

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,076	1,383	-22%	▼
	Admits	779	892	-13%	▼
	Discharges	770	875	-12%	▼
	Service Hours	-	-	-	
	Bed Days	32,023	52,604	-39%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		96%	80%	79%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Respect		87%	80%	91%
● Access		75%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	835	77.2%
	Residential Services	235	21.7%
Mental Health	Inpatient Services	11	1.0%
	Residential Services	-	-

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	77	7%	10%	Male	761	71%	▲ 58%
26-34	302	28%	22%	Female	315	29%	▼ 41%
35-44	244	23%	20%	Transgender	-	0%	0%
45-54	224	21%	21%				
55-64	186	17%	19%				
65+	43	4%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	863	80%	71%	White/Caucasian	679	63%	63%
Hisp-Puerto Rican	136	13%	13%	Black/African American	186	17%	16%
Hispanic-Other	60	6%	7%	Other	178	17%	13%
Unknown	14	1%	8%	Multiple Races	16	1%	1%
Hispanic-Cuban	2	0%	0%	Asian	7	1%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	5	0%	1%
				Unknown	5	0%	5%
				Hawaiian/Other Pacific Islander	-	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	573	586	-2%
Admits	593	626	-5%
Discharges	459	499	-8%
Transfers - In	4	1	300% ▲
Transfers - Out	132	123	7%
Bed Days	3,243	3,267	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		283	62%	80%	62%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		409	89%	85%	89%	4%
● Follow-up within 30 Days of Discharge		128	45%	90%	45%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.1	86%	90%	86%	-4%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		84%
✓ Valid TEDS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Cooccurring	Actual	State Avg
✓ MH Screen Complete		89%
✓ SA Screen Complete		89%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	166	3%
Admits	15	11	36% ▲
Discharges	18	11	64% ▲
Transfers - In	2	5	-60% ▼
Transfers - Out	1	2	-50% ▼
Bed Days	14,086	13,931	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	11%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	4%	25%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	89%	95%	51%	-6%
No Re-admit within 30 Days of Discharge		16	89%	85%	84%	4%
Follow-up within 30 Days of Discharge		9	56%	90%	73%	-34%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		5	4%	95%	15%	-91%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	946 days	0.8	109%	90%	91%	19% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	28	-7%
Admits	1	2	-50% ▼
Discharges	1	1	0%
Bed Days	2,276	2,416	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	88%
On-Time Periodic 6 Month Updates	0%	11%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	0%	25%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	51%	-95% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	84%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	15%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,352 days	1.7	55%	90%	91%	-35% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	20	-20% ▼
Admits	2	3	-33% ▼
Discharges	1	5	-80% ▼
Transfers - In	1	-	
Bed Days	1,255	1,531	-18% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	51%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	84%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	73%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	11%
Coccurring	Actual	State Avg
✓ MH Screen Complete	100%	93%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	25%	25%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	15%	-95% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	964 days	0.9	91%	90%	91%	1%		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

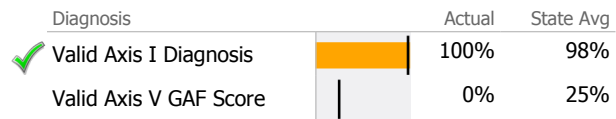
▲ > 10% Over ▼ < 10% Under

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	18	22% ▲
Admits	5	1	400% ▲
Discharges	5	3	67% ▲
Bed Days	1,558	1,321	18% ▲

Data Submission Quality



Discharge Outcomes

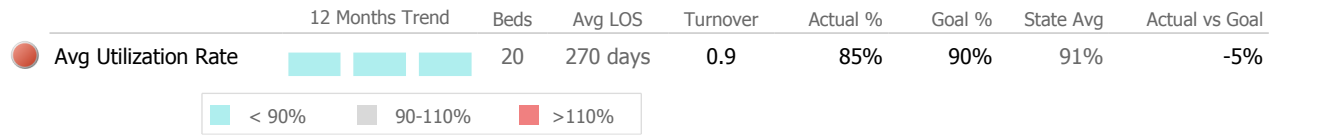
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	40%	95%	51%	-55% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	84%	15% ▲
Follow-up within 30 Days of Discharge		2	100%	90%	73%	10%

Recovery

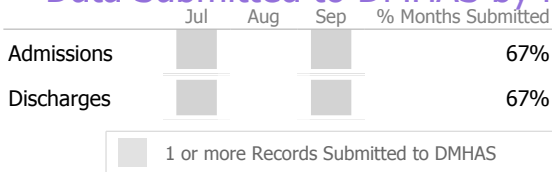
National Recovery Measures (NOMS)

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	15%	-95% ▼

Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	394	413	-5%
Admits	162	189	-14% ▼
Discharges	285	309	-8%
Transfers - In	136	125	9%
Transfers - Out	10	4	150% ▲
Bed Days	9,605	9,376	2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		232	81%	80%	81%	1%
✓ No Re-admit within 30 Days of Discharge		263	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		126	54%	90%	54%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	35 days	0.3	94%	90%	94%	4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
✓ Valid TEDS Data		100%
On-Time Periodic		
6 Month Updates		N/A
Cooccurring		
✓ MH Screen Complete		99%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	82%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	79%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	93%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	67%	95%	47%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs