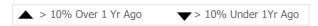
Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)



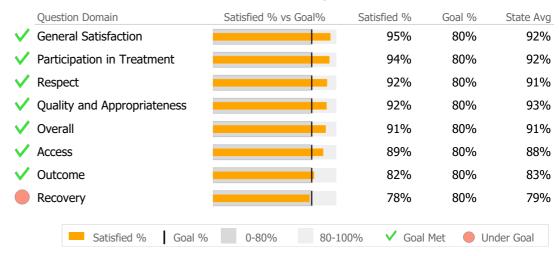




Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Heal	th			
	Outpatient		2,476	45.0%
	Intake		868	15.8%
	Case Management		564	10.3%
	Prevention		415	7.5%
	Social Rehabilitation		206	3.7%
	Inpatient Services		98	1.8%
	Community Support		88	1.6%
	Other		68	1.2%
	Crisis Services		65	1.2%
	ACT		45	0.8%
	Residential Services		25	0.5%
Addiction				
	Outpatient		305	5.5%
Forensic MF	ı			
For	ensics Community-based		178	3.2%
	Outpatient		100	1.8%
		_		

Consumer Satisfaction Survey (Based on 626 FY18 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		462	14%	12%	Male	1,953	59%	60%
26-34		683	21%	24%	Female 🔀	1,361	41%	40%
35-44	ĺ	603	19%	21%	Transgender	6	0%	0%
45-54		621	19%	20%				
55-64	1	591	18%	17%				
65+	•	239	7%	6%	Race	#	%	State Avg
					White/Caucasian 📙 📗	1,278	39%	▼ 63%
Ethnicity		#	%	State Avg	Black/African American	1,125	35%	1 6%
Non-Hispanic	2,	,324	70%	71%	Other 📙	682	21%	14%
Hisp-Puerto Rican	•	468	14%	13%	Asian	64	2%	1%
Hispanic-Other		291	9%	7%	Multiple Races	41	1%	1%
Unknown		190	6%	9%	Unknown	32	1%	5%
					Am. Indian/Native Alaskan	15	0%	1%
Hispanic-Mexican		41	1%	1%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban		7	0%	0%	,			
				_				
	Uni	que Cl	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

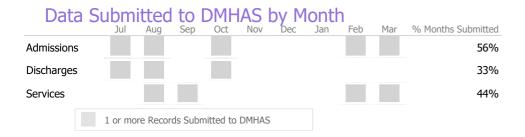
ACT Team Pre Admit

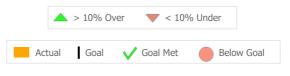
Connecticut Mental Health Center Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	2	350%	•
Admits	9	1	800%	•
Discharges	5	2	150%	•
Service Hours	15			





^{*} State Avg based on 18 Active Other Programs

BHH ADULT NAE

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Variance 0/2

Measure	Actual	I II Ago	Variance 70
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submission Quality

	 ,	
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	25%	-30%	
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	51%	-75%	
Social Support		N/A	N/A	60%	67%	-60%	
Stable Living Situation	· I	N/A	N/A	95%	85%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 94 Active Standard Outpatient Programs

CMHC Behavioral Health Home

Connecticut Mental Health Center

Mental Health - Case Management - Standard Case Management

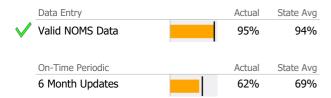
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

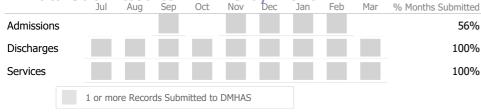
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	564	619	-9%	
Admits	21	38	-45%	•
Discharges	77	47	64%	•
Service Hours	1,389	876	59%	•

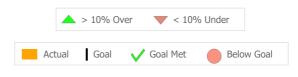
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 25 Active Standard Case Management Programs

CMHC Hospital Liaison

Connecticut Mental Health Center

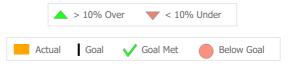
Mental Health - Other - Other Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	;				



^{*} State Avg based on 18 Active Other Programs

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

CMHC UM Screening

Connecticut Mental Health Center

Mental Health - Intake - LIM Screen

Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 0%
Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 1 Active UM Screening Programs

Community Forensics Pre-Admit

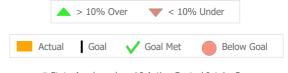
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	37	14%	•
Admits	35	22	59%	•
Discharges	26	28	-7%	
Service Hours	1	14	-94%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										78%
Discharges	5										100%
Services											0%
	1	or mor	e Recor	ds Submi	tted to	DMHAS					



^{*} State Avg based on 16 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

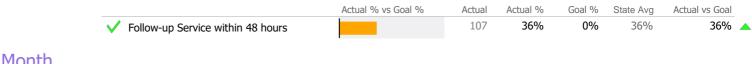
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

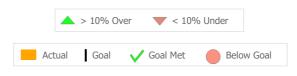
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	147	171	-14%	•
Admits	112	138	-19%	•
Discharges	85	134	-37%	•

Jail Diversion







^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission

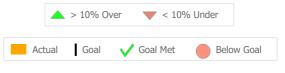
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	26	42%	•
Admits	38	27	41%	•
Discharges	37	26	42%	•
Service Hours	20	1		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										78%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS					



^{*} State Avg based on 16 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

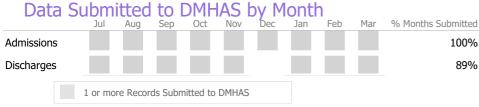
Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

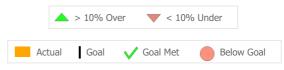
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	57	-4%	
Admits	35	40	-13%	•
Discharges	34	39	-13%	•

Jail Diversion







^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

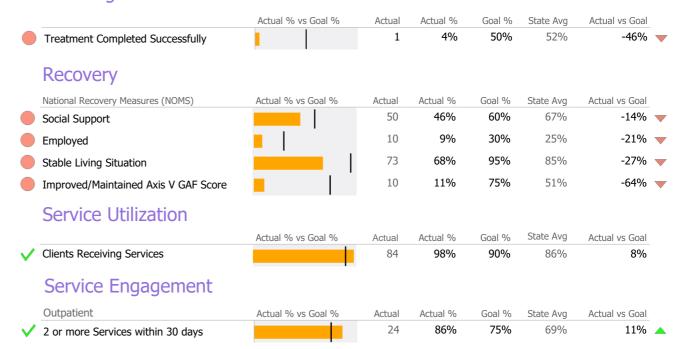
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	92	14%	•
Admits	31	18	72%	•
Discharges	23	14	64%	•
Service Hours	1,803	1,370	32%	•

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	54%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	31%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

HISP Clinic OP clin

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient

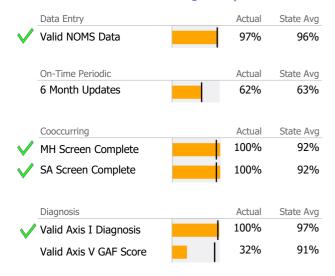
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

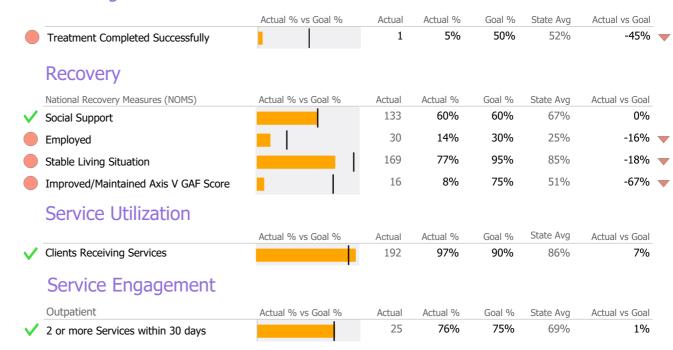
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	220	212	4%	
Admits	33	23	43%	•
Discharges	22	29	-24%	•
Service Hours	3,548	1,988	78%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Hispanic Pre-Admission

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

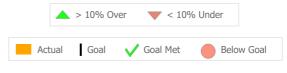
Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	49	27%	•
Admits	66	49	35%	•
Discharges	65	49	33%	•
Service Hours	38	36	6%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										89%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS					



^{*} State Avg based on 16 Active Central Intake Programs

Park St AIP

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

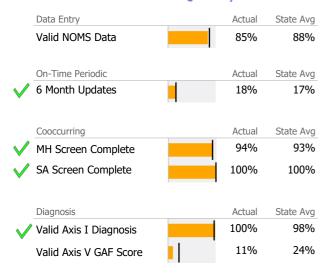
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

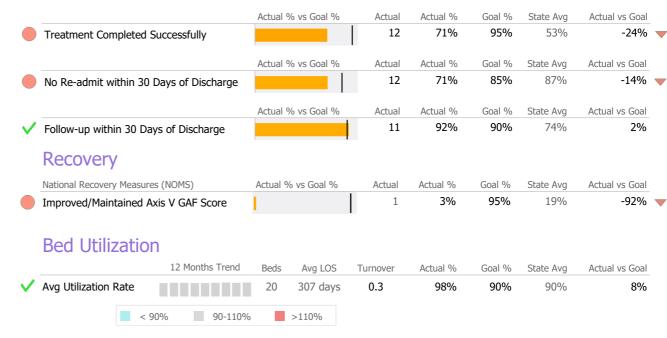
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	36	0%	
Admits	21	26	-19%	•
Discharges	17	24	-29%	•
Transfers - In	1	-		
Transfers - Out	5	2	150%	•
Bed Days	5,381	5,511	-2%	

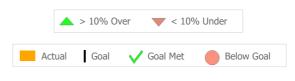
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park St AIP Research

Connecticut Mental Health Center Mental Health - Inpatient Services - Acute Psychiatric Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

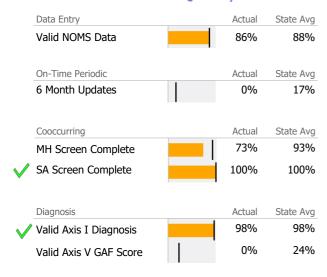
Actual %

Actual

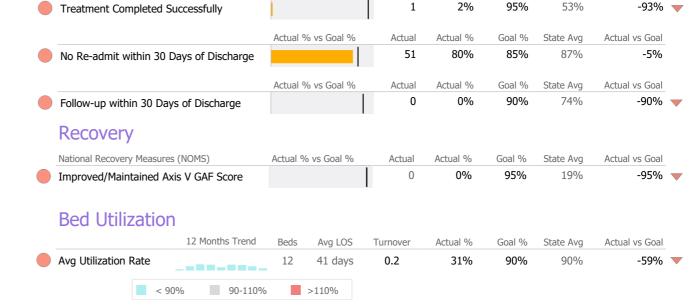
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	42	24%	•
Admits	66	47	40%	•
Discharges	64	47	36%	•
Transfers - In	1	-		
Transfers - Out	1	-		
Bed Days	1,023	445	130%	•

Data Submission Quality

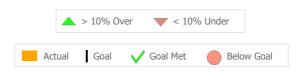


Discharge Outcomes



Actual % vs Goal %





^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park Street ACT Team

Connecticut Mental Health Center

Mental Health - ACT - Assertive Community Treatment

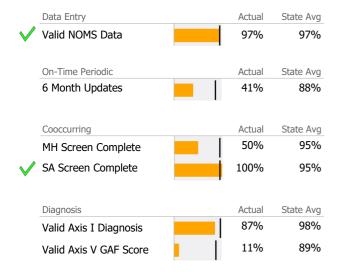
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

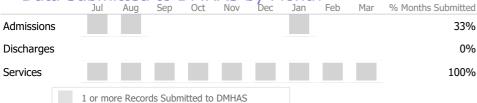
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	42	7%
Admits	5	1	400% 🔺
Discharges	-	3	-100% 🔻
Service Hours	1,476	1,475	0%

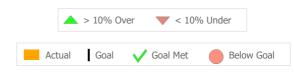
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	65%	60%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	93%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	47%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		31	69%	60%	91%	9%	
	Social Support		22	49%	60%	79%	-11%	
	Employed		0	0%	15%	14%	-15%	
	Improved/Maintained Axis V GAF Score		0	0%	85%	56%	-85%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Clients Receiving Services		45	100%	90%	99%	10%	





^{*} State Avg based on 23 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

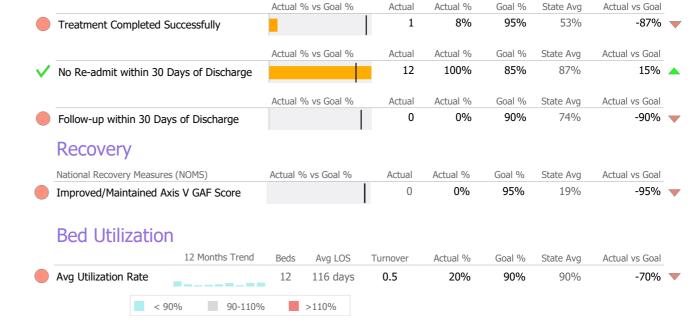
Program Activity

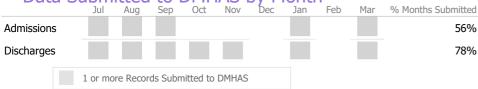
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	24	-33%	•
Admits	10	23	-57%	•
Discharges	12	22	-45%	•
Transfers - In	6	2	200%	•
Transfers - Out	2	-		
Bed Days	663	980	-32%	•

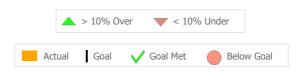
Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	84%	88%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	N/A	17%
	Cooccurring	Actual	State Avg
/	MH Screen Complete	100%	93%
/	SA Screen Complete	100%	100%
·			
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	94%	98%
	Valid Axis V GAF Score	0%	24%

Discharge Outcomes







^{*} State Avg based on 11 Active Acute Psychiatric Programs

Park Street Community Forensics Svc

Connecticut Mental Health Center

Forensic MH - Outpatient - Standard Case Management

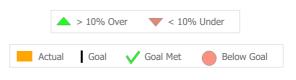
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	101	-1%	
Admits	41	32	28%	•
Discharges	34	40	-15%	•

Data	Jul	Aua	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	Jai	7 tag	ССР		IVOV	Dec	Juli	T CD	T IGI	100%
Discharges										100%
	1 or mor	e Record	ds Sub	mitted to	DMHAS	5				



^{*} State Avg based on 1 Active Standard Case Management Programs

Park Street Crisis Intervention Team

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	8	350%	•
Admits	39	9	333%	•
Discharges	39	9	333%	•

Crisis



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	S										89%
Discharges	5										89%
1 or more Records Submitted to DMHAS											



^{*} State Avg based on 26 Active Mobile Crisis Team Programs

Park Street Intake/G

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

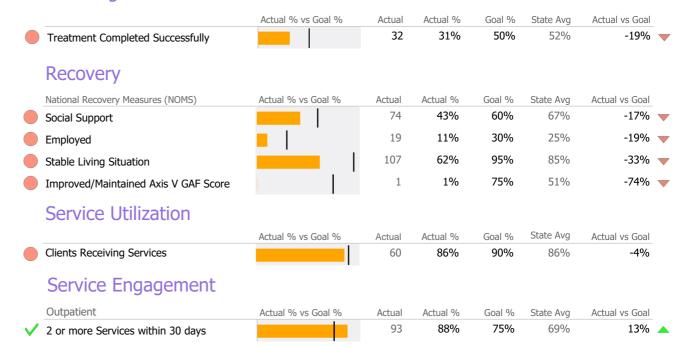
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	173	207	-16%	lacktriangle
Admits	106	142	-25%	•
Discharges	103	145	-29%	•
Service Hours	956	1,199	-20%	•

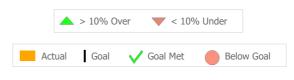
Data Submission Quality

	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~		
Data Entry		Actual	State Avg
Valid NOMS Data		85%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		19%	63%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	92%
SA Screen Complete		100%	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	97%
Valid Axis V GAF Score		5%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Park Street Jail Diversion

Connecticut Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

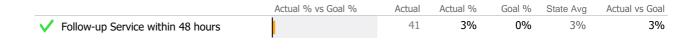
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	178	177	1%
Admits	139	142	-2%
Discharges	154	140	10%
Service Hours	1	1	-60% 🔻

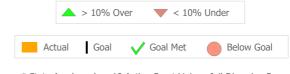
Service Utilization



Jail Diversion



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											11%
1 or more Records Submitted to DMHAS											



^{*} State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Park Street Mobile Crisis

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	17	76%	•
Admits	28	15	87%	•
Discharges	28	15	87%	•

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%
	1 or mo	ore Recor	ds Subm	nitted to	DMHAS					



^{*} State Avg based on 26 Active Mobile Crisis Team Programs

Park Street OP Clin/C

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

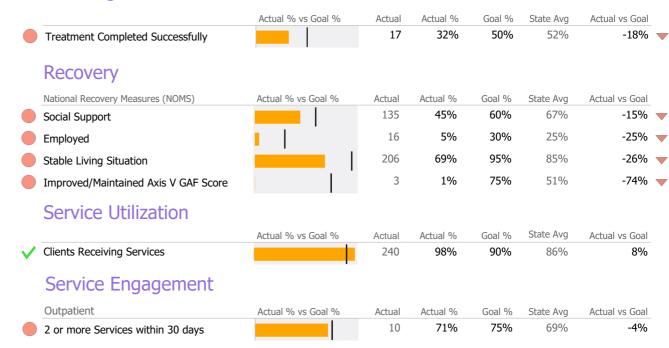
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	294	345	-15%	•
Admits	14	42	-67%	•
Discharges	53	62	-15%	•
Service Hours	2,030	2,255	-10%	

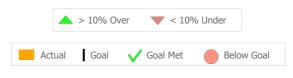
Data Submission Quality

	_	*	
Data Entry		Actual	State Avg
Valid NOMS Data		90%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		45%	63%
Cooccurring		Actual	State Avg
MH Screen Complete		100%	92%
SA Screen Complete		100%	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		86%	97%
Valid Axis V GAF Score		12%	91%
	Valid NOMS Data On-Time Periodic 6 Month Updates Cooccurring MH Screen Complete SA Screen Complete Diagnosis Valid Axis I Diagnosis	Valid NOMS Data On-Time Periodic 6 Month Updates Cooccurring MH Screen Complete SA Screen Complete Diagnosis Valid Axis I Diagnosis	Valid NOMS Data On-Time Periodic 6 Month Updates Cooccurring Actual MH Screen Complete SA Screen Complete Diagnosis Valid Axis I Diagnosis Actual Actual Actual

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Park Street OP Clin/D

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

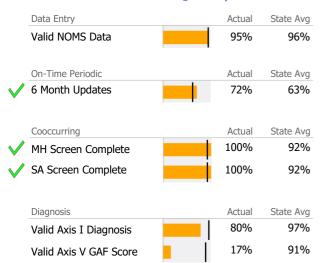
Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	291	326	-11%	▼
Admits	19	36	-47%	•
Discharges	33	49	-33%	•
Service Hours	2,400	2,401	0%	

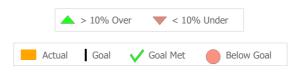
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Park Street OP Clin/E

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

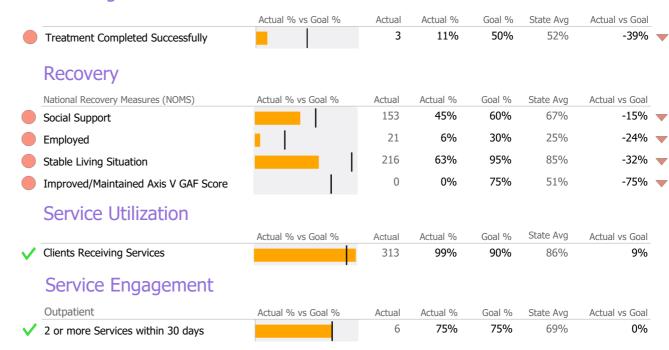
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	342	363	-6%	
Admits	8	41	-80%	•
Discharges	27	23	17%	•
Service Hours	2,286	2,207	4%	

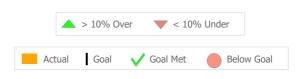
Data Submission Quality

		_	*	
	Data Entry		Actual	State Avg
	Valid NOMS Data		95%	96%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		57%	63%
	Cooccurring		Actual	State Avg
V	MH Screen Complete		100%	92%
/	SA Screen Complete		100%	92%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		90%	97%
	Valid Axis V GAF Score		7%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Park Street Pre-Admission

Connecticut Mental Health Center

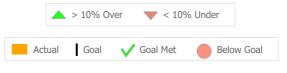
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	433	448	-3%	
Admits	450	488	-8%	
Discharges	442	485	-9%	
Service Hours	112	49	126%	•

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1	1 or more Records Submitted to DMHAS									



^{*} State Avg based on 16 Active Central Intake Programs

Park Street STEP

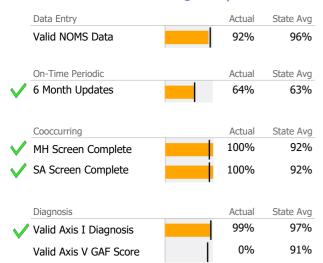
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

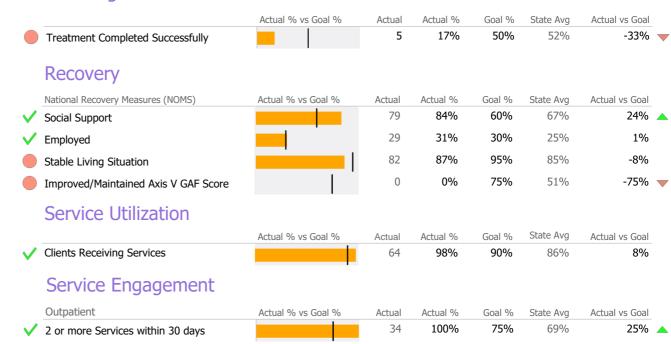
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	92	86	7%	
Admits	34	25	36%	•
Discharges	29	25	16%	•
Service Hours	1,282	872	47%	•

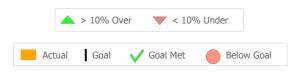
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Park Street Team CSP/RP

Connecticut Mental Health Center

Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

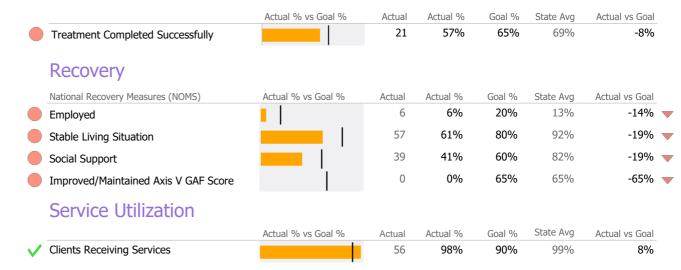
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	82	7%	
Admits	44	54	-19%	•
Discharges	37	46	-20%	•
Service Hours	1.419	1.468	-3%	

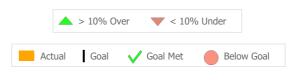
Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	96%	98%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	53%	82%
	Cooccurring	Actual	State Avg
/	MH Screen Complete	100%	90%
\	SA Screen Complete	100%	90%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	53%	98%
	Valid Axis V GAF Score	22%	96%

Discharge Outcomes







^{*} State Avg based on 37 Active CSP Programs

Park Street Transitional Living

Connecticut Mental Health Center

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

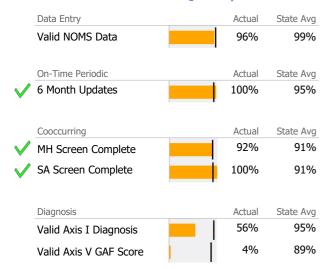
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

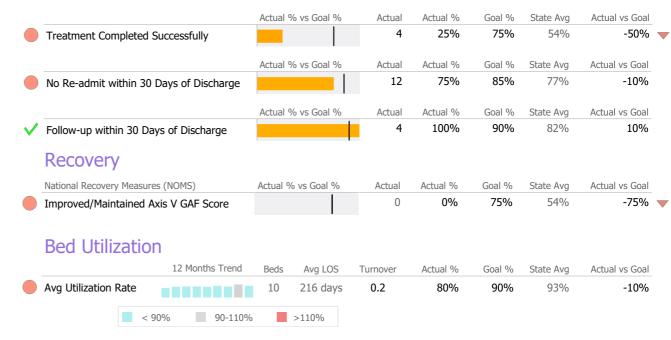
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	21	19%	•
Admits	16	18	-11%	•
Discharges	16	16	0%	
Bed Days	2,202	2,067	7%	

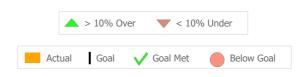
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center

Connecticut Mental Health Center

Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	415	458	-9%	
Admits	14	34	-59%	•
Discharges	50	51	-2%	





^{*} State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

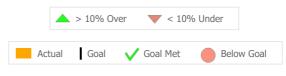
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	206	166	24%	•
Admits	40	31	29%	•
Discharges	22	21	5%	
Service Hours	1,250	1,104	13%	•
Social Rehab/PHP/IOP Days	27	72	-63%	•

Service Utilization



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%
	ore Recor									



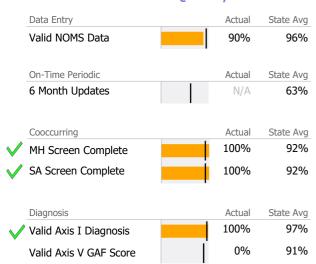
^{*} State Avg based on 33 Active Social Rehabilitation Programs

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

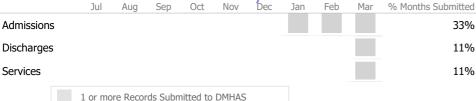
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7			
Admits	7	-		
Discharges	1	-		
Service Hours	35	_		

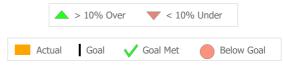
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Research - The Belief Learning and memory Lab

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

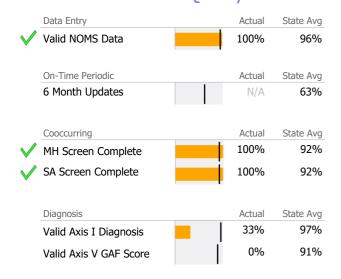
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3		
Admits	3	-	
Discharges	-	-	
Service Hours	2	_	

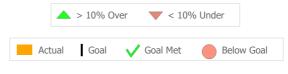
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		2	67%	60%	67%	7%	
Stable Living Situation	·	2	67%	95%	85%	-28%	
Employed		0	0%	30%	25%	-30%	_
Improved/Maintained Axis V GAF Score	·	N/A	N/A	75%	51%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		1	33%	90%	86%	-57%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	69%	-75%	

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	5										33%
Discharges	5										0%
Services											11%
	1	or mo	re Recor	ds Subm	itted to	DMHAS					



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OCD

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

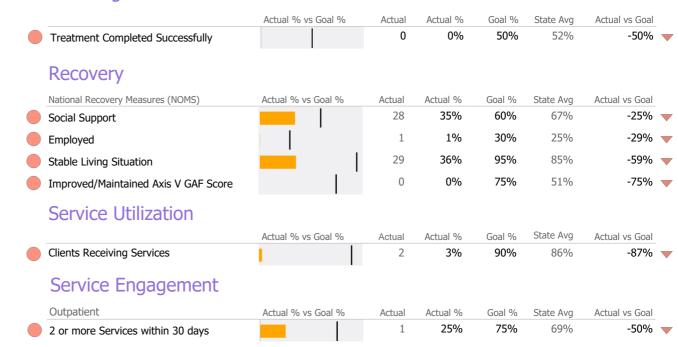
Program Activity

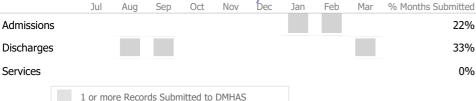
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	115	-30%	•
Admits	4	37	-89%	•
Discharges	3	5	-40%	•
Service Hours	31	-		

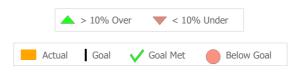
Data Submission Quality

		_	•	
	Data Entry		Actual	State Avg
	Valid NOMS Data		77%	96%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		0%	63%
	Cooccurring		Actual	State Avg
	MH Screen Complete		50%	92%
/	SA Screen Complete		100%	92%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		32%	97%
	Valid Axis V GAF Score	ĺ	0%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP 1

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	13	-38% ▼
Admits	-	-	
Discharges	-	2	-100% 🔻
Service Hours	_		

Data Submission Quality

	Data Submission Quality										
	Data Entry		Actual	State Avg							
	Valid NOMS Data		80%	96%							
	On-Time Periodic		Actual	State Avg							
	6 Month Updates		13%	63%							
	Cooccurring		Actual	State Avg							
/	MH Screen Complete		100%	92%							
\	SA Screen Complete	i	100%	92%							
	Diagnosis		Actual	State Avg							
	Valid Axis I Diagnosis		63%	97%							
	Valid Axis V GAF Score	i i	13%	91%							

Discharge Outcomes

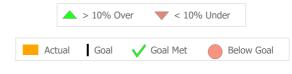
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	25%	-30%	
Social Support		2	25%	60%	67%	-35%	
Stable Living Situation	· 1	2	25%	95%	85%	-70%	_
Improved/Maintained Axis V GAF Score	'	0	0%	75%	51%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	86%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	69%	-75%	_

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

1 or more Records Submitted to DMHAS

Admissions
Discharges
Oct Nov Dec Jan Feb Mar % Months Submitted

O%
Services



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	19	0%	
Admits	-	-		
Discharges	-	-		
Sarvica Hours	_			

Data Submission Quality

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	63%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	92%
SA Screen Complete	į	N/A	92%
	•		
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		58%	97%
Valid Axis V GAF Score		0%	91%

Discharge Outcomes

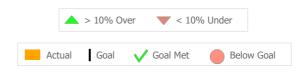
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	25%	-30%	
Social Support		0	0%	60%	67%	-60%	
Improved/Maintained Axis V GAF Score	,	0	0%	75%	51%	-75%	
Stable Living Situation	· 1	0	0%	95%	85%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	86%	N/A	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	69%	-75%	

Data Submitted to DMHAS by Month

Admissions

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

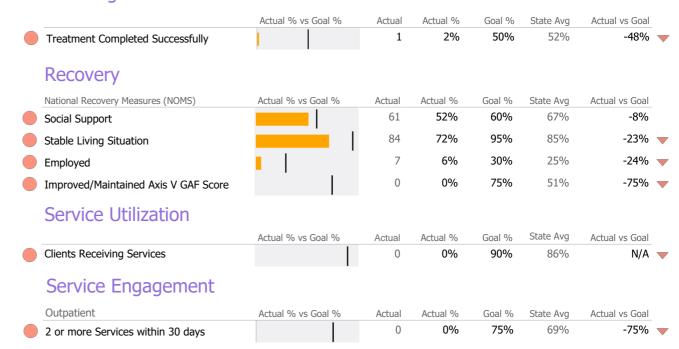
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	89	27%	•
Admits	58	61	-5%	
Discharges	52	42	24%	•
Service Hours	-	1	-100%	•

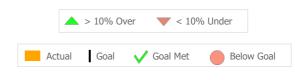
Data Submission Quality

State Avg
96%
I State Avg
63%
l State Avg
92%
92%
I State Avg
97%
91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

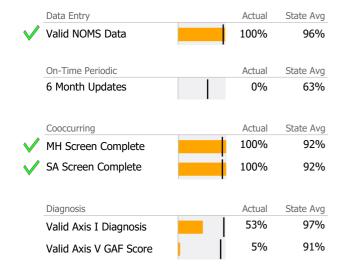
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	12	58%	•
Admits	7	1	600%	•
Discharges	-	-		
Service Hours	82	3		

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		8	42%	30%	25%	12%	_
Social Support	<u> </u>	3	16%	60%	67%	-44%	_
Stable Living Situation		7	37%	95%	85%	-58%	_
Improved/Maintained Axis V GAF Score	l i	0	0%	75%	51%	-75%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		5	26%	90%	86%	-64%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		3	43%	75%	69%	-32%	_

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	5										67%
Discharges	6										0%
Services											0%
	1	or mo	re Recor	ds Subm	itted to	DMHAS					

→ > 10% Over < 10% Under

Actual Goal ✓ Goal Met Below Goal

^{*} State Avg based on 94 Active Standard Outpatient Programs

Research CNRU SNRG

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	154	105	47%	•
Admits	29	28	4%	
Discharges	6	4	50%	•
Service Hours	1	_		

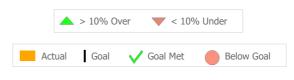
Data Submission Quality

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		94%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		11%	63%
Cooccurring		Actual	State Avg
MH Screen Complete		76%	92%
SA Screen Complete		100%	92%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		29%	97%
Valid Axis V GAF Score		3%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	52%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		88	57%	60%	67%	-3%	
Employed	i .	3	2%	30%	25%	-28%	
Stable Living Situation		93	60%	95%	85%	-35%	
Improved/Maintained Axis V GAF Score	1	0	0%	75%	51%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		2	1%	90%	86%	-89%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	69%	-75%	





^{*} State Avg based on 94 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

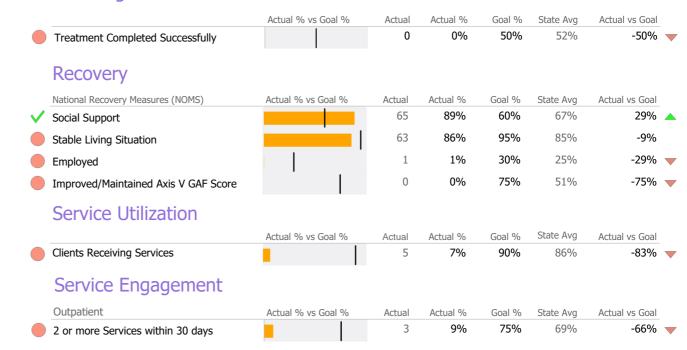
Program Activity

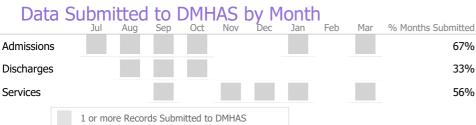
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	80	-9%	
Admits	32	44	-27%	•
Discharges	3	55	-95%	•
Service Hours	18	69	-75%	•

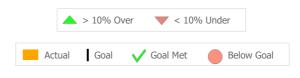
Data Submission Quality

	Data Entry		Actual	State Avg
١	/alid NOMS Data		93%	96%
	On-Time Periodic		Actual	State Avg
6	5 Month Updates		10%	63%
	Cooccurring		Actual	State Avg
✓ N	MH Screen Complete		94%	92%
V S	SA Screen Complete		100%	92%
	Diagnosis		Actual	State Avg
\	/alid Axis I Diagnosis		11%	97%
١	Valid Axis V GAF Score		0%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Ketamine BPD

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	I II Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submission Quality

SA Screen Complete

	•	
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	25%	-30%	
Improved/Maintained Axis V GAF Score	· I	N/A	N/A	75%	51%	-75%	
Social Support		N/A	N/A	60%	67%	-60%	
Stable Living Situation	· I	N/A	N/A	95%	85%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	

Data Submitted to DMHAS by Month

Mar % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS

92%



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Park St OP Screening

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

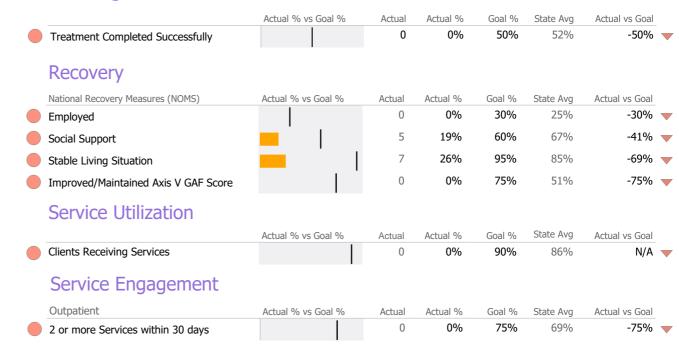
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	29	-7%	
Admits	-	-		
Discharges	1	2	-50%	•
Service Hours	_	_		

Data Submission Quality

	Data Submission Quality							
	Data Entry		Actual	State Avg				
	Valid NOMS Data		95%	96%				
	On-Time Periodic		Actual	State Avg				
	6 Month Updates		19%	63%				
	Cooccurring		Actual	State Avg				
\	MH Screen Complete		100%	92%				
/	SA Screen Complete		100%	92%				
	Diagnosis		Actual	State Avg				
	Valid Axis I Diagnosis		89%	97%				
	Valid Axis V GAF Score		4%	91%				

Discharge Outcomes

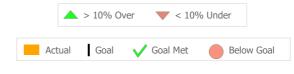


Data Submitted to DMHAS by Month

Admissions

Discharges

1 or more Records Submitted to DMHAS



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Park Street NCM-Autism

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0			
Admits	-	-		
Discharges	-	-		
Service Hours	_	_		

Data Submission Quality

SA Screen Complete

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	63%
Cooccurring		Actual	State Avg
Cooccurring			
MH Screen Complete		N/A	92%

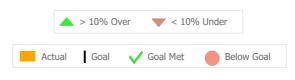
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	25%	-30%	
Improved/Maintained Axis V GAF Score	·	N/A	N/A	75%	51%	-75%	
Social Support		N/A	N/A	60%	67%	-60%	
Stable Living Situation	· I	N/A	N/A	95%	85%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	86%	N/A	

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS

92%



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Park Street Psychosis

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

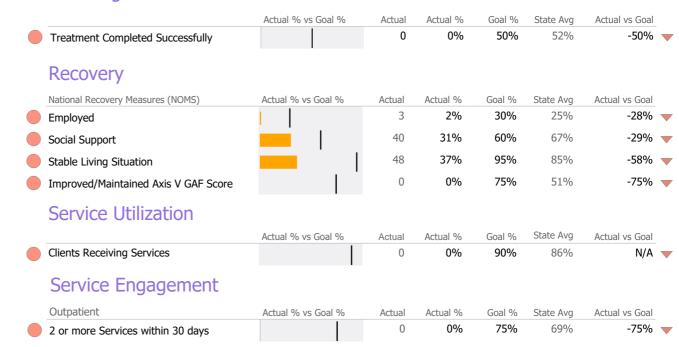
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	131	136	-4%	
Admits	-	2	-100%	•
Discharges	11	4	175%	•
Service Hours	3	1	150%	•

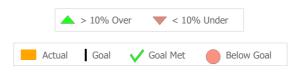
Data Submission Quality

	C	-/	
Data Entry		Actual	State Avg
Valid NOMS Data		94%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		28%	63%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	92%
SA Screen Complete		100%	92%
Diagnosis		Actual	Ctata Ava
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		44%	97%
Valid Axis V GAF Score		5%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Park Street Step - ED

Connecticut Mental Health Center

Mental Health - Other - Standard Outpatient

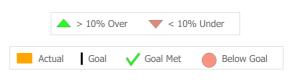
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	1	-	
Discharges	1	1	0%





^{*} State Avg based on 1 Active Standard Outpatient Programs

Research POWER

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submission Quality

	-/	
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	63%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Tre	eatment Completed Successfully		N/A	N/A	50%	52%	N/A	
R	ecovery							
Nat	tional Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Em	nployed		N/A	N/A	30%	25%	-30%	
I m	proved/Maintained Axis V GAF Score	·	N/A	N/A	75%	51%	-75%	
Soc	cial Support		N/A	N/A	60%	67%	-60%	~
Sta	able Living Situation		N/A	N/A	95%	85%	-95%	
Se	ervice Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clie	ents Receiving Services		N/A	N/A	90%	86%	N/A	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 94 Active Standard Outpatient Programs

Research Pre-Admission

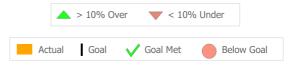
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	162	-36%	\blacktriangledown
Admits	102	163	-37%	•
Discharges	102	163	-37%	•
Service Hours	_	_		

	Jı	ul Au	g Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										0%
	1 or	more Re	ecords Sul	omitted t	o DMHAS	5				



^{*} State Avg based on 16 Active Central Intake Programs

Research PRIME Clinic

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	87	26%	•
Admits	21	18	17%	•
Discharges	63	3	2000%	•
Service Hours	366	372	-2%	

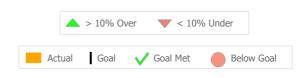
Data Submission Quality

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		79%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		3%	63%
Cooccurring		Actual	State Avg
MH Screen Complete		90%	92%
✓ SA Screen Complete		100%	92%
•			
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		98%	97%
Valid Axis V GAF Score		0%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

Research SATU SA Res 2

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	28	-7%	
Admits	-	20	-100%	•
Discharges	-	6	-100%	•
Sorvice Hours	_			

Data Submission Quality

Data Entry

Valid NOMS Data

Valid TEDS Data		N/A	88%
On-Time Periodic 6 Month Updates		Actual 0%	State Avg 25%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	95%
SA Screen Complete	•	N/A	99%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		62%	99%
Valid Axis V GAF Score		15%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Self Help		20	77%	60%	31%	17%	_
	Employed		0	0%	50%	41%	-50%	
	Abstinence/Reduced Drug Use	İ	0	0%	55%	51%	-55%	_
	Improved/Maintained Axis V GAF Score	· 1	0	0%	75%	57%	-75%	
	Not Arrested	İ	0	0%	75%	83%	-75%	
	Stable Living Situation		0	0%	95%	81%	-95%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	60%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	65%	-75%	

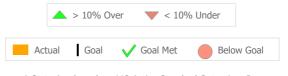
Data Submitted to DMHAS by Month

	Jui	Aug	Sep	UCT	IVOV	Dec	Jan	reb	Mar	% Months Submitted
Admissions	5									0%
Discharges	;									0%
Services										0%
	1 or r	nore Peco	ırde Suhi	mitted to	DMHAG					

State Avg

92%

N/A



^{*} State Avg based on 113 Active Standard Outpatient Programs

Research York Street Depression Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

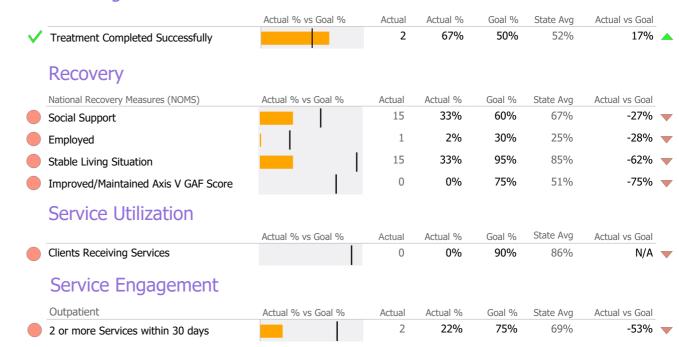
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	54	-15%	\blacksquare
Admits	9	8	13%	•
Discharges	3	17	-82%	•
Service Hours	3	1		

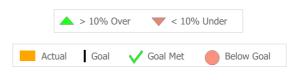
Data Submission Quality

		_	*	
	Data Entry		Actual	State Avg
	Valid NOMS Data		85%	96%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		0%	63%
	Cooccurring		Actual	State Avg
	MH Screen Complete		78%	92%
\	SA Screen Complete		100%	92%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		46%	97%
	Valid Axis V GAF Score		2%	91%

Discharge Outcomes







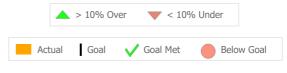
^{*} State Avg based on 94 Active Standard Outpatient Programs

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	144	203	-29%	•
Admits	143	206	-31%	•
Discharges	141	202	-30%	•
Service Hours	203	212	-4%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS					



^{*} State Avg based on 16 Active Central Intake Programs

SATU Evaluations OP

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

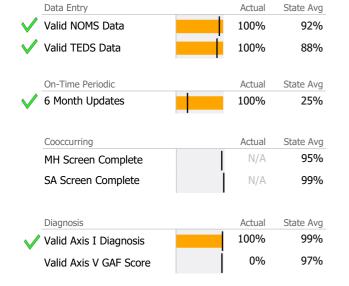
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	4	-75%	lacktriangle
Admits	-	2	-100%	•
Discharges	-	2	-100%	•
Service Hours	9	63	-86%	•

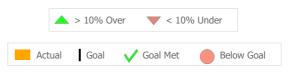
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	100%	50%	41%	50%	4
Abstinence/Reduced Drug Use		1	100%	55%	51%	45%	4
Self Help		1	100%	60%	31%	40%	4
Not Arrested	<u> </u>	1	100%	75%	83%	25%	4
Stable Living Situation		1	100%	95%	81%	5%	
Improved/Maintained Axis V GAF Score	1	0	0%	75%	57%	-75%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		1	100%	90%	60%	10%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	65%	-75%	_





^{*} State Avg based on 113 Active Standard Outpatient Programs

SATU SA OP Clin/S

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

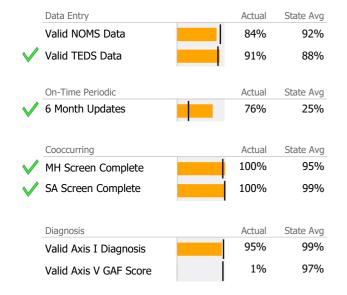
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

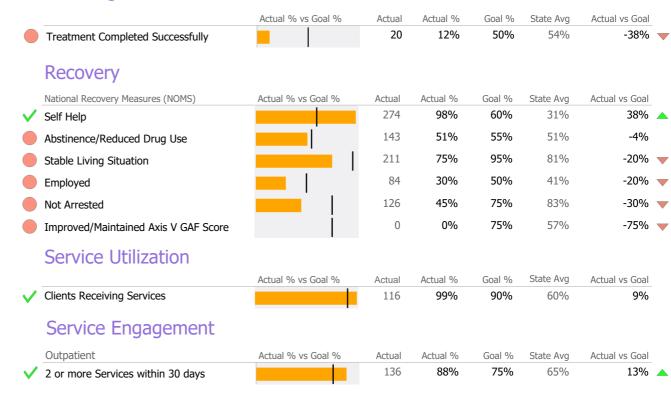
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	274	300	-9%	
Admits	156	195	-20%	•
Discharges	163	174	-6%	
Service Hours	2,755	2,930	-6%	

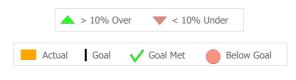
Data Submission Quality



Discharge Outcomes



	Jı	ال	Aug	Sep	Oct	Nov	De	c Jar	n Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1 or	mor	e Recoi	rds Sub	mitted	to DMHA	\S				



^{*} State Avg based on 113 Active Standard Outpatient Programs

SATU/SA Drug Research

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	\blacksquare
Admits	-	5	-100%	•
Discharges	-	2	-100%	•
Service Hours	-	-		

Data Submission Quality

Data Entry

Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	25%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	95%
SA Screen Complete	N/A	99%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	75%	99%
Valid Axis V GAF Score	0%	97%

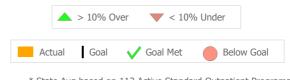
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\	Self Help		3	75%	60%	31%	15%	
	Employed	l i	0	0%	50%	41%	-50%	_
	Abstinence/Reduced Drug Use	Ì	0	0%	55%	51%	-55%	_
	Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75%	_
	Not Arrested		0	0%	75%	83%	-75%	
	Stable Living Situation	Ĺ	0	0%	95%	81%	-95%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	60%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	65%	-75%	

Data Submitted to DMHAS by Month



State Avg



^{*} State Avg based on 113 Active Standard Outpatient Programs

Street Psychiatry Outpatient

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

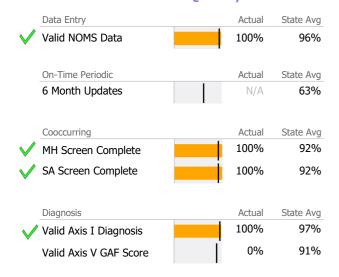
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2			
Admits	2	-		
Discharges	-	-		
Service Hours	2	_		

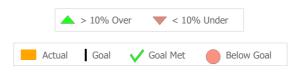
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	52%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Social Support		1	50%	60%	67%	-10%	
	Employed		0	0%	30%	25%	-30%	
	Stable Living Situation		1	50%	95%	85%	-45%	
	Improved/Maintained Axis V GAF Score		N/A	N/A	75%	51%	-75%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		2	100%	90%	86%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	69%	-75%	





^{*} State Avg based on 94 Active Standard Outpatient Programs

Street Psychiatry PreAdmission

Connecticut Mental Health Center

Mental Health - Other - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	7	714%	•
Admits	44	7	529%	•
Discharges	12	-		

Data	Jubii	IILLEU	ιU	וויוט		Dy I	וטויו	IUI		
	Jul	Aug	Sep	Oct	Nov	Dec			Mar	% Months Submitted
Admissions										100%
Discharges										56%
	1 or m	ore Record	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 1 Active Outreach & Engagement Programs

W. Haven OP Adult

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

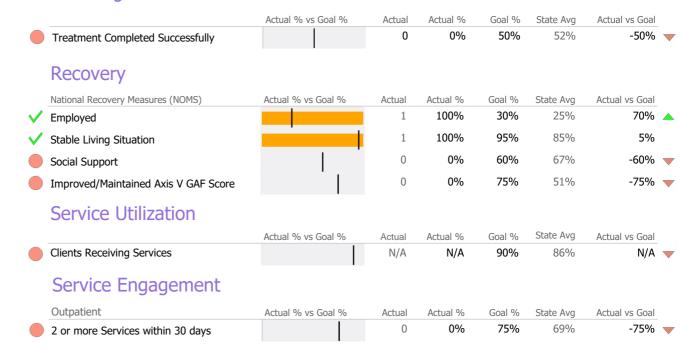
Program Activity

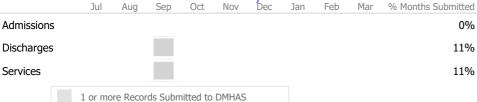
Measure	Actual	I Yr Ago	variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	1	-	
Service Hours	9	25	-64% ▼

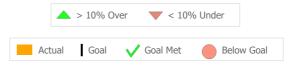
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	63%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	92%
SA Screen Complete		N/A	92%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score	ĺ	0%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

West Haven OP Child

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

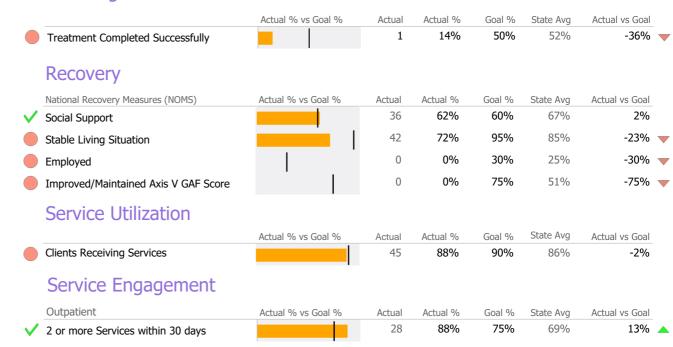
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	57	2%	
Admits	32	27	19%	•
Discharges	7	14	-50%	•
Service Hours	753	730	3%	

Data Submission Quality

		•	
Data Entry		Actual	State Avg
Valid NOMS Data		93%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		18%	63%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	92%
✓ SA Screen Complete	i	100%	92%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		3%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs

West Haven Pre-Admission

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	27	15%	•
Admits	31	27	15%	•
Discharges	31	27	15%	•
Service Hours	_			

20.00	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%
Services										0%
	1 or mo	ore Record	ds Sub	mitted t	o DMHA	S				





^{*} State Avg based on 16 Active Central Intake Programs

YAS Pre-Admission

Connecticut Mental Health Center

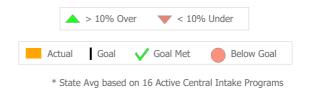
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	7	286%	•
Admits	27	8	238%	•
Discharges	27	7	286%	•
Service Hours	3			

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										11%
	1 or m	ore Recor	ds Sub	mitted t	o DMHA	S				



Young Adult Services OP

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - March 2019 (Data as of Jun 26, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	93	-3%	
Admits	26	7	271%	•
Discharges	13	18	-28%	•
Service Hours	3,473	2,752	26%	•

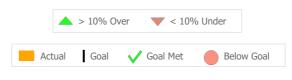
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	56%	63%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	18%	91%

Discharge Outcomes







^{*} State Avg based on 94 Active Standard Outpatient Programs