

Quarterly UPDATE

Connecticut Partnership for Long-Term Care
January – March 2014





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I. WANTED



Insurance professionals who have sold more than 10 CT Partnership policies during the six-month period between July 1st and December 31st, 2013. Please e-mail the Partnership office at david.guttchen@ct.gov and give us your name and the number of policies you sold during the past 6 months. Producers who respond will be recognized in the Spring issue of Quarterly UPDATE. As a reminder, we must hear from you if you wish to be recognized in our next Update. We do not receive agent-specific sales information from the insurers.

II. PARTNERSHIP TAKES AGENT TRAINING ON THE ROAD



On April 17, 2014, the Partnership will be holding its monthly agent certification training class at the Four Points Sheraton Hotel in Meriden, CT. The class will be held from 9:00 AM to 1:00 PM. Agents will still need to take the prerequisite online course before being able to register for the Meriden training. The Partnership agent training class is generally held in Hartford, but in the interest of being responsive to comments from agents requesting the Partnership explore training sites outside Hartford, the Partnership is holding the April 17th training in Meriden.

Depending on the response and outcome of the Meriden training, the Partnership will consider holding additional trainings outside of Hartford. For detailed information on the Meriden training, please call 860-418-6318. For additional information on the Partnership's agent certification process, visit the Partnership website at:

http://www.ct.gov/opm/cwp/view.asp?a=2995&q=383398

III. NEW PARTNERSHIP MINIMUM DAILY BENEFIT LEVELS FOR 2014



For Partnership policies applied for in **2014**, the minimum daily benefit levels are **\$235.00** for nursing home care and **\$117.50** for home care.

In addition, please be aware that the annual allowable minimums also pertain to existing policyholders who wish to reduce their daily benefits. In cases such as this, the daily benefit cannot be reduced below the Partnership allowable minimum benefit level for that year.

If you have any questions on the Partnership's minimum daily benefit levels, please email David Guttchen at david.guttchen@ct.gov or call 860-418-6318.

IV. SPOUSAL ASSET LIMITS FOR CT MEDICAID FOR 2014



Effective January 1, 2014 the <u>maximum</u> amount of assets a spouse living at home can keep when his/her spouse is on Medicaid and receiving long-term care services is half of the couple's assets up to \$117,240. The <u>minimum</u> amount of assets a spouse can keep is \$23,448. (The primary residence is not considered a countable asset when one spouse is residing in it.)

Remember, these spousal asset limits **do not apply** to most people because only about 20% of individuals are married at the time they apply to Connecticut's Medicaid Program for long-term care services.

V. TAX QUALIFIED PREMIUM LIMITS FOR 2014



The limits for how much premium can be counted as an unreimbursed medical expense for tax-qualified policies has been revised for taxes filed for calendar year 2014. Please note that effective in 2013, the threshold for being able to deduct unreimbursed medical and dental expenses was increased to 10% of adjusted gross income from 7.5% for individuals under age 65. For those 65 and older, the 7.5% threshold will remain in effect but will increase to 10% as well in 2017. The new limits are noted below.

Attained Age Before the Close of the Tax Year	Tax Limitation on Premiums Calendar Year 2014
40 or less	\$370
41 – 50	\$700
51 – 60	\$1,400
61 – 70	\$3,720
71 and older	\$4,660

VI. NEW "BEFORE YOU BUY" PUBLICATION



The Partnership's "Before You Buy" publication, that is required to be provided to every Partnership policy applicant, has been updated for 2014.

"Before You Buy" can be downloaded from the Partnership's website at:

http://www.ct.gov/opm/cwp/view.asp?a=2995&q=383402

If you would prefer to obtain printed copies of "Before You Buy", please contact your general agent or insurer. It is their responsibility to distribute printed copies of the publication to their producers.

Other Partnership publications available for downloading from the Partnership website are:

- Cost of Care in Connecticut
- Frequently Asked Questions
- The Cost of Waiting to Buy Long-Term Care Insurance
- Connecticut Partnership Provides Significant Additional Value for Consumers
- Partnership Reciprocity Compact
- Policy Comparisons Report

Please note that these Partnership publications are not to be modified or altered in any manner for any purpose.

VII. NEW "POLICY COMPARISONS" REPORT



The Partnership's <u>Policy Comparisons Report</u> has been revised to reflect updated information for 2014 regarding the Partnership's minimum daily benefit levels and tax-qualified policies.

The Policy Comparisons Report is available electronically. A PDF version of the Report can be downloaded from the Partnership website by selecting "Policy Comparisons Report" from the following link:

http://www.ct.gov/opm/cwp/view.asp?a=2995&q=383402

Please note that you are prohibited from altering the Policy Comparisons Report in any manner, such as adding your name to the Report, attaching a business card, or reformatting or rearranging the Report in any way. You are free to make as many copies of the Report as you would like as long as the Report is not altered in any manner.

If you would like a printed copy of the Report, we can provide you at no cost with up to 10 copies of the January 2014 edition at this time. Please note it may take 2-4 weeks for delivery. To order, send an e-mail to: david.guttchen@ct.gov. Please include your mailing address in your email.

VIII. RATE INCREASE ACTIVITY



Bankers Life:

In May 2013, Bankers Life requested a 35% increase on some older Partnership and non-Partnership policies. In September 2013 this request was denied by the Connecticut Insurance Department and no increase was granted for Bankers Life.

Transamerica Life:

In September 2013, Transamerica Life requested a 25% increase on some older Partnership and non-Partnership policies. In October 2013 this request was denied by the Connecticut Insurance Department and no increase was granted for Transamerica Life.

MetLife Insurance Company of Connecticut:

In September 2013, MetLife Insurance Company of Connecticut requested rate increases ranging from 50% - 100%, depending on the policy, on some older Partnership and non-Partnership policies that had originally been sold by Travelers. **This request is still under review by the Connecticut Insurance Department.**

There are no other rate increase requests currently pending with the Connecticut Insurance Department.





 As of September 30, 2013, there were 231 licensed Nursing Facilities in Connecticut. Over the last 5 years, a total of 15 nursing facilities went out of business and three new ones were established. As of September 30, 2013 there were 27,497 beds. Please see the link below for a fact sheet with additional information:

http://www.ct.gov/opm/lib/opm/hhs/ltc/nf_fact_sheet_2013.pdf

 All CT Partnership policyholders who receive care in a CT licensed nursing facility are entitled to a 5% discount off the private pay cost for room and board and services in the facility. With an annual private pay rate of approximately \$140,000, that is close to a \$7,000 discount. For information on additional provisions included in a Partnership policy that provide significant value to the policyholder, please see the link below:

http://www.ct.gov/opm/lib/opm/hhs/ltc/consumer_value_apdg.pdf

 Additional research studies performed by the CT Partnership can be found at:

http://www.ct.gov/opm/cwp/view.asp?a=2995&Q=383466&opmNav_GID=1814

X. PARTNERSHIP TRAINING FORMAT PROVIDES REFRESHER COURSE OPPORTUNITY FOR CERTIFIED AGENTS



By regulation, any producer who wishes to sell or market a CT Partnership policy must have at least 7 hours of training on long-term care issues and the Partnership.

The current training format consists of two components.

The first component is a **Prerequisite Online Course** that covers basic long-term care subjects, including how long-term care insurance works, Medicare, Medicaid, etc. This course is currently being offered by two outside vendors, while additional vendors may be approved to offer the course in the future. The course culminates in an exam that must be passed in order to be eligible to register for the second component of the training. The fee for the online course and its related Continuing Education Credits is handled directly by the vendors.

Training Course to be conducted by CT Partnership staff. This training will focus solely on the Partnership. Only producers who successfully complete the Prerequisite Online Course are eligible to register for the Partnership classroom course. The fee for the Partnership classroom course is \$150. Completion of both components is required before a producer will be certified to sell Partnership policies. For CT resident producers, the Prerequisite Online Course earns 8 Continuing Education (CE) credits (5 Life & Health and 3 Laws/Regulation/Ethics) and the 4 hour Partnership classroom course earns 4 CE credits (4 Life & Health).

If you are already Partnership certified, you are not required to take any additional Partnership courses since the Partnership certification is a one-time requirement.

However, if you are already Partnership certified, you are welcome to attend the Partnership's 4 hour training course. If you are already Partnership certified, you will not be required to take the Prerequisite Online Course in order to register for the Partnership classroom course. We will just need to verify your Partnership certification when you call to register. The 4 hour Partnership training course can provide a useful refresher for producers who are already Partnership certified, especially those that attended the Partnership training many years ago. Producers who take the Partnership class as a refresher course also must pay the \$150 course fee and are eligible to earn 4 Life & Health CE credits (CE credits only available for CT resident producers).

For detailed information on the Partnership training, visit the Partnership website at:

http://www.ct.gov/opm/cwp/view.asp?a=2995&q=383398

Quarterly UPDATE is published for certified producers and other professionals by the State of Connecticut, Office of Policy & Management.

Direct inquiries to: Connecticut Partnership for Long-Term Care, 450 Capitol Ave.- MS# 52LTC, Hartford, CT 06106-1379, (860) 418-6318.