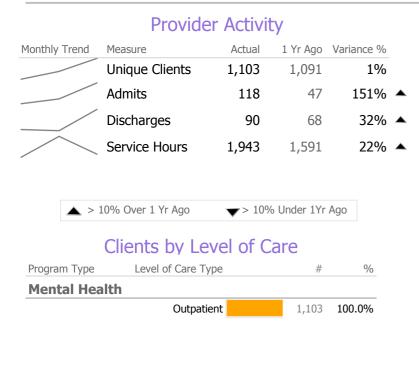
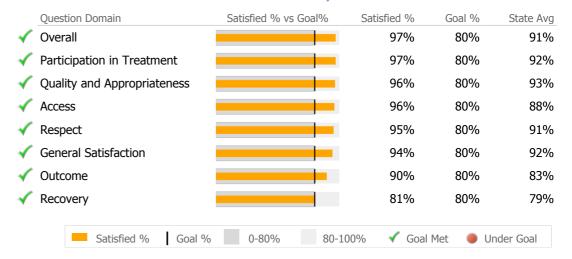
St. Mary's Hospital Corporation Waterbury, CT

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



Consumer Satisfaction Survey (Based on 198 FY18 Surveys)



Client Demographics

Age	#	%	State Ave	Gender		# %	State Avg	
18-25	42	4%	10%	Female	71	0 64%	▲ 41%	
26-34	94	9%	▼ 22%	Male	39	2 36%	▼ 58%	
35-44 📕	172	16%	20%	Transgender			0%	
45-54	279	25%	21%)				
55-64	336	30%	▲ 19%					
65+	180	16%	7%	7% Race		# %	State Avg	
				White/Caucasian	55	3 50%	▼ 63%	
Ethnicity	#	%	State Avg	Other	40	6 37%	▲ 13%	
Non-Hispanic 📒	549	50%	▼ 71%	Black/African American	13	0 12%	16%	
Hisp-Puerto Rican	434	39%	▲ 13%	Hawaiian/Other Pacific Islander		8 1%	0%	
Hispanic-Other	113	10%	7%	Multiple Races		2 0%	1%	
Hispanic-Cuban	5	0%	0%	Unknown		2 0%	5%	
				Am. Indian/Native Alaskan		1 0%	1%	
Hispanic-Mexican	2	0%	1%	Asian		1 0%	1%	
Unknown			8%					
	Unique C	lients	State Ave	▲ > 10% Over State Avg	▼ > 10% Under State Avg			

Mental Health - Outpatient - Standard Outpatient

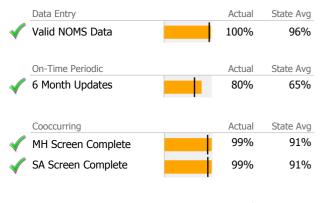
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,103	1,091	1%	
Admits	118	47	151% 🔺	
Discharges	90	68	32% 🔺	
Service Hours	1,943	1,591	22% 🔺	

Data Submission Quality





Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		82	91%	50%	55%	41%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1,028	93%	60%	65%	33%
Improved/Maintained Axis V GAF Score		856	88%	75%	42%	13%
Stable Living Situation		1,077	97%	95%	82%	2%
Employed	– .	167	15%	30%	22%	-15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		991	98%	90%	79%	8%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		97	82%	75%	68%	7%



* State Avg based on 93 Active Standard Outpatient Programs