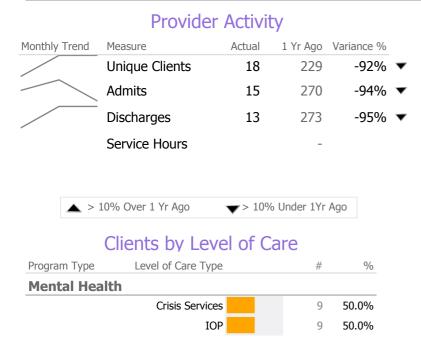
Danbury Hospital

Danbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 5 FY18 Surveys)

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)



Consumer Satisfaction Survey Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Participation in Treatment 100% 92% 80% General Satisfaction 100% 80% 92% Respect 100% 80% 91% Quality and Appropriateness 80% 80% 93% Overall 80% 91% 80% Access 80% 88% 80% 60% 80% 83% Outcome Recovery 20% 80% 79% Goal % 0-80% 80-100% Satisfied % Goal Met Under Goal

Client Demographics

Age 18-25 26-34 35-44 45-54 55-64 65+

Ethnicity Non-Hispanic Hispanic-Other Hispanic-Cuban Hispanic-Mexican Hisp-Puerto Rican

Unknown

	#	%	State Avg	Gender		#	%	Sta	ate Avg
	3	17%	10%	Male		13	72%	۸	58%
	7	39%	▲ 22%	Female		5	28%	▼	41%
Í			▼ 20%	Transgender					0%
	6	33%	▲ 21%						
	2	11%	19%						
1			7%	Race		#	%	Sta	ate Avg
•				White/Caucasian		14	78%	۸	63%
	#	%	State Avg	Black/African American		2	11%		16%
	15	83%	▲ 71%	Other		2	11%		13%
	3	17%	7%	Am. Indian/Native Alaskan					1%
P			0%	Asian					1%
				Multiple Races					1%
			1%	Hawaiian/Other Pacific Islander					0%
			▼ 13%	Unknown					5%
			8%	I					
	Unique C	lients	State Avg	▲ > 10% Over State Avg	•	> 10% U	Inder S	tate A	Avg

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	14	-36%	▼
Admits	6	8	-25%	▼
Discharges	4	7	-43%	▼
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	81%
SA Screen Complete	0%	81%
Diagnosis	Actual	State Avg
🗸 Valid Axis I Diagnosis	100%	99%
🗸 Valid Axis V GAF Score	100%	92%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted					
Admissions	;				100%					
Discharges				67%						
Services					0%					
		1 or more Records Submitted to DMHAS								

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	75%	50%	69%	25%	- 4
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		0	0%	90%	72%	-90%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		7	70%	60%	61%	10%	
Employed	—	2	20%	30%	34%	-10%	
Stable Living Situation		7	70%	95%	71%	-25%	
Improved/Maintained Axis V GAF Score	 `	4	57%	75%	85%	-18%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	77%	N/A	- 4



* State Avg based on 5 Active Standard IOP Programs

Program Activity

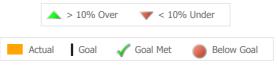
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	212	-96%	\mathbf{v}
Admits	9	262	-97%	▼
Discharges	9	263	-97%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Evaluation within 1.5 hours of Request		7	78%	75%	71%	3%
Community Location Evaluation		9	100%	80%	91%	20% 🔺
Follow-up Service within 48 hours		1	33%	90%	88%	-57% 🔻

Data Submitted to DMHAS by Month Jul Aug Sep % Months Submitted Admissions 100%

Discharges			100%	
		1 or more Record	ls Submitted to DMHAS	



* State Avg based on 25 Active Mobile Crisis Team Programs