

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,795	1,902	-6%
	Admits	793	836	-5%
	Discharges	863	935	-8%
	Service Hours	276	405	-32% ▼
	Bed Days	12,714	11,313	12% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 388 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Outcome		93%	80%	83%
✓ Recovery		92%	80%	79%
✓ General Satisfaction		92%	80%	92%
✓ Access		87%	80%	88%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	1,428	79.2%
	Residential Services	246	13.7%
<b>Addiction</b>	Outpatient	110	6.1%
	Medication Assisted Treatment	18	1.0%

### Client Demographics

Age	#	%	State Avg
18-25	432	24%	▲ 11%
26-34	563	32%	23%
35-44	335	19%	21%
45-54	249	14%	21%
55-64	156	9%	18%
65+	49	3%	6%

Gender	#	%	State Avg
Male	1,441	81%	▲ 59%
Female	349	19%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,179	66%	71%
Hispanic-Other	500	28%	▲ 7%
Hisp-Puerto Rican	59	3%	13%
Unknown	46	3%	9%
Hispanic-Mexican	8	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	1,270	71%	63%
Black/African American	352	20%	16%
Other	90	5%	13%
Unknown	40	2%	5%
Asian	31	2%	1%
Multiple Races	7	0%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Bettor Choice (Positive Directions)

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	19	-32% ▼
Admits	1	2	-50% ▼
Discharges	-	5	-100% ▼
Service Hours	67	121	-44% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	71%	34%
On-Time Periodic		
6 Month Updates	58%	86%
Cooccurring		
MH Screen Complete	N/A	100%
SA Screen Complete	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	87%	N/A

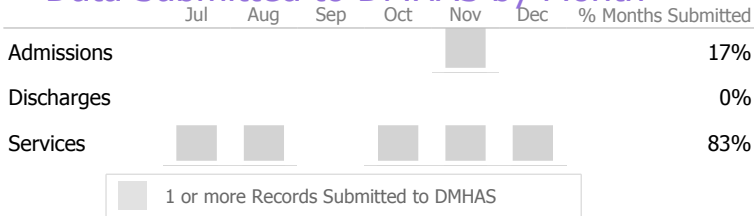
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	85%	90%	91%	-5%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	83%	-75% ▼

## Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 8 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	16	-38% ▼
Admits	6	7	-14% ▼
Discharges	2	5	-60% ▼
Service Hours	55	90	-38% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	75%	87%	25% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	67%	90%	91%	-23% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		2	40%	75%	83%	-35% ▼

### Data Submission Quality

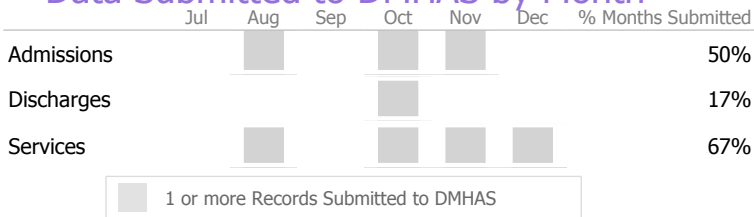
Data Entry	Actual	State Avg
Valid NOMS Data		85% / 95%
✓ Valid TEDS Data		59% / 34%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% / 86%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% / 100%
✓ SA Screen Complete		100% / 100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 100%
Valid Axis V GAF Score		90% / 99%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	94	-5%
Admits	74	79	-6%
Discharges	76	75	1%
Bed Days	3,265	3,368	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		61	80%	50%	84%	30% ▲
No Re-admit within 30 Days of Discharge		72	95%	85%	84%	10%
Follow-up within 30 Days of Discharge		48	79%	90%	73%	-11% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		74	81%	70%	87%	11% ▲
Improved/Maintained Axis V GAF Score		8	11%	75%	78%	-64% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	53 days	0.2	89%	90%	91%	-1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	72	21% ▲
Admits	59	34	74% ▲
Discharges	60	44	36% ▲
Service Hours	120	195	-38% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	93%
Valid TEDS Data	94%	88%
<b>On-Time Periodic</b>		
6 Month Updates	0%	21%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	70%	50%	55%	20% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		82	93%	75%	84%	18% ▲
✓ Employed		54	61%	50%	41%	11% ▲
✓ Abstinence/Reduced Drug Use		54	61%	55%	48%	6%
● Stable Living Situation		62	70%	95%	80%	-25% ▼
● Self Help		2	2%	60%	30%	-58% ▼
● Improved/Maintained Axis V GAF Score		9	13%	75%	50%	-62% ▼

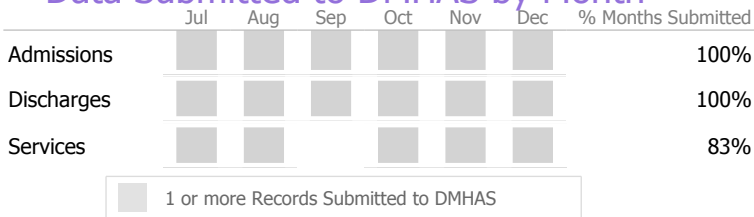
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		18	64%	90%	56%	-26% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		11	19%	75%	63%	-56% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

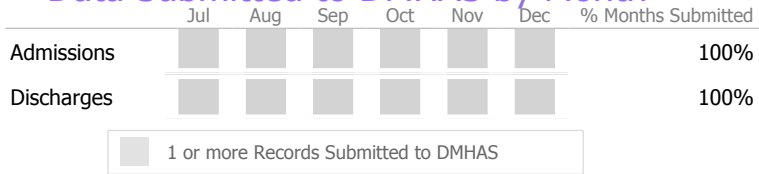
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,428	1,585	-10%
Admits	526	647	-19% ▼
Discharges	609	708	-14% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	158	121	31% ▲
Admits	112	67	67% ▲
Discharges	106	96	10%
Bed Days	9,449	7,945	19% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	95%
Valid TEDS Data	99%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	4%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	98%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		76	72%	70%	73%	2%
✓ No Re-admit within 30 Days of Discharge		102	96%	85%	94%	11% ▲
● Follow-up within 30 Days of Discharge		30	39%	90%	66%	-51% ▼

### Recovery

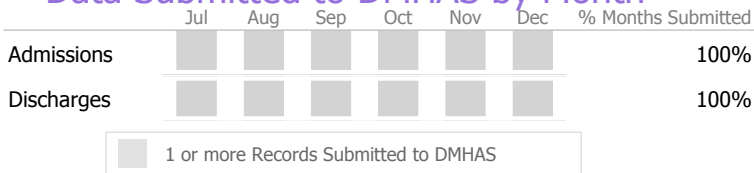
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		129	81%	70%	75%	11% ▲
● Improved/Maintained Axis V GAF Score		19	16%	95%	73%	-79% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		50	217 days	0.2	103%	90%	113%	13% ▲

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18		
Admits	15	-	
Discharges	10	-	
Service Hours	33	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	93%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	0%	45%
<b>Cooccurring</b>		
MH Screen Complete	100%	86%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	100%	50%	55%	50% ▲

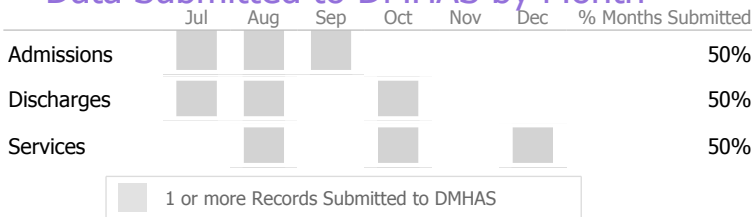
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		18	100%	75%	92%	25% ▲
Abstinence/Reduced Drug Use		11	61%	55%	62%	6% ▲
Stable Living Situation		18	100%	95%	90%	5% ▲
Employed		6	33%	50%	35%	-17% ▼
Improved/Maintained Axis V GAF Score		10	91%	75%	52%	16% ▲
Self Help		0	0%	60%	31%	-60% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	88%	90%	62%	-2% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    Goal Met    Below Goal

\* State Avg based on 5 Active Buprenorphine Maintenance Programs