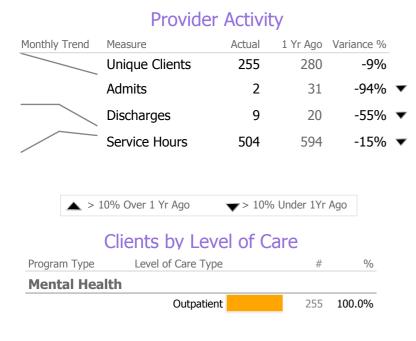
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)



Consumer Satisfaction Survey (Based on 114 FY17 Surveys)



Client Demographics

Age 18-25 | 26-34 | 35-44 | 45-54 | 55-64 | 65+ |

Ethnicity Non-Hispanic Hispanic-Other Unknown

Hisp-Puerto Rican Hispanic-Cuban Hispanic-Mexican

	#	# % State Avg Gender		#	%	% State Av				
	10	4%		11%	Female		137	54%		41%
	29	11%	\mathbf{v}	22%	Male		118	46%	•	58%
Í	43	17%		19%	Transgender					0%
	57	22%		22%						
Í.	62	24%		19%						
	54	21%		6%	Race		#	%	Stat	te Avg
					White/Caucasian		163	64%		65%
	#	%	Sta	te Avg	Black/African American 📕		56	22%		16%
	233	91%		74%	Other <mark> </mark>		20	8%		13%
	14	5%		7%	Asian		7	3%		1%
	6	2%		6%	Unknown		5	2%		3%
	2		_	13%	Multiple Races		4	2%		1%
I	2	1%	•		Am. Indian/Native Alaskan					1%
				0%	Hawaiian/Other Pacific Islander					0%
				1%						
	Unique C	lients	S	tate Avg	▲ > 10% Over State Avg	▼ :	> 10% U	nder S	tate A	vg

Outpatient Services 917-210

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

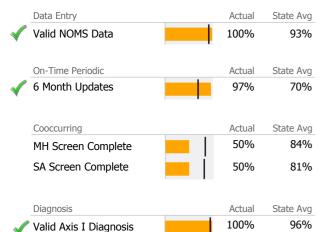
Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	255	280	-9%	
Admits	2	31	-94%	▼
Discharges	9	20	-55%	▼
Service Hours	504	594	-15%	•

Data Submission Quality



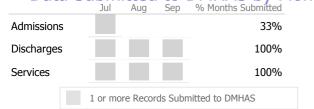
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	11%	50%	40%	-39%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		245	96%	60%	67%	36%
Improved/Maintained Axis V GAF Score		212	87%	75%	43%	12%
Stable Living Situation		255	100%	95%	83%	5%
Employed		61	24%	30%	21%	-6%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		216	88%	90%	78%	-2%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	67%	-25%

Data Submitted to DMHAS by Month

100%

88%



Valid Axis V GAF Score

	> 10% 0	ver 🔻 < 10%	% Under	
Actual	Goal	🧹 Goal Met	Below	Goal

* State Avg based on 93 Active Standard Outpatient Programs