Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Provider Activity





Clients by Level of Care

Program Type Level of Care Type # %

Mental Health

Outpatient 604 100.0%

Consumer Satisfaction Survey (Based or

(Based on 145 FY18 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		32	5%	11%	Female	371	61%	41 %
26-34		72	12%	▼ 23%	Male	233	39%	▼ 59%
35-44		85	14%	21%	Transgender			0%
45-54	•	182	30%	21%				
55-64	ļ.	166	27%	18%				
65+		67	11%	6%	Race	#	%	State Avg
					Other	328	54%	13 %
Ethnicity		#	%	State Avg	White/Caucasian	136	23%	▼ 63%
Hisp-Puerto Rican		393	65%	13 %	Black/African American	113	19%	16%
Non-Hispanic	1	136	23%	▼ 71%	Multiple Races	10	2%	1%
Hispanic-Other	•	58	10%	7%	Unknown	8	1%	5%
Unknown		14	2%	9%	Asian	4	1%	1%
					Am. Indian/Native Alaskan	3	0%	1%
Hispanic-Mexican		2	0%	1%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban		1	0%	0%	,			
	Ur	Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder S	tate Avg

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	604	571	6%
Admits	168	105	60% 🔺
Discharges	106	150	-29% ▼
Service Hours	1,818	2,017	-10%

Data Submission Quality

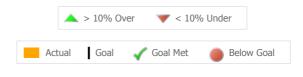
Pata Papinion Quanty						
Data Entry		Actual	State Avg			
Valid NOMS Data		94%	96%			
On-Time Periodic		Actual	State Avg			
6 Month Updates		48%	66%			
Cooccurring		Actual	State Avg			
✓ MH Screen Complete		100%	91%			
✓ SA Screen Complete		99%	91%			
Diagnosis		Actual	State Avg			
√ Valid Axis I Diagnosis		100%	97%			
√ Valid Axis V GAF Score		100%	89%			

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully	7,0000	24	23%	50%	53%	-27%	-
Recovery							
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		379	63%	60%	67%	3%	
Stable Living Situation		574	95%	95%	84%	0%	
Employed	<u> </u>	81	13%	30%	23%	-17%	-
Improved/Maintained Axis V GAF Score		301	64%	75%	47%	-11%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		411	82%	90%	83%	-8%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		94	56%	75%	67%	-19%	-

Data Submitted to DMHAS by Month





^{*} State Avg based on 93 Active Standard Outpatient Programs