Guardian Ad Litem
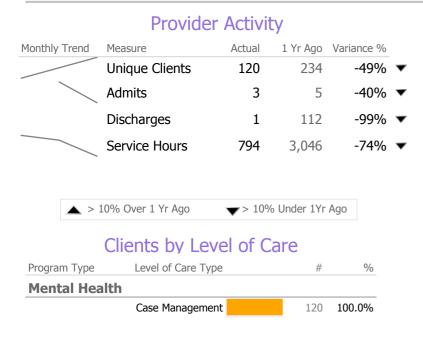Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - September 2018   (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	120	234	-49%	▼
	Admits	3	5	-40%	▼
	Discharges	1	112	-99%	▼
	Service Hours	794	3,046	-74%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		120	100.0%

Consumer Satisfaction Survey   (Based on 102 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Respect		93%	80%	91%
✔	Quality and Appropriateness		91%	80%	93%
✔	Participation in Treatment		90%	80%	92%
✔	Access		89%	80%	88%
✔	Overall		88%	80%	91%
✔	Outcome		87%	80%	83%
✔	General Satisfaction		85%	80%	92%
🔴	Recovery		76%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		3	3%		10%
26-34		27	23%		22%
35-44		17	14%		20%
45-54		21	18%		21%
55-64		38	32%	▲	19%
65+		14	12%		7%

Gender

Gender		#	%		State Avg
Male		65	54%		58%
Female		55	46%		41%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		109	91%	▲	71%
Hispanic-Other		6	5%		7%
Hisp-Puerto Rican		5	4%		13%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Unknown					8%

Race

Race		#	%	State Avg
White/Caucasian		81	68%	63%
Black/African American		29	24%	16%
Other		8	7%	13%
Asian		1	1%	1%
Unknown		1	1%	5%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Melissa's Project - Region 2 - 524301
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	77	-38% ▼
Admits	1	1	0%
Discharges	-	28	-100% ▼
Service Hours	314	1,120	-72% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	95%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▪		33%
Discharges				0%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		45	94%	60%	63%	34% ▲
✔ Stable Living Situation		48	100%	80%	76%	20% ▲
● Employed		3	6%	20%	9%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		48	100%	90%	69%	10%

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 30 Active Standard Case Management Programs

Melissa's Project Region 5 - 524300
Guardian Ad Litem
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	91	-21%	▼
Admits	2	2	0%	
Discharges	1	19	-95%	▼
Service Hours	480	1,374	-65%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	95%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		■	■	67%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	50%	42%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		67	93%	60%	63%	33%	▲
✔ Stable Living Situation		71	99%	80%	76%	19%	▲
🔴 Employed		1	1%	20%	9%	-19%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		71	100%	90%	69%	10%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 30 Active Standard Case Management Programs