#### **Recovery Network of Programs**

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

# **Provider Activity**

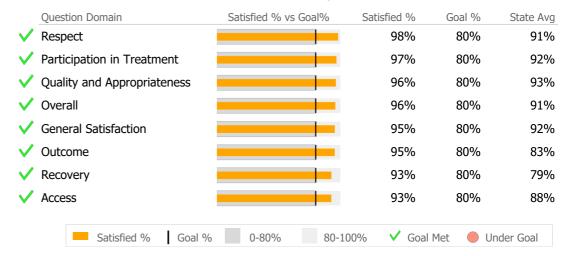




### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	2,268	70.7%
	Residential Services	583	18.2%
	Outpatient	288	9.0%
Mental Healt	h		
	Residential Services	70	2.2%

### Consumer Satisfaction Survey (Based on 219 FY18 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	189	6%	12%	Male	1,898	64%	60%
26-34	778	26%	24%	Female	1,053	36%	40%
35-44	756	26%	21%	Transgender			0%
45-54	673	23%	20%				
55-64	477	16%	17%				
65+	79	3%	6%	Race	#	%	State Avg
				White/Caucasian	1,859	63%	63%
<b>Ethnicity</b>	#	%	State Avg	Black/African American	531	18%	16%
Non-Hispanic	2,189	74%	71%	Other	530	18%	14%
Hisp-Puerto Rican	498	17%	13%	Multiple Races	9	0%	1%
Hispanic-Other	226	8%	7%	Asian	8	0%	1%
Unknown	23	1%	9%	Am. Indian/Native Alaskan	6	0%	1%
I				Unknown	6	0%	5%
Hispanic-Mexican	11	0%	1%	Hawaiian/Other Pacific Islander	4	0%	0%
Hispanic-Cuban	6	0%	0%	'			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Jnder St	ate Avg

#### 2445 Main St. # 2 SupRes 117-252

**Recovery Network of Programs** 

Mental Health - Residential Services - Supervised Apartments

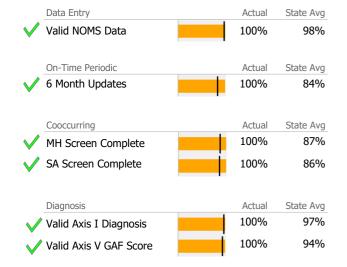
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

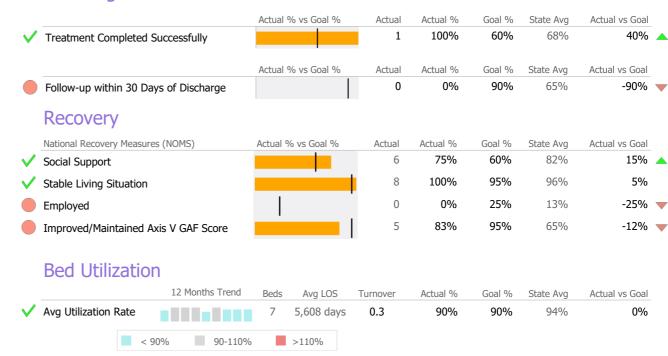
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	5	60%	•
Admits	3	-		
Discharges	1	-		
Bed Days	1,724	1,370	26%	•

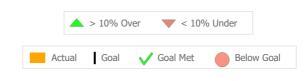
## **Data Submission Quality**



### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

#### 2445 Main St..SupRes 117-250

**Recovery Network of Programs** 

Mental Health - Residential Services - Residential Support

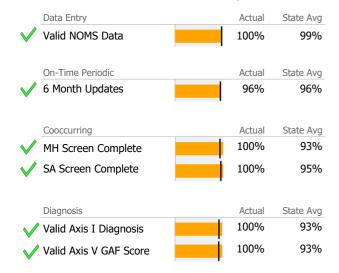
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

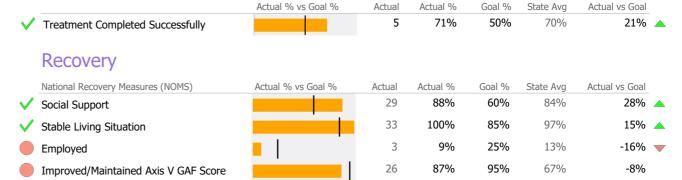
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	32	3%
Admits	3	-	
Discharges	7	3	133% 🔺

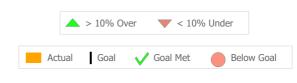
# **Data Submission Quality**



### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										33%
Discharges										33%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS	;				



<sup>\*</sup> State Avg based on 25 Active Residential Support Programs

#### 964 Iranistan AveGrpRes117-241

Recovery Network of Programs

Mental Health - Residential Services - Group Home

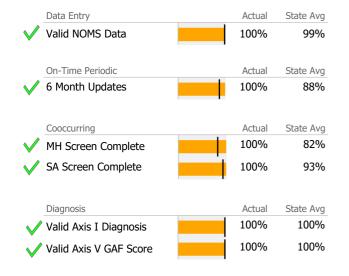
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	3	1	200%	•
Discharges	1	2	-50%	•
Bed Days	2,023	1,912	6%	

## **Data Submission Quality**



### **Discharge Outcomes**

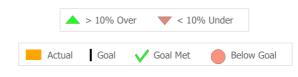


>110%

90-110%

< 90%





<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### Ctr for Human Ser MM 100454

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

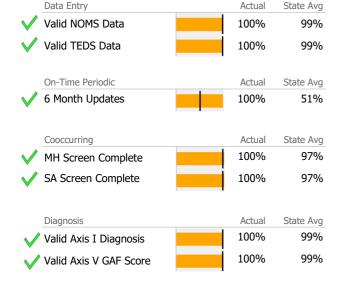
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

### **Program Activity**

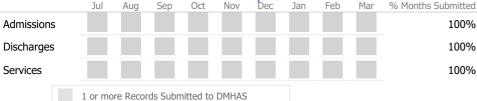
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,166	1,257	-7%	
Admits	355	426	-17%	•
Discharges	390	419	-7%	
Service Hours	9,525	10,537	-10%	

### **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **Horizon Inten Res 025601**

**Recovery Network of Programs** 

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

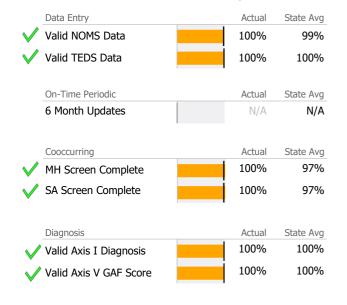
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

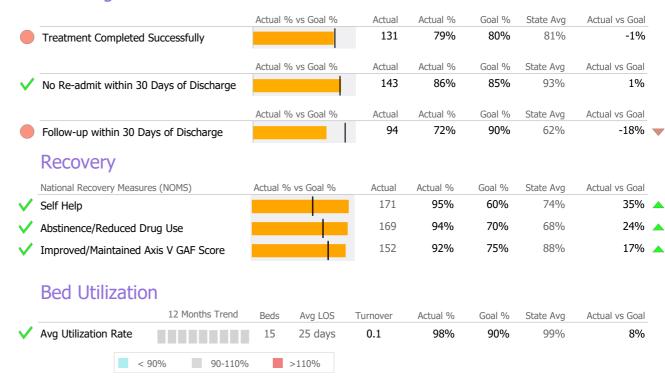
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	177	177	0%
Admits	166	166	0%
Discharges	166	166	0%
Bed Days	4,047	3,986	2%

## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 8 Active SA Intensive Res. Rehabilitation 3.7 Programs

#### **Kinsella Treatment Center 301862**

**Recovery Network of Programs** 

Addiction - Medication Assisted Treatment - Methadone Maintenance

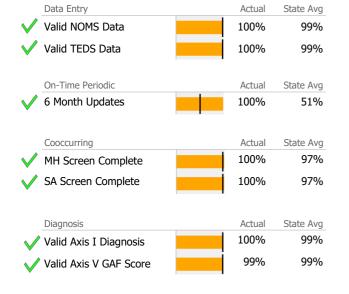
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

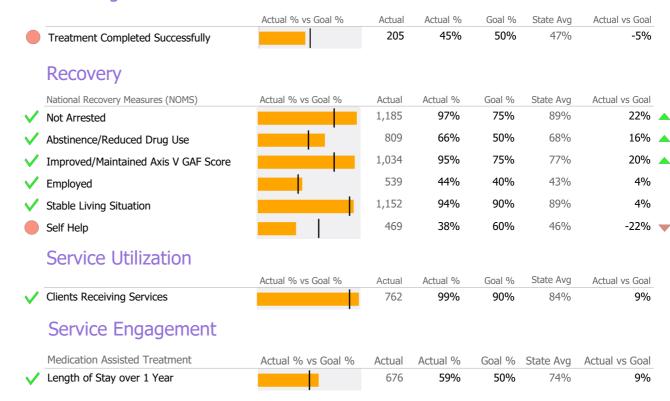
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,142	1,243	-8%	
Admits	391	489	-20%	•
Discharges	453	502	-10%	
Service Hours	11.780	12.882	-9%	

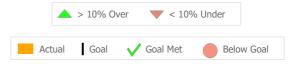
### **Data Submission Quality**



### **Discharge Outcomes**



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											89%
	1 or more Records Submitted to DMHAS										



<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **New Prospects 025613**

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

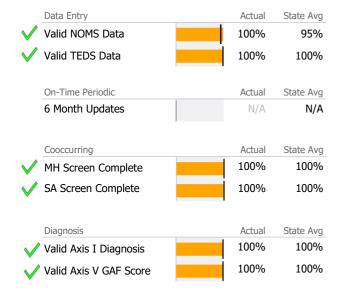
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

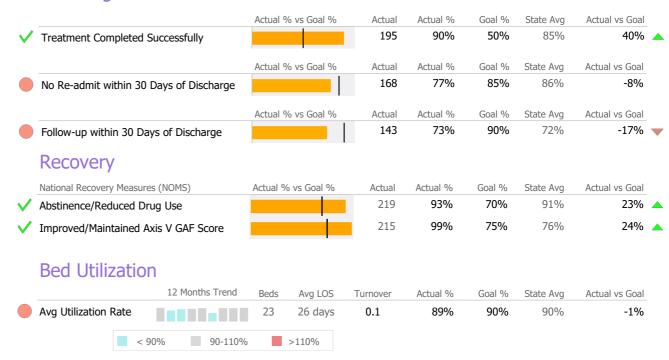
### **Program Activity**

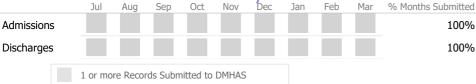
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	229	261	-12%	▼
Admits	215	254	-15%	•
Discharges	217	252	-14%	•
Bed Days	5,630	6,112	-8%	

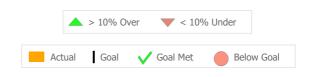
## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

#### **Recovery Counseling Svc OP 301540**

**Recovery Network of Programs** 

Addiction - Outpatient - Standard Outpatient

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

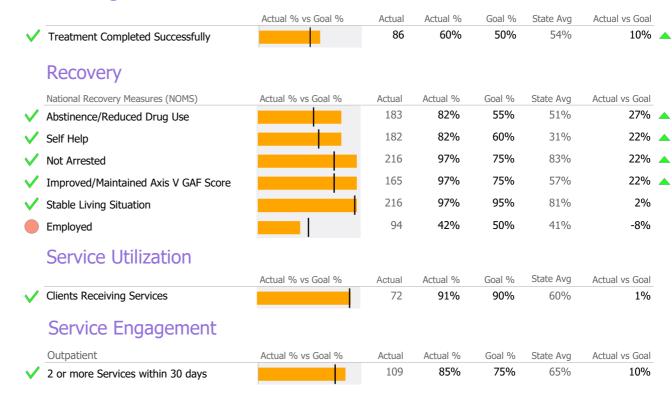
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	203	272	-25%	lacktriangledown
Admits	135	179	-25%	•
Discharges	144	190	-24%	•
Service Hours	1,324	2,277	-42%	•

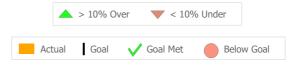
### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	91%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	81%	25%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Recovery Empowerment Services 750**

Recovery Network of Programs

Addiction - Outpatient - Standard Outpatient

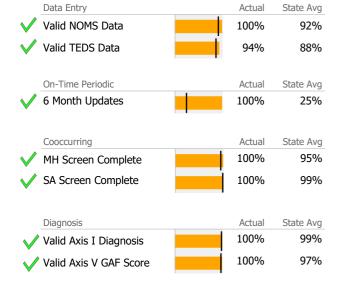
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

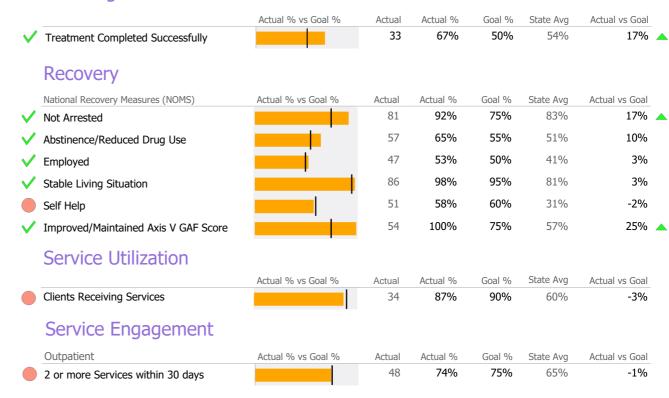
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	127	-32%	•
Admits	67	94	-29%	•
Discharges	49	120	-59%	•
Service Hours	446	902	-51%	•

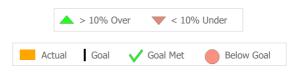
### **Data Submission Quality**



### **Discharge Outcomes**



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										100%
Discharge	S										89%
Services											67%
		1 or mo	ore Reco	rds Subn	nitted to	DMHAS					



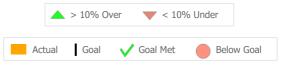
<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	162	105	54%	•
Admits	130	69	88%	•
Discharges	111	64	73%	•
Bed Days	13,281	10,966	21%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										



<sup>\*</sup> State Avg based on 3 Active Shelter Programs

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	2	3100%	•
Admits	61	1	6000%	•
Discharges	39	_		

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	51%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										56%
	1 or m	ore Record	ds Sub	mitted t	to DMHA	S				



<sup>\*</sup> State Avg based on 35 Active Methadone Maintenance Programs

#### **Tina Klem Serenity House 301 038**

**Recovery Network of Programs** 

Addiction - Residential Services - Recovery House

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

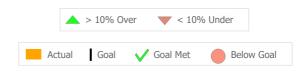
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	58	-5%
Admits	46	51	-10%
Discharges	46	51	-10%
Bed Days	2,952	2,958	0%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										



<sup>\*</sup> State Avg based on 12 Active Recovery House Programs

#### **Urban Model (Supportive) 117-260**

**Recovery Network of Programs** 

Mental Health - Residential Services - Supervised Apartments

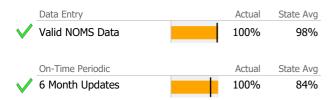
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

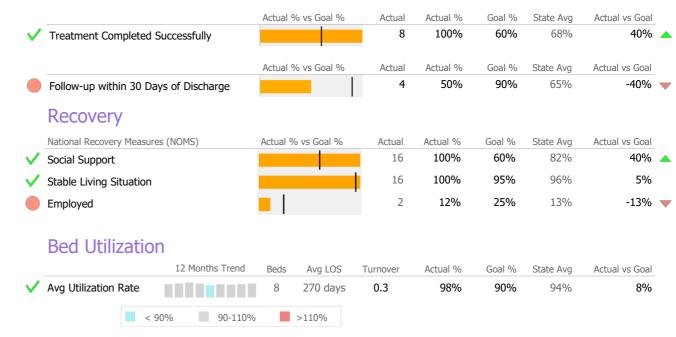
### **Program Activity**

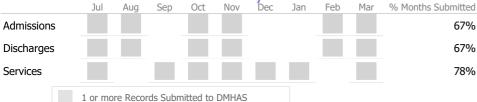
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	8	8	0%
Discharges	8	8	0%
Service Hours	842	546	54% 🔺
Bed Days	2,144	2,086	3%

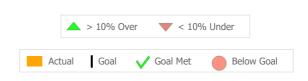
## **Data Submission Quality**



### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

#### **Urban Model TransHsing 117-251**

Recovery Network of Programs

Mental Health - Residential Services - Transitional

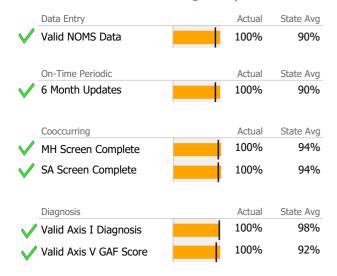
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

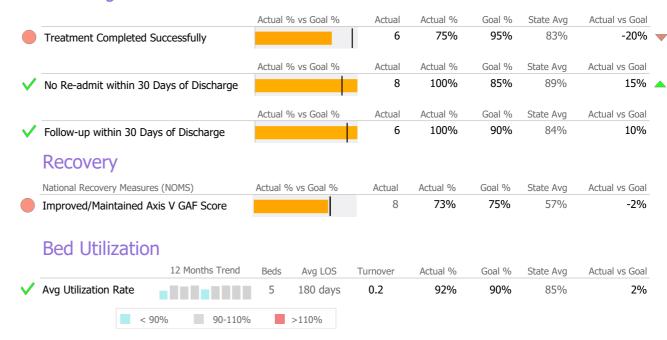
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	12	0%	
Admits	9	9	0%	
Discharges	8	10	-20%	•
Bed Days	1,256	982	28%	•

## **Data Submission Quality**



### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 6 Active Transitional Programs