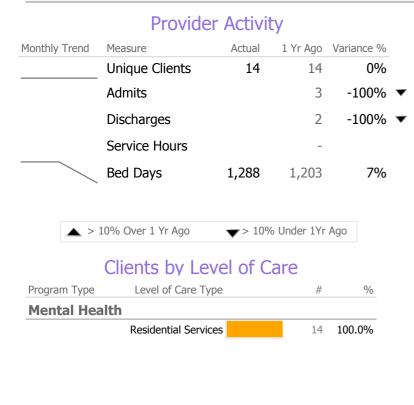
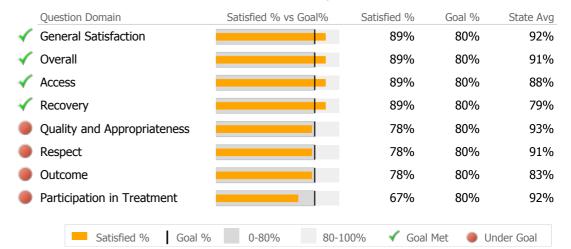
#### **My People Clinical Services LLC** Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



#### Consumer Satisfaction Survey (Based on 9 FY18 Surveys)



#### **Client Demographics**

Age	#	%	St	ate Avg	Gender	#	%	Sta	te Avg
18-25	10	71%	۸	10%	Male Male	12	86%	۸	58%
26-34	4	29%		22%	Female 📒 📔	2	14%	▼	41%
35-44			▼	20%	Transgender				0%
45-54			▼	21%					
55-64			▼	19%					
65+				7%	Race	#	%	Sta	te Avg
					Black/African American 📙	5	36%		16%
Ethnicity	#	%	Stat	e Avg	Other 📙	4	29%		13%
Non-Hispanic	8	57%	▼	71%	White/Caucasian	3	21%	▼	63%
Hispanic-Other	3	21%		7%	Unknown 🖡	2	14%		5%
Hisp-Puerto Rican	3	21%		13%	Am. Indian/Native Alaskan				1%
Hispanic-Cuban				0%	Asian				1%
					Multiple Races				1%
Hispanic-Mexican				1%	Hawaiian/Other Pacific Islander				0%
Unknown				8%					
	Jnique C	lients	Sta	ate Avg	▲ > 10% Over State Avg ▼	> 10% l	Inder S	tate A	vg

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼
Bed Days	368	331	11%	

# Data Submission Quality

	Data Entry	Actual	State Avg
	Valid NOMS Data	N/A	99%
	On-Time Periodic	Actual	State Avg
$\checkmark$	6 Month Updates	100%	80%
•			
	Cooccurring	Actual	State Avg
	MH Screen Complete	N/A	87%
	SA Screen Complete	N/A	86%
	Diagnosis	Actual	State Avg

### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		4	100%	60%	80%	40%	<b></b>
$\checkmark$	Stable Living Situation	i	4	100%	95%	92%	5%	
$\checkmark$	Employed	<b></b>	1	25%	25%	11%	0%	
	Improved/Maintained Axis V GAF Score	· · ·	0	0%	95%	59%	-95%	-

#### **Bed Utilization**

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
∢	Avg Utilization Rate		4	626 days	1.0	100%	90%	95%	10%
	< 90	90-110%		>110%					

#### Data Submitted to DMHAS by Month Jul Aug Sep % Months Submitted

100%

93%



Valid Axis V GAF Score

	> 10% 0	ver 🔻 < 10%	6 Under	
Actual	Goal	🖌 Goal Met	Below	/ Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	2	100% 🔺	
Admits	-	-		
Discharges	-	-		
Bed Days	368	184	100% 🔺	

# Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	99%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	80%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	87%
SA Screen Complete	i	N/A	86%
Diagnosis		Actual	State Avg
Diagnosis			
Valid Axis I Diagnosis		100%	96%
Valid Axis V GAF Score		50%	93%

## **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		2	50%	60%	80%	-10%
Employed		0	0%	25%	11%	-25% 🔻
Stable Living Situation		2	50%	95%	92%	-45% 🔻
Improved/Maintained Axis V GAF Score		0	0%	95%	59%	-95% 🔻

## **Bed Utilization**

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Avg Utilization Rate		3	394 days	0.8	133%	90%	95%	43% 🔺
	< 90	% 90-110%		>110%					

# Data Submitted to DMHAS by Month

	Jui	Aug	Sep	% Montris Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

	<b>&gt;</b>	10% Over		< 10%	Unde	r	
Act	ual	Goal	🖌 Go	al Met		Below	Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25% 🔻	
Admits	-	2	-100% 🔻	
Discharges	-	-		
Bed Days	552	688	-20% 🔻	

# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	80%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	87%
SA Screen Complete	N/A	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	67%	93%

## Discharge Outcomes

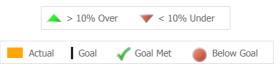
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	63%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	25%	11%	-25% 🔻
Social Support		0	0%	60%	80%	-60% 🔻
Stable Living Situation	-	1	17%	95%	92%	-78% 💗
Improved/Maintained Axis V GAF Score		0	0%	95%	59%	-95% 🔻

## **Bed Utilization**

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate		8	969 days	1.3	75%	90%	95%	-15%	-
< 90	% 90-110%		>110%						

# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS



\* State Avg based on 62 Active Supervised Apartments Programs