#### **Liberty Community Services**

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# Provider Activity





#### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	106	100.0%

100.0%

## Consumer Satisfaction Survey (Based on 82 FY18 Surveys)



#### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25			10%	Male	71	67%	58%	
26-34	8	8%	<b>▼</b> 22%	Female	35	33%	41%	
35-44	11	10%	20%	Transgender			0%	
45-54	33	31%	21%					
55-64	44	42%	<b>19%</b>					
65+	10	9%	7%	Race	#	%	State Avg	
				White/Caucasian	47	44%	<b>▼</b> 63%	
<b>Ethnicity</b>	#	%	State Avg	Black/African American	43	41%	<b>1</b> 6%	
Non-Hispanic	80	75%	71%	Other <b>I</b>	15	14%	13%	
Hisp-Puerto Rican	19	18%	13%	Multiple Races	1	1%	1%	
Hispanic-Other	6	6%	7%	Am. Indian/Native Alaskan			1%	
Unknown	1	1%	8%	Asian			1%	
I	1	170		Hawaiian/Other Pacific Islander			0%	
Hispanic-Cuban			0%	Unknown			5%	
Hispanic-Mexican			1%					
Unique Clients								

#### **BOS 193 Units New Haven**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	19	0%	
Admits	1	2	-50%	•
Discharges	1	2	-50%	•
Service Hours	136	105	30%	•

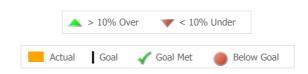
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		14	74%	85%	85%	-11%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	89%	90%	94%	-1%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	81%

		Jul	Aug	Sep	% Months Submitted			
Admission	S				33%			
Discharge	5				33%			
Services					100%			
	1 or more Records Submitted to DMHAS							



<sup>\*</sup> State Avg based on 74 Active Supportive Housing – Scattered Site Programs

#### **Cannon House**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Development

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	19	-16%	$\blacksquare$
Admits	1	2	-50%	•
Discharges	1	4	-75%	•
Service Hours	67	85	-21%	•

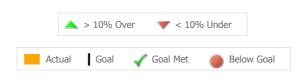
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		13	81%	85%	92%	-4%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	87%	90%	95%	-3%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	93%	99%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	92%	81%

	Jul	Aug	Sep	% Months Submitted			
Admissions				33%			
Discharges				33%			
Services				0%			
	1 or more Records Submitted to DMHAS						



<sup>\*</sup> State Avg based on 52 Active Supportive Housing – Development Programs

#### **Liberty SAMSHA Apartments**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	54	-2%	
Admits	-	2	-100%	•
Discharges	-	3	-100%	•
Service Hours	56	67	-16%	•

# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		22	42%	85%	85%	-43%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		24	45%	90%	94%	-45%	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	81%

		Jul	Aug	Sep	% Months Submitted
Admissions					0%
Discharges					0%
Services					100%
	1 or more Records Submitted to DMHAS				



<sup>\*</sup> State Avg based on 74 Active Supportive Housing – Scattered Site Programs

#### **Liberty Supportive Housing Programs**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

85%

State Avg

State Avg

94%

85%

Actual vs Goal

Actual vs Goal

9%

4%

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Actual %

94%

Actual

17

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	-	2	-100%	•
Discharges	1	-		
Service Hours	95	128	-26%	•

Recovery

Stable Living Situation

National Recovery Measures (NOMS)

Service Utilization				
	Actual % vs Goal %	Actual	Actual %	Goal %
Clients Receiving Services		16	94%	90%

Actual % vs Goal %

### **Data Submission Quality**

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	81%

		Jul	Aug	Sep	% Months Submitted
Admission	S				0%
Discharges	5				33%
Services					33%
	10	or more	Record	ls Subm	nitted to DMHAS



<sup>\*</sup> State Avg based on 74 Active Supportive Housing – Scattered Site Programs