

Safe Connect Statewide Response to Victims of Domestic Violence

Connecticut's 169 cities and towns. One domestic violence resource hub. New ways to connect safety



CTSafeConnect



Connecticut Coalition Against Domestic Violence

Connecticut Member Organization Service Statistics

7/1/18-6/30/19



37,773 victims per year



**CT DV Shelters Operate at 123% Capacity
Statewide**



33,711 crisis calls



**More than 80 court advocates provide legal
advocacy to survivors**



**2,229 victims and their children were
housed**

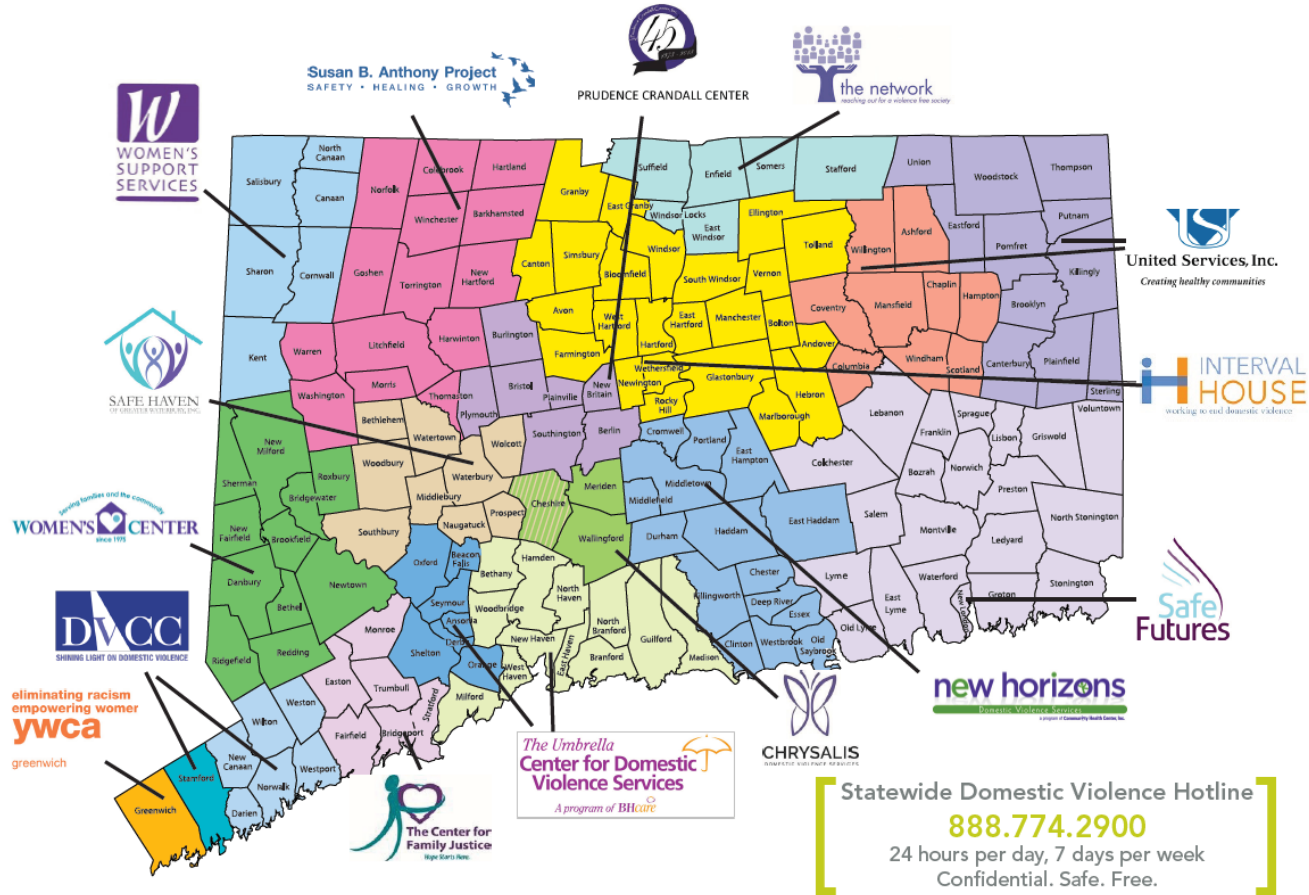


12-16 fatalities annually

Why Safe Connect?

cca|DV MEMBER ORGANIZATIONS

Connecticut Coalition Against Domestic Violence



Why Safe Connect?

Statewide and local hotline (s) have traditionally only been available by calling a toll-free telephone number, but the ways in which people communicate have evolved since their establishment decades ago. Now, under Safe Connect, access to certified domestic violence counselors will be available via **PHONE**, **TEXT**, **CHAT** and **EMAIL**.



Why Safe Connect?

Safe Connect will allow Connecticut to streamline the many access points that currently exist for survivors of domestic violence seeking services into one comprehensive, statewide coordinated triage and response.



CALL or TEXT us

We listen because you matter.



EMAIL us

Tell us if it's safe to reply.



LIVE CHAT in your language

We chat back in yours.

CTSafeConnect.org | (888) 774-2900 | 24/7/365

All services are CONFIDENTIAL, SAFE, FREE & VOLUNTARY.



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Goals of Safe Connect

A central goal of Safe Connect is to increase access for traditionally underserved and underrepresented communities.

To support this goal, Safe Connect Offers:

- 80% of all staff are bi-lingual
- Cultural backgrounds of staff that span over ten countries and five continents
- On call clinical support for the Advocacy Coordinators
- Initiative to recruit and retain bi-cultural/bi-lingual advocates



Current Process of Safe Connect

What can someone expect when they contact Safe Connect?

- A live greeting
- Services that are CONFIDENTIAL, SAFE, FREE and VOLUNTARY
- Someone who speaks your language
- Emphasis on safety
- Options for staying safe
 - Safe Housing (shelter, rapid rehousing, transitional housing)
 - Risk assessment and address confidentiality
 - Victim Compensation
 - One-on-one counseling and support groups
 - Legal advocacy including options



CT Safe Connect

What can someone expect when they contact Safe Connect?

- Information
 - Comprehensive Approach to Advocacy
 - Counseling and Support
 - Safety Options
 - Warm hand-off to Domestic Violence Organization
 - Addressing most critical immediate needs
-
- **Follow-up:** With permission from the victim or survivor, Safe Connect Advocacy Coordinators will follow-up within 48 hours to make sure there has been a connection to the local domestic violence organization to which they were referred.



Who Safe Connect Serves

Who can contact Safe Connect?

- **Victims & survivors** regardless of age, ability, gender identity, sexual identity, racial or ethnic identity, religion, socioeconomic status, immigration status.
- **Family & friends** or anyone who suspects that someone they know is experiencing abuse and wants guidance on how to talk about it.
- **Professionals** who come across victims and survivors through the course of their work and would like guidance or technical assistance. Professionals and community-based organizations are still encouraged to develop partnerships with their local domestic violence organization.



First Three Weeks at Safe Connect

292 Individuals/ 467Contacts

7 Hotlines rolled in plus two statewide

Services Provided:

Civil Legal- 48

Crisis Intervention 184

Counseling/Support- 266

Criminal Justice- 11

Hospital/Medical- 16

Information/Referral- 291

Law Enforcement- 34

Other- 37

Safety Planning- 207

Victim Advocacy- 103



Social Media

A great way to help spread the word about the availability of Safe Connect is through social media!

CCADV will be posting plenty of info so feel free to visit our pages:

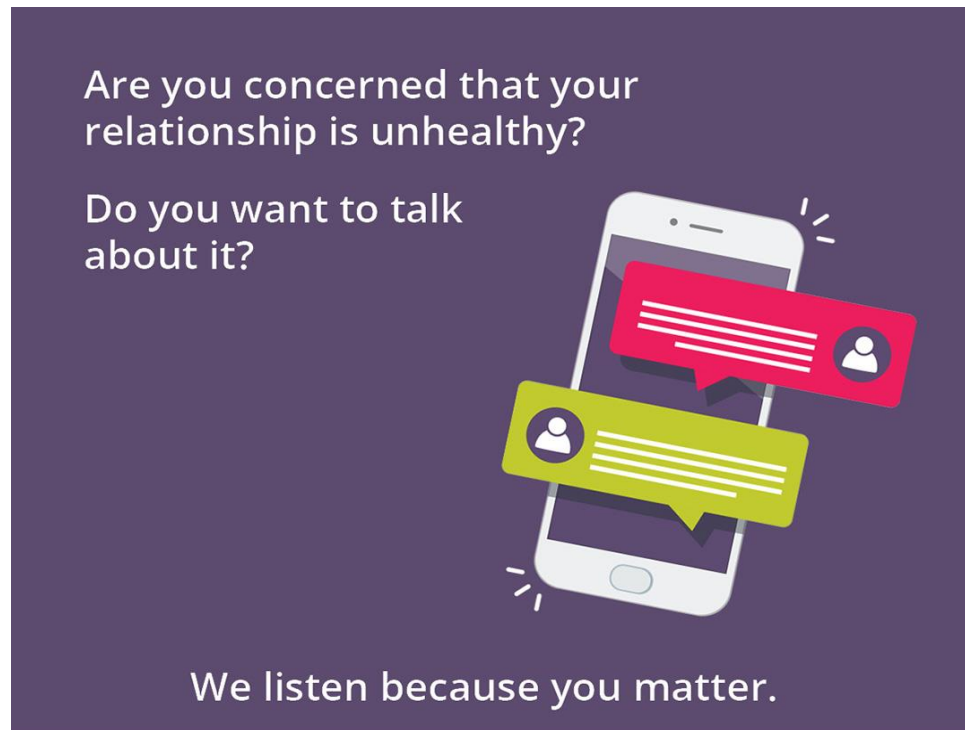
Facebook - @CTCoalitionAgainstDomesticViolence;
Twitter & Instagram - @CTCADV

and share our content to your own pages. Or use any of number of images available in the toolkit directly through your own pages! When posting, be sure to use #CTSafeConnect.



Outreach Efforts

You can download all of the images referenced in this document by clicking bit.ly/CTSafeConnectToolkit which will automatically download a zip file containing the complete toolkit.



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All services are confidential, safe, free and voluntary.

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