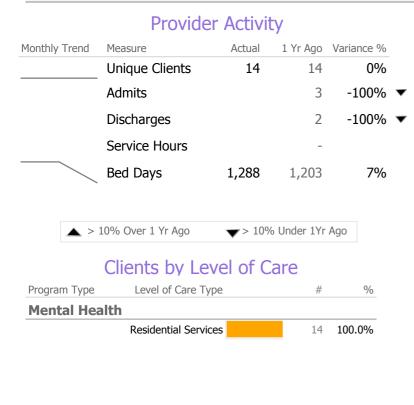
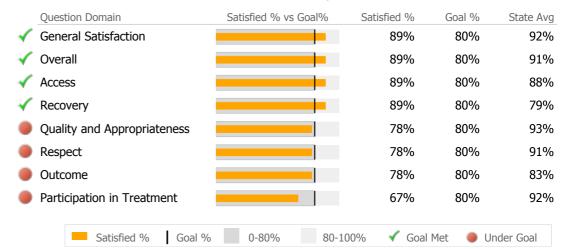
My People Clinical Services LLC Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



Consumer Satisfaction Survey (Based on 9 FY18 Surveys)



Client Demographics

| Age | # | % | St | ate Avg | Gender | # | % | Sta | te Avg |
|-------------------|----------|--------|------|---------|---------------------------------|---------|---------|--------|--------|
| 18-25 | 10 | 71% | ۸ | 10% | Male Male | 12 | 86% | ۸ | 58% |
| 26-34 | 4 | 29% | | 22% | Female 📒 📔 | 2 | 14% | ▼ | 41% |
| 35-44 | | | ▼ | 20% | Transgender | | | | 0% |
| 45-54 | | | ▼ | 21% | | | | | |
| 55-64 | | | ▼ | 19% | | | | | |
| 65+ | | | | 7% | Race | # | % | Sta | te Avg |
| | | | | | Black/African American 📙 | 5 | 36% | | 16% |
| Ethnicity | # | % | Stat | e Avg | Other 📙 | 4 | 29% | | 13% |
| Non-Hispanic | 8 | 57% | ▼ | 71% | White/Caucasian | 3 | 21% | ▼ | 63% |
| Hispanic-Other | 3 | 21% | | 7% | Unknown 🖡 | 2 | 14% | | 5% |
| Hisp-Puerto Rican | 3 | 21% | | 13% | Am. Indian/Native Alaskan | | | | 1% |
| Hispanic-Cuban | | | | 0% | Asian | | | | 1% |
| | | | | | Multiple Races | | | | 1% |
| Hispanic-Mexican | | | | 1% | Hawaiian/Other Pacific Islander | | | | 0% |
| Unknown | | | | 8% | | | | | |
| | Jnique C | lients | Sta | ate Avg | ▲ > 10% Over State Avg ▼ | > 10% l | Inder S | tate A | vg |

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 4 | 5 | -20% | ▼ |
| Admits | - | 1 | -100% | ▼ |
| Discharges | - | 2 | -100% | ▼ |
| Bed Days | 368 | 331 | 11% | |

Data Submission Quality

| | Data Entry | Actual | State Avg |
|--------------|--------------------|--------|-----------|
| | Valid NOMS Data | N/A | 99% |
| | | | |
| | On-Time Periodic | Actual | State Avg |
| \checkmark | 6 Month Updates | 100% | 80% |
| • | | | |
| | Cooccurring | Actual | State Avg |
| | MH Screen Complete | N/A | 87% |
| | SA Screen Complete | N/A | 86% |
| | | | |
| | | | |
| | Diagnosis | Actual | State Avg |

Discharge Outcomes

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|--------------|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|---------|
| | Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| | Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A | |
| | Recovery | | | | | | | |
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| \checkmark | Social Support | | 4 | 100% | 60% | 80% | 40% | |
| \checkmark | Stable Living Situation | i | 4 | 100% | 95% | 92% | 5% | |
| \checkmark | Employed | | 1 | 25% | 25% | 11% | 0% | |
| | Improved/Maintained Axis V GAF Score | · · · | 0 | 0% | 95% | 59% | -95% | - |

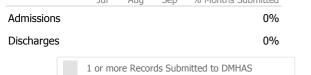
Bed Utilization

| | | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ∢ | Avg Utilization Rate | | 4 | 626 days | 1.0 | 100% | 90% | 95% | 10% |
| | < 90 | 90-110% | | >110% | | | | | |

Data Submitted to DMHAS by Month Jul Aug Sep % Months Submitted

100%

93%



Valid Axis V GAF Score

| | > 10% 0 | ver 🔻 < 10% | 6 Under | |
|--------|---------|-------------|---------|--------|
| Actual | Goal | 🖌 Goal Met | Below | / Goal |

* State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 4 | 2 | 100% 🔺 | |
| Admits | - | - | | |
| Discharges | - | - | | |
| Bed Days | 368 | 184 | 100% 🔺 | |

Data Submission Quality

| Data Entry | | Actual | State Avg |
|------------------------|---|--------|-----------|
| Valid NOMS Data | | N/A | 99% |
| | | | |
| On-Time Periodic | | Actual | State Avg |
| 6 Month Updates | | 0% | 80% |
| | | | |
| Cooccurring | | Actual | State Avg |
| MH Screen Complete | | N/A | 87% |
| SA Screen Complete | i | N/A | 86% |
| | | | |
| Diagnosis | | Actual | State Avg |
| Diagnosis | | | |
| Valid Axis I Diagnosis | | 100% | 96% |
| Valid Axis V GAF Score | | 50% | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Social Support | | 2 | 50% | 60% | 80% | -10% |
| Employed | | 0 | 0% | 25% | 11% | -25% 🔻 |
| Stable Living Situation | | 2 | 50% | 95% | 92% | -45% 🔻 |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 59% | -95% 🔻 |

Bed Utilization

| | | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| \checkmark | Avg Utilization Rate | | 3 | 394 days | 0.8 | 133% | 90% | 95% | 43% 🔺 |
| | < 90 | % 90-110% | | >110% | | | | | |

Data Submitted to DMHAS by Month

| | Jui | Aug | Sep | % Montris Submitted |
|------------|---------|----------|---------|---------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| | 1 or mo | re Recor | ds Subr | nitted to DMHAS |

| | > | 10% Over | | < 10% | Unde | r | |
|-----|-------------|----------|------|--------|------|-------|------|
| Act | ual | Goal | 🖌 Go | al Met | | Below | Goal |

* State Avg based on 62 Active Supervised Apartments Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|--|
| Unique Clients | 6 | 8 | -25% 🔻 | |
| Admits | - | 2 | -100% 🔻 | |
| Discharges | - | - | | |
| Bed Days | 552 | 688 | -20% 🔻 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | N/A | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 80% |
| | | |
| Cooccurring | Actual | State Avg |
| MH Screen Complete | N/A | 87% |
| SA Screen Complete | N/A | 86% |
| | | |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 67% | 93% |

Discharge Outcomes

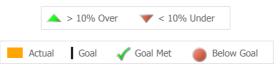
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 63% | N/A |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 80% | N/A |
| Recovery | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Employed | | 0 | 0% | 25% | 11% | -25% 🔻 |
| Social Support | | 0 | 0% | 60% | 80% | -60% 🔻 |
| Stable Living Situation | - | 1 | 17% | 95% | 92% | -78% 💗 |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 59% | -95% 🔻 |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal | |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|---|
| Avg Utilization Rate | | 8 | 969 days | 1.3 | 75% | 90% | 95% | -15% | - |
| < 90 | % 90-110% | | >110% | | | | | | |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|---------|----------|---------|--------------------|
| Admissions | | | | 0% |
| Discharges | | | | 0% |
| | 1 or mo | re Recor | ds Subr | nitted to DMHAS |



* State Avg based on 62 Active Supervised Apartments Programs