Backus Hospital

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

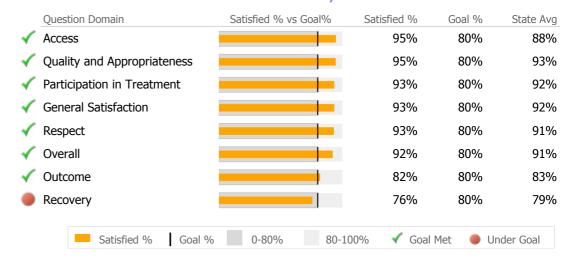
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	382	401	-5%	
	Admits		21	-100%	•
	Discharges		37	-100%	•
	Service Hours		571	-100%	•



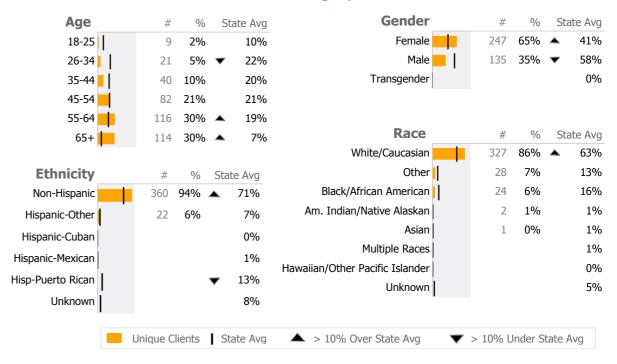
Clients by Level of Care

Program Type	am Type Level of Care Type		
Mental Health	1		
Outnatient		382	100.0%

Consumer Satisfaction Survey (Based on 76 FY18 Surveys)



Client Demographics



326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	382	401	-5%	
Admits	-	21	-100%	•
Discharges	-	20	-100%	•
Service Hours	-	568	-100%	•

Data Submission Quality

Actu	al State Avg
N/	A 96%
Actu	al State Avg
09	65%
Actu	al State Avg
N/	A 91%
N/	A 91%
Actu	al State Avg
100%	% 96%
99%	% 89%
	Actual N/. Actual 09 Actual N/. Actual N/. Actual 1009 999

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%
	1 or mo	re Record	ds Sub	omitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		14	4%	30%	22%	-26%	_
Social Support	<u> </u>	56	15%	60%	65%	-45%	_
Improved/Maintained Axis V GAF Score	<u> </u>	30	8%	75%	42%	-67%	_
Stable Living Situation	<u> </u>	55	14%	95%	82%	-81%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	79%	N/A	V
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	_



^{*} State Avg based on 93 Active Standard Outpatient Programs