

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	9	0%
	Admits		1	-100% ▼
	Discharges			
	Service Hours	57	73	-22% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	9%
26-34	2	22%	22%
35-44	4	44% ▲	21%
45-54	3	33% ▲	20%
55-64	0	0%	20%
65+	0	0%	7%

Gender	#	%	State Avg
Female	8	89% ▲	41%
Male	1	11% ▼	59%
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89% ▲	71%
Hisp-Puerto Rican	1	11%	12%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	7%
Unknown	0	0%	9%

Race	#	%	State Avg
White/Caucasian	7	78% ▲	64%
Multiple Races	1	11%	1%
Other	1	11%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	16% ▼
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	57	73	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	90%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs