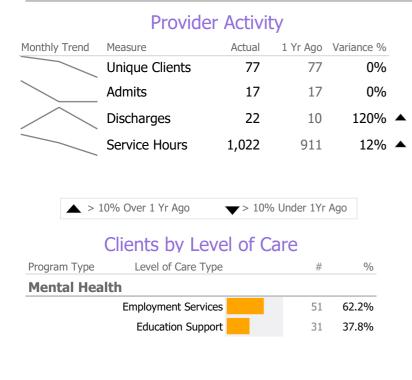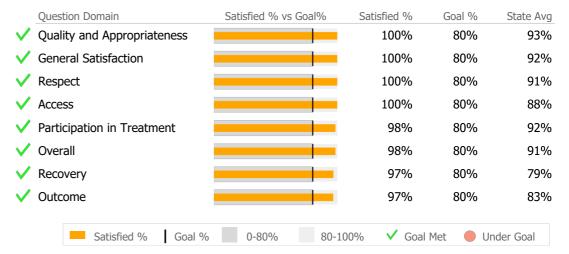**Easter Seals of Capital Region and Eastern CT**
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - September 2019   (Data as of Dec 27, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	77	77	0%	
	Admits	17	17	0%	
	Discharges	22	10	120%	▲
	Service Hours	1,022	911	12%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	51	62.2%
	Education Support	31	37.8%

Consumer Satisfaction Survey   (Based on 62 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Participation in Treatment		98%	80%	92%
✓	Overall		98%	80%	91%
✓	Recovery		97%	80%	79%
✓	Outcome		97%	80%	83%

▬ Satisfied %	⏐ Goal %	▨ 0-80%	▨ 80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	11	14%		9%
26-34	27	35%	▲	22%
35-44	13	17%		21%
45-54	17	22%		20%
55-64	8	10%		20%
65+	1	1%		7%

Gender

Gender	#	%	State Avg
Male	46	60%	59%
Female	31	40%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	62	81%	71%
Hispanic-Other	8	10%	7%
Hisp-Puerto Rican	7	9%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race

Race	#	%		State Avg
White/Caucasian	45	58%		64%
Black/African American	21	27%	▲	16%
Other	10	13%		13%
Asian	1	1%		1%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				5%

▬ Unique Clients	⏐ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Easter Seals Capital Region Eastern CT
Easter Seals of Capital Region and Eastern CT
Mental Health - Employment Services - Employment Services

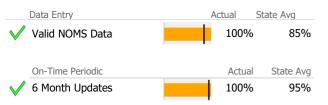Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	50	2%	
Admits	12	11	9%	
Discharges	13	9	44%	▲
Service Hours	607	457	33%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		33	65%	35%	43%	30%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		33	87%	90%	92%	-3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 42 Active Employment Services Programs

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	30	3%	
Admits	5	6	-17%	▼
Discharges	9	1	800%	▲
Service Hours	416	454	-8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Enrolled in Educational Program		23	74%	35%	73%	39%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	95%	90%	92%	5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▓	▓	▓	100%
Discharges		▓	▓	67%
Services	▓			33%

▓ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs