Cornell Scott-Hill Health Corporation
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,005	865	16%	▲
	Admits	982	968	1%	
	Discharges	1,032	924	12%	▲
	Service Hours	399	935	-57%	▼
	Bed Days	3,538	3,750	-6%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	787	74.5%
	Recovery Support	126	11.9%
	Medication Assisted Treatment	103	9.8%
	Employment Services	1	0.1%
Mental Health			
	Case Management	21	2.0%
Forensic SA			
	Case Management	18	1.7%

Consumer Satisfaction Survey   (Based on 416 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Participation in Treatment		88%	80%	92%
✔ Quality and Appropriateness		87%	80%	93%
✔ Respect		86%	80%	91%
✔ General Satisfaction		86%	80%	92%
✔ Overall		82%	80%	91%
🔴 Outcome		79%	80%	83%
🔴 Access		74%	80%	88%
🔴 Recovery		74%	80%	79%

Satisfied % | Goal %   ▨ 0-80%   ▨ 80-100%   ✔ Goal Met   🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	61	6%	11%
26-34	292	29%	23%
35-44	305	30%	21%
45-54	192	19%	21%
55-64	142	14%	18%
65+	13	1%	6%

Gender

	#	%	State Avg
Male	671	67%	59%
Female	334	33%	41%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	810	81%	71%
Hisp-Puerto Rican	130	13%	13%
Hispanic-Other	51	5%	7%
Unknown	10	1%	9%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	1	0%	1%

Race

	#	%	State Avg
White/Caucasian	719	72%	63%
Other	150	15%	13%
Black/African American	118	12%	16%
Unknown	7	1%	5%
Am. Indian/Native Alaskan	4	0%	1%
Multiple Races	4	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Asian	1	0%	1%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Arrest Diversion - New Haven
Cornell Scott-Hill Health Corporation
Forensic SA - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18		
Admits	3	-	
Discharges	8	-	
Service Hours	12	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■				33%
Discharges	■	■	■		■		67%
Services		■					17%

■ 1 or more Records Submitted to DMHAS
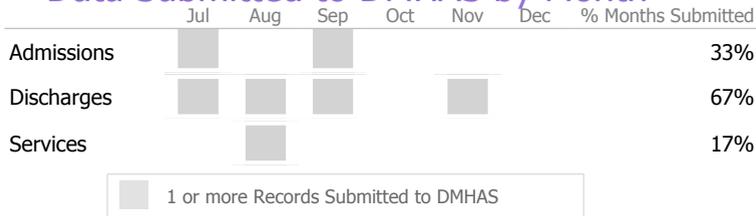
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Outreach & Engagement Programs

MAT - Naltrexone - Ansonia
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	72%
Valid TEDS Data		N/A	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	67%
SA Screen Complete		N/A	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	17%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		N/A	N/A	55%	68%	-55% ▼
🔴 Employed		N/A	N/A	50%	14%	-50% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	50%	-75% ▼
🔴 Not Arrested		N/A	N/A	75%	77%	-75% ▼
🔴 Self Help		N/A	N/A	60%	50%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	82%	-95% ▼

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 0 Active Naltrexone Programs

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	27	-22%	▼
Admits	4	11	-64%	▼
Discharges	5	8	-38%	▼
Service Hours	73	205	-64%	▼

Service Engagement
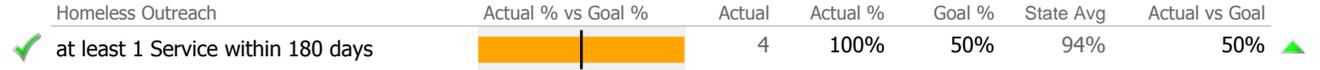
Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	at least 1 Service within 180 days		4	100%	50%	94%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▢		▢		33%
Discharges		▢	▢	▢			50%
Services		▢	▢	▢	▢		67%

▢ 1 or more Records Submitted to DMHAS
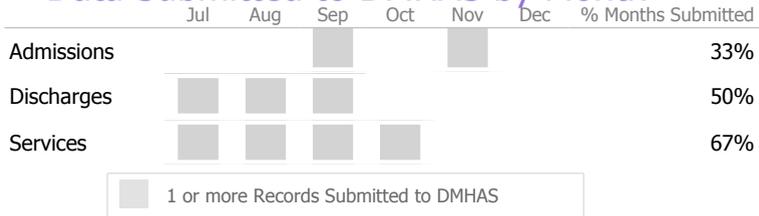
▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

Recovery Coach - Meth
Cornell Scott-Hill Health Corporation
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	126	18	600%	▲
Admits	38	19	100%	▲
Discharges	68	-		
Service Hours	13	4		

Data Submitted to DMHAS by Month
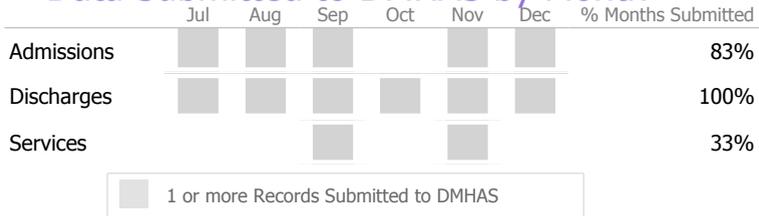
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢		▢	▢	83%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services			▢		▢		33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Peer Based Mentoring Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	787	756	4%
Admits	912	897	2%
Discharges	925	902	3%
Bed Days	3,538	3,750	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		642	69%	80%	75%	-11% ▼
No Re-admit within 30 Days of Discharge		730	79%	85%	81%	-6%
Follow-up within 30 Days of Discharge		413	64%	90%	55%	-26% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	N/A

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	100%
✓	SA Screen Complete	100%	100%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		24	4 days	0.0	80%	90%	83%	-10%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

STR E MAT Employment
Cornell Scott-Hill Health Corporation
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		0	0%	35%	31%	-35%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	78%	N/A	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	56%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs

STR E MAT Recovery Coach
Cornell Scott-Hill Health Corporation
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 0 Active Peer Based Mentoring Programs

STR E-MAT
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	59	75%	▲
Admits	25	40	-38%	▼
Discharges	26	4	550%	▲
Service Hours	300	81		

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	93%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	87%	45%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	86%
✔	SA Screen Complete	100%	100%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
	Valid Axis V GAF Score	92%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		26	100%	50%	55%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		103	99%	75%	92%	24%	▲
✔	Abstinence/Reduced Drug Use		66	63%	55%	62%	8%	
✔	Employed		59	57%	50%	35%	7%	
✔	Stable Living Situation		101	97%	95%	90%	2%	
🔴	Self Help		17	16%	60%	31%	-44%	▼
🔴	Improved/Maintained Axis V GAF Score		23	26%	75%	52%	-49%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		54	68%	90%	62%	-22%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢		▢	▢	▢	83%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢			▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs