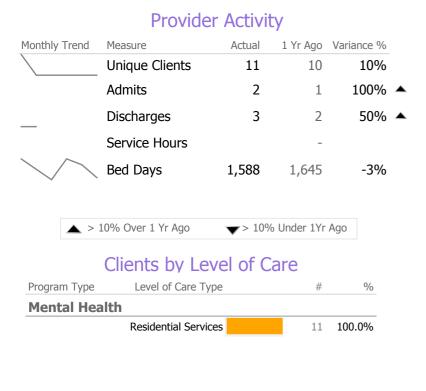
Martin House

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)



Consumer Satisfaction Survey (Based on 9 FY18 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Quality and Appropriateness 93% 100% 80% \checkmark General Satisfaction 100% 80% 92% Overall 100% 80% 91% 100% 80% 91% Respect Access 100% 80% 88% Participation in Treatment 80% 92% 86% Outcome 78% 80% 83% Recovery 67% 80% 79% 🗸 Goal Met Goal % 0-80% 80-100% Satisfied % Under Goal

Client Demographics

Age 18-25 26-34 35-44 45-54 55-64 65+

Ethnicity Non-Hispanic Hisp-Puerto Rican Hispanic-Cuban Hispanic-Mexican Hispanic-Other Unknown

	#	%	State Avg	Gender		#	%	State Avg
; 📕	2	18%	11%	Male		9	82%	▲ 59%
	1	9%	▼ 23%	Female		2	18%	▼ 41%
			▼ 21%	Transgender				0%
	5	45%	▲ 21%					
F 📕	2	18%	18%					
1	1	9%	6%	Race		#	%	State Avg
•				White/Caucasian		7	64%	63%
,	#	%	State Avg	Black/African American		2	18%	16%
	10	91%	▲ 71%	Am. Indian/Native Alaskan		1	9%	1%
• <mark> </mark>	1	9%	13%	Other		1	9%	13%
- I			0%	Asian				1%
			1%	Multiple Races				1%
' •				Hawaiian/Other Pacific Islander				0%
-			7%	Unknown	Ì			5%
n			9%					
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼	> 10% U	Inder S	tate Avg

Program Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

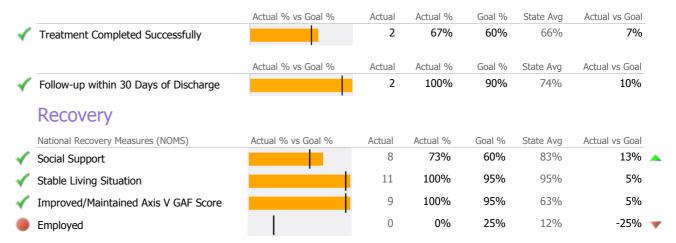
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	1	100% 🔺
Discharges	3	2	50% 🔺
Bed Days	1,588	1,645	-3%

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	81%
4		
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
🖌 SA Screen Complete	100%	88%

Diagnosis	Actual	State Avg	
🞻 Valid Axis I Diagnosis	100%	97%	
Valid Axis V GAF Score	100%	94%	

Discharge Outcomes



Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🗹 🗸 🗸	Jtilization Rate		9	865 days	0.5	96%	90%	95%	6%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month



~.

	>	10% Over	r	▼ < 10%	Under	
Act	ual	Goal	√	Goal Met	Belo	w Goal

* State Avg based on 62 Active Supervised Apartments Programs