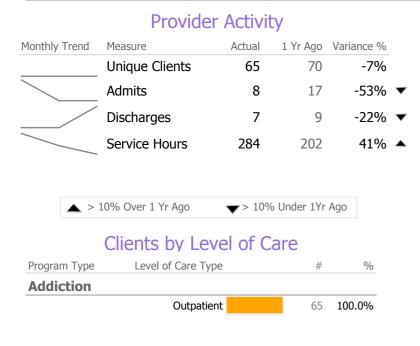
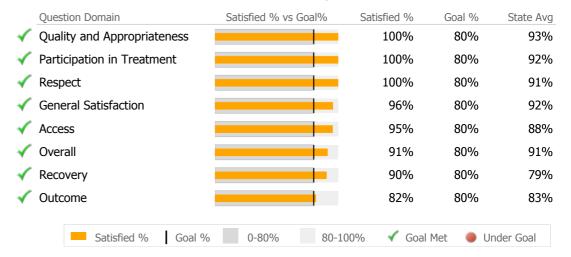
#### **Stafford Family Services** Stafford, CT

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



### Consumer Satisfaction Survey (Based on 23 FY18 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	Stat	te Avg
18-25	4	6%	10%	Male 🗾	34	52%		58%
26-34	14	22%	22%	Female	31	48%		41%
35-44	25	38%	<b>▲</b> 20%	Transgender				0%
45-54	14	22%	21%					
55-64 📕	6	9%	19%					
65+	2	3%	7%	Race	#	%	Stat	te Avg
·				White/Caucasian	62	95%		63%
Ethnicity	#	%	State Avg	Other	2	3%		13%
Non-Hispanic	63	97%	<b>▲</b> 71%	Black/African American	1	2%	$\mathbf{v}$	16%
Hispanic-Other	2	3%	7%	Am. Indian/Native Alaskan				1%
Hispanic-Cuban			0%	Asian				1%
Hispanic-Mexican			1%	Multiple Races				1%
				Hawaiian/Other Pacific Islander				0%
Hisp-Puerto Rican			▼ 13%	Unknown				5%
Unknown			8%					
	Unique C	Clients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder S	tate A	vg

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	70	-7%	
Admits	8	17	-53%	•
Discharges	7	9	-22%	▼
Service Hours	284	202	41%	

# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
√ Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	19%
Cooccurring	Actual	State Avg
√ MH Screen Complete	100%	96%
🗸 SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		3	43%	50%	53%	-7%	
	5							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Not Arrested		54	83%	75%	80%	8%	
	Employed		25	38%	50%	39%	-12%	-
	Stable Living Situation		53	82%	95%	77%	-13%	-
	Abstinence/Reduced Drug Use		23	35%	55%	46%	-20%	-
	Self Help		4	6%	60%	28%	-54%	-
	Improved/Maintained Axis V GAF Score		7	15%	75%	37%	-60%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		50	86%	90%	48%	-4%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		6	75%	75%	64%	0%	

### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted		
Admission	S				100%		
Discharge	5				100%		
Services					33%		
		1 or more Records Submitted to DMHAS					

	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	🧹 Goal Met	🔵 Belo	w Goal

\* State Avg based on 113 Active Standard Outpatient Programs