Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Case Management	446	73.5%
Addiction			
	Residential Services	136	22.4%
Forensic MH			
	Case Management	25	4.1%

Consumer Satisfaction Survey (Based on 145 FY18 Surveys)



Client Demographics

State Avg	%	#	Gender	State Avg	%	#	ge	Age
58%	65%	326	Male	10%	3%	15	8-25	18-25
41%	35%	175	Female	22%	14%	72	6-34	26-34
0%			Transgender	20%	25%	123	5-44	35-44
				21%	26%	132	5-54	45-54
				19%	25%	127	5-64	55-64
State Avg	%	#	Race	7%	6%	32	65+	65+
▼ 63%	51%	257	White/Caucasian					
1 6%	41%	203	Black/African American	State Avg	%	#	city	Ethnicity
13%	6%	28	Other	71%	83% 🔺	414	oanic	Non-Hispanic
1%	1%	7	Multiple Races	7%	17%	87	ther	Hispanic-Other
1%	1%	4	Am. Indian/Native Alaskan	0%			ıban	Hispanic-Cuban
1%	0%	1	Asian	1%				Hispanic-Mexican
5%	0%	1	Unknown					•
0%			Hawaiian/Other Pacific Islander	7 13%	•		Rican	Hisp-Puerto Rican
			'	8%			iown	Unknown

Arrest Diversion - New Haven

Columbus House

Forensic MH - Case Management - Outreach & Engagement

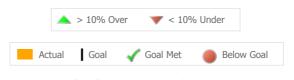
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25		
Admits	7	-	
Discharges	5	-	
Service Hours	70	-	

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%
	1 or more	e Record	s Sub	mitted to DMHAS



^{*} State Avg based on 0 Active Outreach & Engagement Programs

Cedar Hill-CM 901-291

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	13	-8%	
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	68	70	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	92%	85%	92%	7%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	81%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%
	1 or mo	re Recor	ds Subr	nitted to DMHAS



^{*} State Avg based on 52 Active Supportive Housing – Development Programs

Columbus Val Macri Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	10	10%	
Admits	-	-		
Discharges	-	-		
Service Hours	65	91	-28%	•

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Stable Living Situation		11	100%	85%	92%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		11	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	81%

		Jul	Aug	Sep	% Months Submitted
Admissions	5				0%
Discharges	6				0%
Services					100%
		1 or mo	re Recor	ds Subr	nitted to DMHAS



^{*} State Avg based on 52 Active Supportive Housing – Development Programs

FUSE - Waterbury Site

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	9	-11%	,
Admits	1	-		
Discharges	-	1	-100%	•
Service Hours	37	28	34% 🔺	

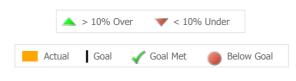
Recovery

Clients Receiving Services		7	88%	90%	94%	-2%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Service Utilization						
Stable Living Situation		6	75%	85%	85%	-10%
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	86%	81%

	Jul	Aug	Sep	% Months Submitted	· IOIILI		
Admissions				33%			
Discharges				0%			
Services				100%			
	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

FUSE 901557

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	27	59%	•
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	226	153	48%	•

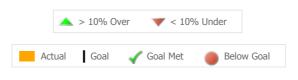
Recovery

Clients Receiving Services		41	95%	90%	94%	5%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		32	74%	85%	85%	-11%	1
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Act	tual State Avg
Valid NOMS Data	9!	5% 97%
On-Time Periodic	Ac	tual State Avg
√ 6 Month Updates	9:	1% 81%

		Jul	Aug	Sep	% Months Submitted			
Admissions	5				0%			
Discharges	;				0%			
Services					100%			
	1	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Hamden NxtStp,SuppHsg 901-551

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	25	-4%	
Admits	1	1	0%	
Discharges	1	-		
Service Hours	204	231	-12%	•

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		23	96%	85%	85%	11%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	96%	90%	94%	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	81%

Data Submitted to DMHAS by Month Submitted Month Submitted





^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

LegionWoodsNxtStp,SuppHs901552

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	-	-	
Service Hours	47	61	-22% ▼

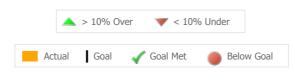
Recovery

	Clients Receiving Services		9	100%	90%	95%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
√	Stable Living Situation		9	100%	85%	92%	15%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	81%

	Jul	Aug	Sep	% Months Submitted			
Admissions				0%			
Discharges				0%			
Services				100%			
	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 52 Active Supportive Housing – Development Programs

New Beginnings-CM-1stInit.373X

Columbus House

Mental Health - Case Management - Standard Case Management

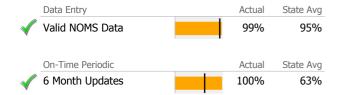
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	•
Admits	6	10	-40%	•
Discharges	7	9	-22%	•
Service Hours	78	104	-25%	•

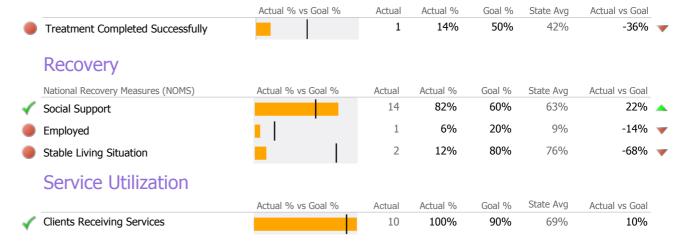
Data Submission Quality

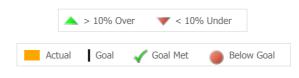


Data Submitted to DMHAS by Month



Discharge Outcomes





^{*} State Avg based on 30 Active Standard Case Management Programs

Outrch&EngagementHmOutr901299

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

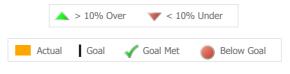
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	62	-13%	•
Admits	15	14	7%	
Discharges	23	34	-32%	•
Service Hours	165	266	-38%	•

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		15	100%	50%	93%	50% 🔺

		Jul	Aug	Sep	% Months Submitted			
Admissions					100%			
Discharges					100%			
Services					100%			
	1 0	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

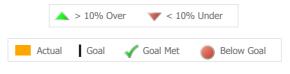
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	17	-24% ▼	,
Admits	2	6	-67% 🔻	,
Discharges	1	2	-50% 🔻	,
Service Hours	72	65	11% 🔺	

Service Engagement



Data Submitted to DMHAS by Month Submitted North





^{*} State Avg based on 39 Active Outreach & Engagement Programs

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

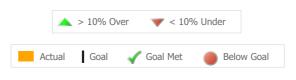
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	56	9%	
Admits	12	21	-43%	•
Discharges	10	22	-55%	•
Service Hours	218	244	-11%	•

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		10	83%	50%	93%	33% 🔺

	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				100%				
Services				100%				
	1 or mo	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Rapid Rehousing Middlesex County

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	\blacksquare
Admits	1	2	-50%	•
Discharges	-	1	-100%	•
Service Hours	6	19	-69%	_

Recovery

Clients Receiving Services		5	83%	90%	94%	-7%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		4	67%	85%	85%	-18%	_
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

	6 Month Updates		0%	81%
	On-Time Periodic	A	ctual	State Avg
1	Valid NOMS Data	10	00%	97%
	Data Entry	A	ctual	State Avg

	Jul	Aug	Sep	% Months Submitted		
Admissions	5			33%		
Discharges	5			0%		
Services				67%		
1 or more Records Submitted to DMHAS						



^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Recovery House 901295

Columbus House

Addiction - Residential Services - Recovery House

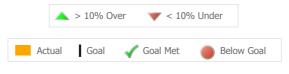
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	20	60%	•
Admits	13	11	18%	•
Discharges	6	9	-33%	•
Bed Days	2,041	760	169%	•





^{*} State Avg based on 16 Active Recovery House Programs

SAMSHA Apartments

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	50	38%	•
Admits	19	6	217%	•
Discharges	21	26	-19%	•
Service Hours	131	72	83%	•

Recovery

1	Clients Receiving Services		47	98%	90%	94%	8%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
	Stable Living Situation		13	19%	85%	85%	-66%	*
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	81%	81%

	Jul	Aug	Sep	% Months Submitted			
Admissions				100%			
Discharges				100%			
Services				100%			
	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Columbus House

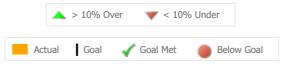
Program Activity

Addiction - Residential Services - Shelter

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	96	9%	
Admits	58	50	16%	•
Discharges	46	49	-6%	
Bed Days	5,304	4,451	19%	•

Data Submitted to DMHAS by Month Submitted Month Submitted





^{*} State Avg based on 4 Active Shelter Programs

Shelter Case Management901-290

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	98	4%	
Admits	60	50	20%	•
Discharges	41	47	-13%	•

Service Engagement



Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





^{*} State Avg based on 39 Active Outreach & Engagement Programs

SOAR - Social Rehab Program

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

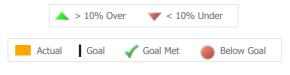
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	15	73%	•
Admits	4	-		
Discharges	15	3	400%	•
Service Hours	66	3		

Service Engagement

Но	meless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√ at	least 1 Service within 180 days		4	100%	50%	93%	50% 🔺

	Jul	Aug	Sep	% Months Submitted				
Admissions				100%				
Discharges				100%				
Services				100%				
	1 or mo	L or more Records Submitted to DMHAS						



^{*} State Avg based on 39 Active Outreach & Engagement Programs

Social Innovation Fund

Columbus House

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	-	-	
Discharges	1	-	
Service Hours	117	139	-16% ▼

Recovery

1	Clients Receiving Services		15	100%	90%	94%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
1	Stable Living Situation		15	94%	85%	85%	9%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	81%

	Jul	Aug	Sep	% Months Submitted				
Admissions				0%				
Discharges				33%				
Services				100%				
	1 or mo	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 74 Active Supportive Housing – Scattered Site Programs

Sojourner's Place-SHP 901-264

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	2	1	100%	•
Discharges	1	-		
Service Hours	47	112	-58%	•

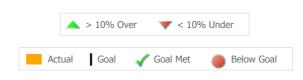
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
√	Stable Living Situation		15	94%	85%	92%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		15	100%	90%	95%	10%

Data Submission Quality

	Data Entry	Actu	ual State Avg	
1	Valid NOMS Data	1009	% 99%	
	On-Time Periodic	Actu	ıal State Avg	
	6 Month Updates	739	% 81%	

Data	Jul	Aug	Sep	% Months Submitted	٠.				
Admissions				67%					
Discharges				33%					
Services				100%					
	1 or more Records Submitted to DMHAS								



^{*} State Avg based on 52 Active Supportive Housing – Development Programs

Urban Initiative-HmOutr901-322

Columbus House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

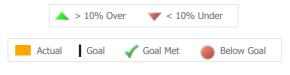
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	20	-45%	•
Admits	1	6	-83%	•
Discharges	1	7	-86%	•
Service Hours	85	249	-66%	•

Service Engagement



Data Submitted to DMHAS by Month Submitted North Submitted





^{*} State Avg based on 39 Active Outreach & Engagement Programs

Whalley Terr.PILOTS Dev.901554

Columbus House

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	•
Admits	1	2	-50%	•
Discharges	1	-		
Service Hours	74	61	20%	•

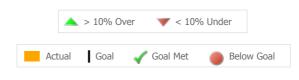
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		9	90%	85%	92%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Clients Receiving Services		9	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	81%

	Jul Aug	Sep % Months Submitted	
Admissions		33%	
Discharges		33%	
Services		100%	
1 or more Records Submitted to DMHAS			



^{*} State Avg based on 52 Active Supportive Housing – Development Programs