.gov/SDE/Nutrition/Community-Eligibility-Provision

So much to learn...so little time Connecticut's Official State Website Search Connecticut Government. **Community Eligibility** HOME / DEPARTMENT OF EDUCATION - BETA / COMMUNITY ELIGIBILITY PROVISION (CEP **Provision (CEP)** Community Eligibility Provision (CEP) Planning & Implementation Guidance Overview Overview Fligibility School Nutrition Programs | Program Guidance | Forms | Resources | Nutrition Education VlqqA Under the Healthy, Hunger-Free Kids Act of 2010 (HHFKA), the CEP provides an alternative approach for offering school meals in local educational agencies (LEAs) and schools in low-income areas, instead Documents/Forms of collecting individual household applications for free and reduced-price meals. The CEP allows schools that predominantly serve low-income children to offer free, nutritious school meals to all Related Resources students through the National School Lunch Program (NSLP) and School Breakfast Program (SBP). Laws/Regulations The CEP uses information from other programs, including the Supplemental Nutrition Assistance Program (SNAP) and Temporary Family Assistance (TFA), instead of traditional paper applications. Contact **CEP Benefits** Provided by: Department of Education - Beta United States Department of Agriculture DATE: September 9, 2016 MEMO CODE: SP 54-2016 United States Department of Agriculture Food and Nutrition Service SUBJECT: Community Eligibility Provision: Guidance and Updated Q&As September 2016 TO: Regional Directors Special Nutrition Programs

All Regions
State Directors
Child Nutrition Programs

All States

Have You Visited USDA's CEP Webpage?

School Meals Home

How to Apply

- > Application
- > Income Eligibility
- > Reimbursement Rates
- > State Agency Contacts

Browse By Subject

- > Certification of Compliance
- > CN Labeling
- > Community Eligibility Provision
- Disaster Assistance
- > Federal Register Documents
- Food Safety
- > Grants
- Guidance and Resources
- > Policy
- > Press Releases
- > Professional Standards
- > Legislation & Regulations
- > Reports
- > Research
- > Tools for Schools
- > Unpaid Meal Charges

School Meals



Community Eligibility Provision Resource Center

The CEP Resource Center provides extensive resources for parents, teachers, and school officials at the local, state, and Federal level to better understand CEP and its positive benefits, along with useful tools to help facilitate successful implementation of the provision in your school!



Learn About CEP

The Basics

- CEP Fact Sheet
- Webinar: Community Eligibility Basics
- · CEP Perceived Barriers to Implementation Info Sheet

CEP Webinars

2017 CEP Webinar Series

- Overview & Timeline for SY 17-18
- Partial District Implementation

2016 CEP Webinar Series

- CEP and Alternative Breakfast Models
- Making "Cents" of CEP at a 40-50% ISP
- CEP: Messaging and Outreach in Your Community
- Notification and Publication Requirements
- Improving Direct Certification Systems

https://www.fns.usda.gov/school-meals/community-eligibility-provision-resource-center



Panel Presentation



Do You Know CEP? Stories from the Field

Lonnie M. Burt, MS, RD, CD-N
Senior Director
Food & Child Nutrition Services
Hartford Public Schools

Shari-Lynn Staeb
General Manager
On-Site Service Solutions
East Hartford Public Schools



Supporting Partners



Do You Know the Other CSDE Partners?

Jocelyn Mackey

jocelyn.mackey@ct.gov

Foster Care Educational Stability

Louis Tallarita

louis.tallarita@ct.gov

Homeless Education

Kendra Shakir

kendra.shakir@ct.gov

Alternative Income Survey and PSIS



CSDE Additional Contact Information

Donna Heins, Education Consultant

Contact for Community Eligibility Provision donna.heins@ct.gov 860-807-2082

Teri Dandeneau, Education Consultant

Contact for Direct Certification 860-807-2079

teri.dandeneau@ct.gov

Dave Donovan, IT Project Manager for Direct Certification

david.donovan@ct.gov

Direct Certification Technical and Application Support

Help Desk: 860-713-6681

