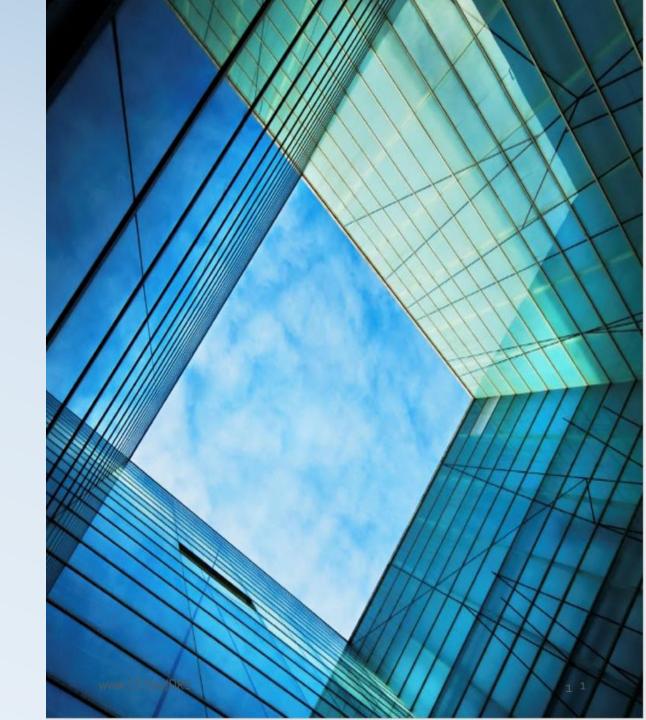


Connecticut Taxpayer Service Center (TSC)

Demonstration of TSC Capabilities

Randy Hariprasad John Howard



What is the TSC?



The Taxpayer Service
 Center (TSC) is a Web based <u>self-service</u> center for
 Individual Taxpayers,
 Business Taxpayers, and Tax
 Practitioners.

 Access the TSC from the DRS Home Page



TSC Features for Income Tax Filers

File Returns

CT-1040; NRPY; 1040-X; CT-1041

Make

- Electronic Bill Payments
- Electronic Estimated & Extension Payments

View

- Scheduled/Processed Payments
- Previously Filed Returns
- Account Period Details



TSC Features for Business Tax Filers

File Returns

SUT, ADC, ROC, PNH, WH, BET, OCC, CORP

Make

- Electronic Bill Payments
- Electronic Estimated & Extension Payments

View

- Scheduled/Processed Payments
- Previously Filed Returns
- Multi-level Account Access
- Access Status Letter



How do I access the TSC?

Authenticated Users

- Taxpayers who have a PIN, or a filing history.
- Access may be obtained by:
 - PIN (mailed), Shared Secret (prior period tax liability)

<u>Unauthenticated Users</u> (No viewing rights)

- Taxpayers not able to authenticate can use some TSC features.
 - CT-1065/1120SI; CT-1096; CT-424; CT-1041; and CT-1099
 - Register a new business

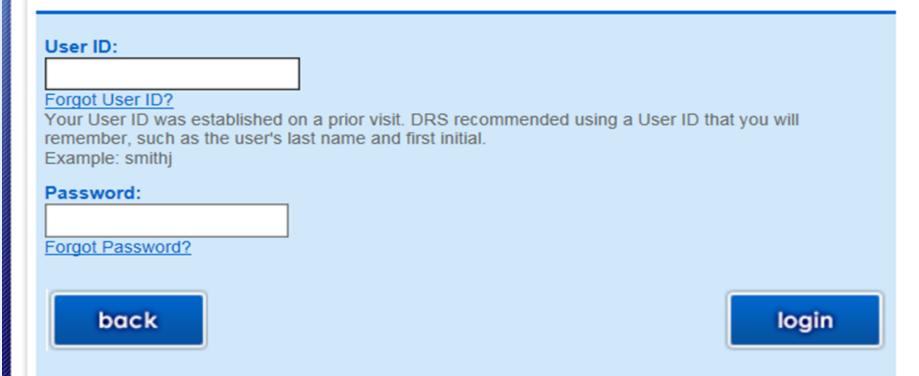


Login

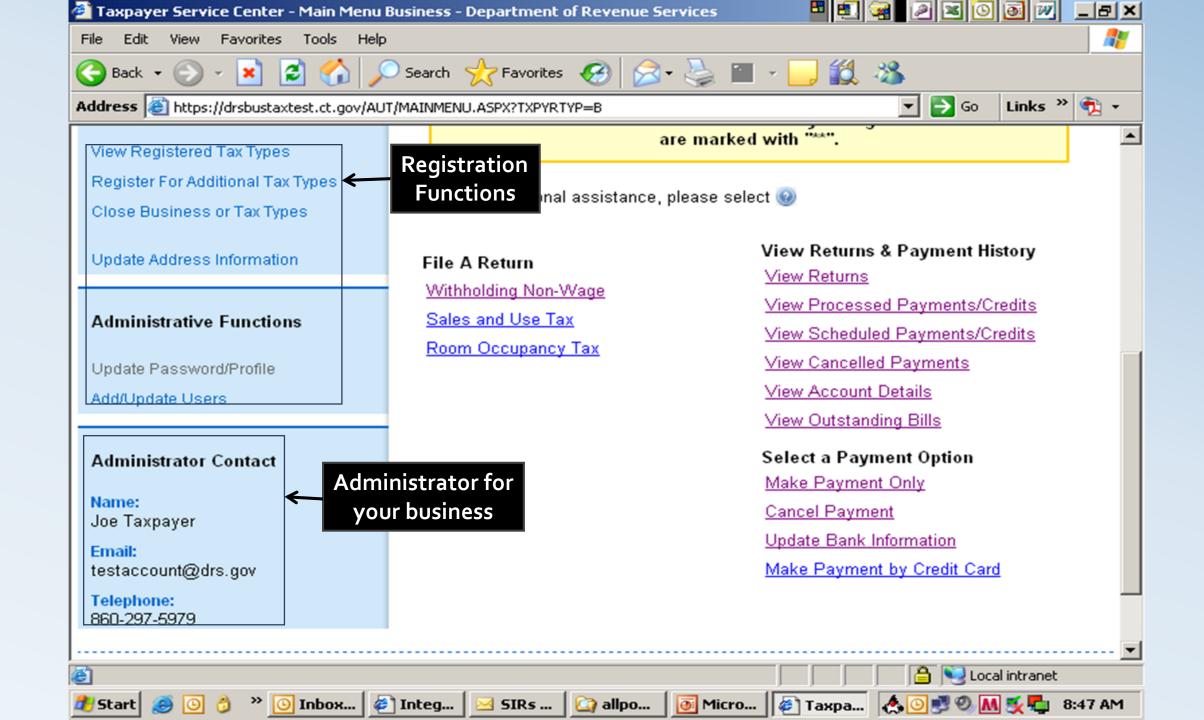
CT REG: 40113714000

If you need additional assistance, please select ¹

Please enter your User ID and Password, then select "login".



Create User ID
Example:
Last Name
and 1st Initial





My Secure Mailbox

Main Menu

Business Profile

View Registered Tax Types

Register For Additional Tax Types

Close Business or Tax Types

Update Address Information

Administrative Functions

Update Password/Profile

Add/Update Users

Request a Status Letter

Administrator Contact

Name:

TEST-PRODUCTION ACCT

Email:

randyct@msn.com

Telephone:

860-297-4973

Organization Name: TSC TEST ACCOUNT 1 CT REG: 40113714001

Business Trade Name: TSC TEST ACCOUNT 1

** ATTENTION **

Our records indicate that some of your mail has been returned to us as undeliverable. Please go to "Update Address Information" under "Business Profile" and make the necessary changes to addresses that are marked with "**".

If you need additional assistance, please select 1991



File A Return

Withholding Non-Wage (Forms CT-8109, CT-945, CT-1096)

Sales and Use Tax

Prepaid Wireless Fee

Room Occupancy Tax

Admissions and Dues Tax

Hospital Tax

Intermediate Care Facility User Fee Return

Ambulatory Surgical Center Tax

File A Return*

Beverage Container Deposit Report* Corporation Business Tax*

View Returns & Payment History

View Returns

View Processed Payments/Credits

View Scheduled Payments/Credits

View Cancelled Payments

View Account Details

View Outstanding Bills

Select a Payment Option

Make Payment Only

Cancel Payment

Update Bank Information

Make Payment by Credit Card



STATE OF CONNECTICUT DEPARTMENT OF REVENUE SERVICES



Taxpayer Service Center

logout

Choose Your Reporting Period

Organization Name: TSC TEST ACCOUNT 1

Business Trade Name: TSC TEST ACCOUNT 1

CTREG: 40113714001

1. logon 2. prepare 3. validate 4. payment 5. submit 6. confirmation/print

If you need additional assistance, please select .

I am filing for the period ending: 02/28/2019 ✓

back

next

2019

Connecticut Sales and Use Tax Return

Organization Name: TSC TEST ACCOUNT 1

Business Trade Name: TSC TEST ACCOUNT 1

Period Ending: 02/28/2019

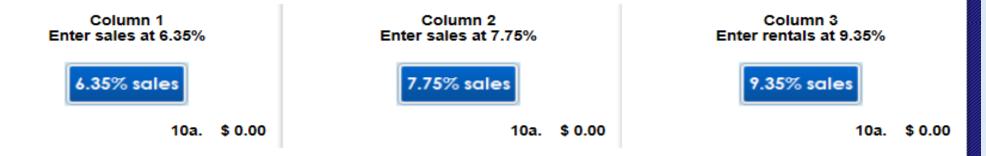
CTREG: 40113714001

Due Date: 04/01/2019

1. logon 2. prepare 3. validate 4. payment 5. submit 6. confirmation/print

For form assistance, please select Filing Instructions. If you need additional assistance, please select ...

- Connecticut now has several different Sales and Use tax rates that apply.
 - 6.35% For sales and purchases
 - 7.75% For luxury item sales and purchases
 - 9.35% To report rentals of passenger motor vehicles for 30 consecutive days or less
- Click on the buttons below to enter those applicable sales.
- After confirmation of your filing, a Print page will be provided containing all of your information as submitted. Keep the printable copy for your records.



For form assistance, please select Filing Instructions. If you need additional assistance, please select ...

After confirmation of your filing, a Print page will be provided containing all of your information as submitted. Keep the printable copy for your records.

Transactions subject to the 6.35% tax rate

			Column 1
1.	Gross receipts from sales of goods	1.	\$ 745444.00
2.	Gross receipts from leases and rentals	2.	\$ 0.00
3.	Gross receipts from labor and services	3.	\$ 0.00
4.	Purchases of goods by your business subject to use tax	4.	\$ 0.00
5 .	Leases and rentals by your business subject to use tax	5.	\$ 0.00
6.	Purchases of services by your business subject to use tax	6.	\$ 0.00
7.	Total of Lines 1 through 6	7.	\$745,444.00
8.	Total deductions (Please select deductions to enter your deductions)	8.	\$0.00
9.	Balance subject to tax (Line 8 will be subtracted from Line 7 and displayed here not less than zero.)	9.	\$745,444.00
10a.	Gross amount of tax due (Line 9 will be multiplied by 6.35% and displayed here.)	10a.	\$47,336.00
	If you collected more tax than is calculated on line 10a, enter the additional amount here ¹		\$ 0.00

calculate

Form OS-114 Deductions

Connecticut Sales and Use Tax Return

Organization Name: TSC TEST ACCOUNT 1

Business Trade Name: TSC TEST ACCOUNT 1

Period Ending: 02/28/2019 Due Date: 04/01/2019

CT REG: 40113714001

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1. logon 2. prepare 3. validate 4. payment 5. submit 6. confirmation/print

For form assistance, please select Filing Instructions. If you need additional assistance, please select ...

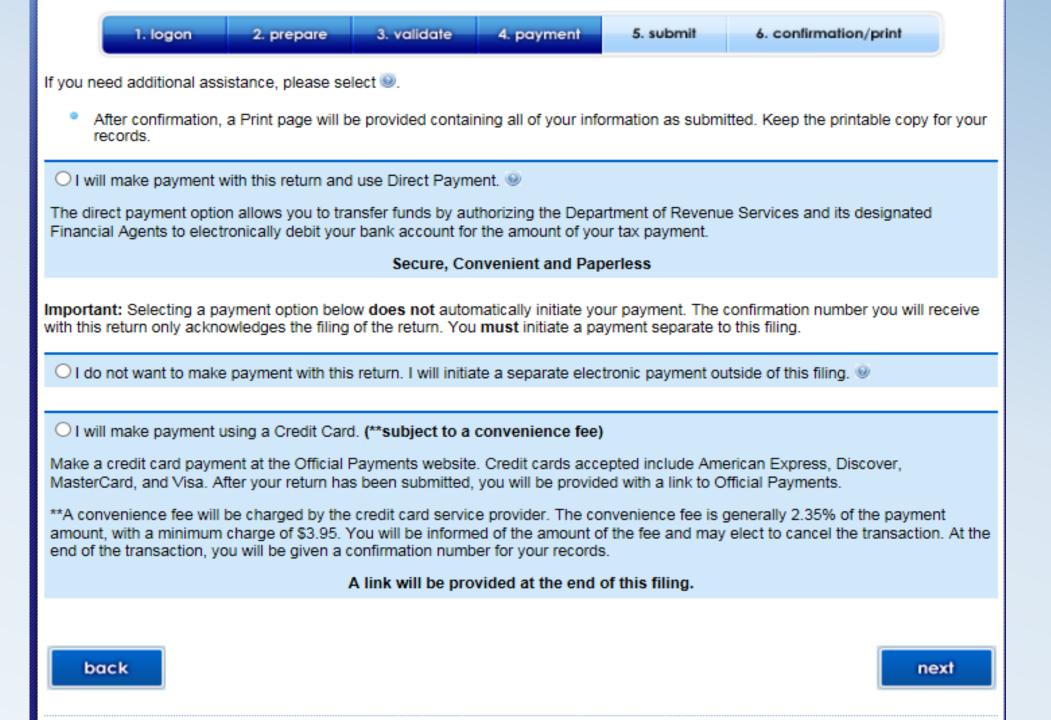
After confirmation of your filing, a Print page will be provided containing all of your information as submitted. Keep the prin
copy for your records.

To enter a deduction, please select the deductible item from the drop down box below.

Enter the dollar amount of the deduction, then select the "Enter Deduction" button. The information you enter will be displayed.

Please select...

- 15 Sales for resale or sales through a marketplace facilitator sales of goods
- 16 Sales for resale or sales through a marketplace facilitator leases and rentals
- 17 Sales for resale or sales through a marketplace facilitator labor and services
- 18 All Newspapers and Subscription sales of magazines and puzzle magazines
- 19 Trucks with GVW rating over 26,000 lbs or used exclusively for carriage of interstate freight
- 21 Food for human consumption, food sold in vending machines, items purchased with food stamps
- 23 Sale of fuel for motor vehicles
- 24 Sales of electricity, gas, and heating fuel for residential dwellings



The Direct Payment Option allows you to transfer funds by authorizing the Department of Revenue Services and its designated Financial Agents to electronically debit your bank account for the amount of your tax payment on the date you choose. Simply verify that your banking information is correct, choose the payment date, and agree to the terms and conditions. For payments that are considered late, the requested payment date will be set to the earliest possible date and cannot be changed.

Debit Block Codes:

back

Account Information						
☐ Check this box if you need to update your account information.						
Pay to the Order of: Commissioner of Revenue Services						
For: Payment of Connecticut Taxes						
Account Type:	Checking Savings					
Routing Number:	123456780	Bank Name:	Testers Bank			
Account Number:	123456					
Re-enter Account Number:	123456					
Where are my routing and account numbers?						
Will the funds for this payment come from an account <u>outside</u> the United States?						
Payment Information						
Payment Information Amount Due:			\$ 3,422.00			
-			\$ 3,422.00 \$ 3,422.00			
Amount Due:						
Amount Due: Amount of Tax Payment:			\$ 3,422.00			
Amount Due: Amount of Tax Payment: Due Date:			\$ 3,422.00 04/01/2019			
Amount Due: Amount of Tax Payment: Due Date:			\$ 3,422.00 04/01/2019 03/21/2019			

next

Confirmation 2017

Organization Name: TSC TEST ACCOUNT 1 CT REG: 40113714000

Period Ending: 03/31/2017 **Due Date:** 05/01/2017



You have successfully filed your Connecticut tax payment.

Your confirmation number is: 19W0100014001

In our continuing efforts to reduce costs, DRS will be transitioning to electronic communications. To assist, please do the following:

- Verify your email and other contact information below. If anything is incorrect, return to the Main Menu and select the Update Password/Profile link.
- If you haven't already done so, please activate your secure mailbox by clicking on the My Secure Mailbox link
 also found on the Main Menu. You can utilize this tool to send and receive secure messages with DRS.



My Secure Mailbox

Main Menu

Business Profile

View Registered Tax Types

Close Business or Tax Types

Update Address Information

Administrative Functions

Update Password/Profile

Add/Update Users

Request a Status Letter

Administrator Contact

Name:

PROD 40113714000

Email:

randy.hariprasad@po. state.ct.us

Telephone: 860-297-1234

Main Menu



Organization Name: TSC TEST ACCOUNT 1 CT REG: 40113714000

** ATTENTION **

Our records indicate that some of your mail has been returned to us as undeliverable. Please go to "Update Address Information" under "Business Profile" and make the necessary changes to addresses that are marked with "**".

If you need additional assistance, please select 🖤



File A Return

Withholding Wage

(Forms CT-WH, CT-941, CT-W3)

Withholding Non-Wage

(Forms CT-8109, CT-945, CT-1096)

Withholding Household Employer (Forms CT-WH, CT-941, CT-W3)

Withholding Athletes or Entertainers (Forms CT-8109, CT-945, CT-1096)

Corporation Business Tax

(Forms CT-1120, CT-1120ES, CT-1120EXT)

Beverage Container Deposit Report

Transportation Network Company Fee

File A Return*

Admissions and Dues Tax*

Ambulatory Surgical Center Tax*

View Returns & Payment History

View Returns

View Processed Payments/Credits

View Scheduled Payments/Credits

View Cancelled Payments

View Account Details

View Outstanding Bills

Select a Payment Option

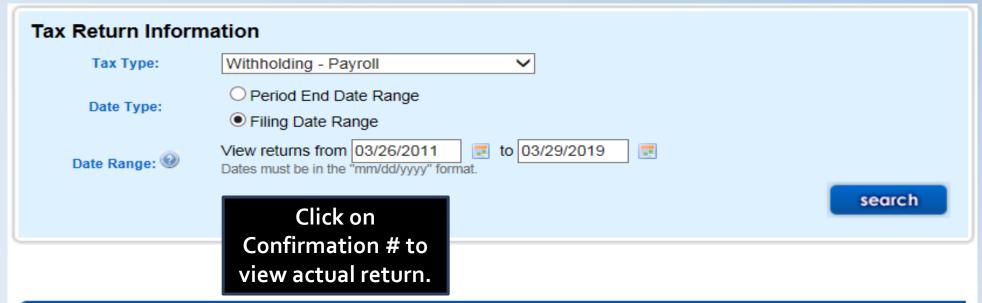
Make Payment Only

Cancel Payment

Update Bank Information

Make Payment by Credit Card

View Filed Returns



Period End Date	Tax Type	Form Type	Confirmation Number	User ID	Due Date	Payment Method	Filing Method	Return Type	Filing Date
6/30/2017	WTW	CT-WH	17W0111278039	drs123		DIRECT	Web	ORG	05/15/2017 11:59:06
6/30/2017	WTW	CT-WH	17W0111274045	drs123		DIRECT	Web	ORG	05/15/2017 11:44:02
6/30/2017	WTW	CT-WH	17W0108409047	drs123		DIRECT	Web	ORG	04/05/2017 07:53:10
3/31/2017	WTW	CT-WH	17W0103811041	Drs123		DIRECT	Web	ORG	01/29/2017 06:42:19
3/31/2017	WTW	CT-WH	17W0102896031	drs123		DIRECT	Web	ORG	01/25/2017 11:39:08
12/31/2016	WTW	CT-941	<u>17S0100169327</u>		1/31/2017		Electronic	ORG	01/23/2017 00:00:00
9/30/2016	WTW	CT-941	<u>16S0101495325</u>		10/31/2016		Electronic	ORG	10/24/2016 00:00:00
6/30/2016	WTW	CT-941	<u>16S0101081341</u>		8/1/2016		Electronic	ORG	07/20/2016 00:00:00

Main Menu

Update Address Information

Administrative Functions

Update Password/Profile

Add/Update Users

Request a Status Letter

Administrator Contact

Name:

PROD 40113714000

Email:

randy.hariprasad@po. state.ct.us

Telephone: 860-297-1234 If you need additional assistance, please select 🖤

File A Return

Withholding Wage (Forms CT-WH, CT-941, CT-W3)

Withholding Non-Wage (Forms CT-8109, CT-945, CT-1096)

Withholding Household Employer (Forms CT-WH, CT-941, CT-W3)

Withholding Athletes or Entertainers (Forms CT-8109, CT-945, CT-1096)

Corporation Business Tax (Forms CT-1120, CT-1120ES, CT-1120EXT)

Beverage Container Deposit Report

Transportation Network Company Fee

File A Return*

Admissions and Dues Tax*

Ambulatory Surgical Center Tax*

Hospital Tax*

Prepaid Wireless Fee*

Resident Day User Fee*

Room Occupancy Tax*

Sales and Use Tax*

View Returns & Payment History

View Returns

View Processed Payments/Credits

View Scheduled Payments/Credits

View Cancelled Payments

View Account Details

View Outstanding Bills

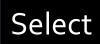
Select a Payment Option

Make Payment Only

Cancel Payment

Update Bank Information

Make Payment by Credit Card



Select the tax type for the payment you are making. Tax Type Description:

If you are filing a regularly scheduled **Withholding tax payment** or filing a **Corporation Extension tax payment** do not use this Make Payment Only option. Select "back" to return to the Main Menu, then choose the appropriate option from beneath the File a Return heading.

(If you do not see the tax type in the drop down box, click @ for more information.)

If you need additional assistance, please select ¹

Withholding - Payroll

After confirmation of your payment, a Print page will be provided containing all of your information as submitted. Keep the printable copy for your records.

Select the period end for the payment you are making: Quarterly: March 2019

Confirmation 2017

Organization Name: TSC TEST ACCOUNT 1

CTREG: 40113714000

Period Ending: 03/31/2017

Due Date: 05/01/2017



You have successfully filed your Connecticut tax payment.

Your confirmation number is: 19W0100014001

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STATE OF CONNECTICUT DEPARTMENT OF REVENUE SERVICES



Taxpayer Service Center



fou do not need to login to the faxpayer Services Center (TSC) to access the following services.

File Form CT-1096 and associated 1099-MISC Forms

File/Pay Form CT-1065/CT-1120SI

File/Pay Form CT-472, Attorney Occupational Tax Return

File/Pay Form OP-424, Business Entity Tax Return

File/Pay Form CT-1041, Income Tax Return for Trusts and Estates

Register New Business

Review FAQs

Welcome to the Connecticut Department of Revenue Services (DRS) Taxpayer Service Center (TSC)!

Attention Pass Through Entity filers:

If you do not know your CT REG and/or PIN to LOGIN, simply select the <u>File/Pay Form CT-1065/CT-1120SI</u> link on the left hand side of this page and follow the prompts!

You will need your Connecticut Tax Registration Number (CT REG) to log into the Connecticut Taxpayer Service Center.

Enter your Connecticut Tax Registration Number (CT REG):	
CT REG: What is my CT REG	
(Do not include hyphens.) login	



- www.ct.gov/TSC
- 1-860-297-4973
- Ct.efile@po.state.ct.us

