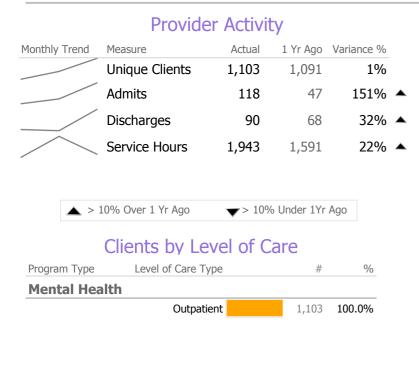
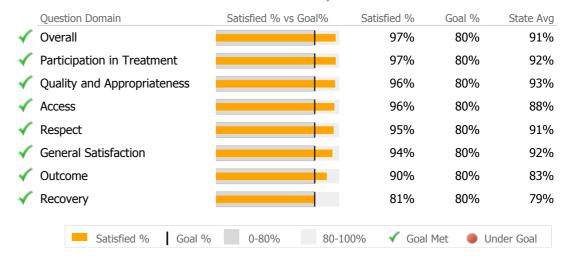
St. Mary's Hospital Corporation Waterbury, CT

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



Consumer Satisfaction Survey (Based on 198 FY18 Surveys)



Client Demographics

| Age | # | % | State Ave | Gender | | # % | State Avg | |
|-------------------|----------|--------|--------------|---------------------------------|-------------------------|--------------|--------------|--|
| 18-25 | 42 | 4% | 10% | Female | 71 | 0 64% | ▲ 41% | |
| 26-34 | 94 | 9% | ▼ 22% | Male | 39 | 2 36% | ▼ 58% | |
| 35-44 📕 | 172 | 16% | 20% | Transgender | | | 0% | |
| 45-54 | 279 | 25% | 21% |) | | | | |
| 55-64 | 336 | 30% | ▲ 19% | | | | | |
| 65+ | 180 | 16% | 7% | 7% Race | | # % | State Avg | |
| | | | | White/Caucasian | 55 | 3 50% | ▼ 63% | |
| Ethnicity | # | % | State Avg | Other | 40 | 6 37% | ▲ 13% | |
| Non-Hispanic 📒 | 549 | 50% | ▼ 71% | Black/African American | 13 | 0 12% | 16% | |
| Hisp-Puerto Rican | 434 | 39% | ▲ 13% | Hawaiian/Other Pacific Islander | | 8 1% | 0% | |
| Hispanic-Other | 113 | 10% | 7% | Multiple Races | | 2 0% | 1% | |
| Hispanic-Cuban | 5 | 0% | 0% | Unknown | | 2 0% | 5% | |
| | | | | Am. Indian/Native Alaskan | | 1 0% | 1% | |
| Hispanic-Mexican | 2 | 0% | 1% | Asian | | 1 0% | 1% | |
| Unknown | | | 8% | | | | | |
| | | | | | | | | |
| | Unique C | lients | State Ave | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg | | | |

Mental Health - Outpatient - Standard Outpatient

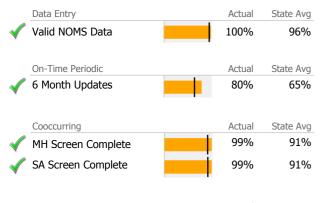
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 1,103 | 1,091 | 1% | |
| Admits | 118 | 47 | 151% 🔺 | |
| Discharges | 90 | 68 | 32% 🔺 | |
| Service Hours | 1,943 | 1,591 | 22% 🔺 | |

Data Submission Quality



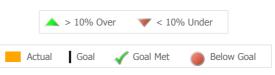


Data Submitted to DMHAS by Month



Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 82 | 91% | 50% | 55% | 41% |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Social Support | | 1,028 | 93% | 60% | 65% | 33% |
| Improved/Maintained Axis V GAF Score | | 856 | 88% | 75% | 42% | 13% |
| Stable Living Situation | | 1,077 | 97% | 95% | 82% | 2% |
| Employed | – . | 167 | 15% | 30% | 22% | -15% |
| Service Utilization | | | | | | |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Clients Receiving Services | | 991 | 98% | 90% | 79% | 8% |
| Service Engagement | | | | | | |
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| 2 or more Services within 30 days | | 97 | 82% | 75% | 68% | 7% |



* State Avg based on 93 Active Standard Outpatient Programs