ACCESS Agency
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - March 2019   (Data as of Jun 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6	5	20%	▲
	Admits	1	1	0%	
	Discharges	3			
	Service Hours	150	140	7%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		6	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25			▼	12%
26-34			▼	24%
35-44		1	17%	21%
45-54		1	17%	20%
55-64		4	67% ▲	17%
65+				6%

Gender

Gender		#	%	State Avg
Male		5	83% ▲	60%
Female		1	17% ▼	40%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		5	83% ▲	71%
Hisp-Puerto Rican		1	17%	13%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Unknown				9%

Race

Race		#	%	State Avg
White/Caucasian		3	50% ▼	63%
Black/African American		2	33% ▲	16%
Unknown		1	17% ▲	5%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	14%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - March 2019 (Data as of Jun 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	1	1	0%	
Discharges	3	-		
Service Hours	150	140	7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		6	100%	85%	86%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▮							11%
Discharges					▮				▮	22%
Services					▮				▮	22%

☐ 1 or more Records Submitted to DMHAS
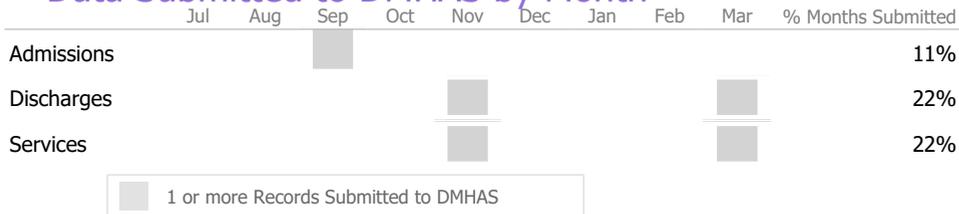
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 96 Active Supportive Housing – Scattered Site Programs