Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Provider Activity**

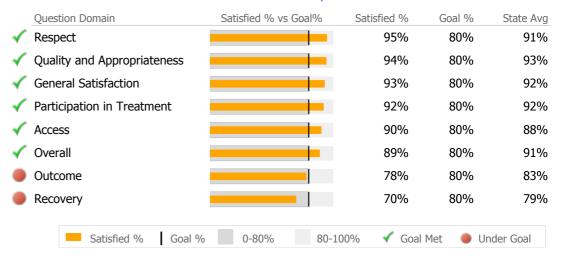




#### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	164	76.6%
	Crisis Services	50	23.4%

#### Consumer Satisfaction Survey (Based on 128 FY17 Surveys)



#### Client Demographics

Age	#	%	State Avg	Gender		#	%	State Avg
18-25	7	3%	11%	Female	<b> </b>	128	60%	<b>41</b> %
26-34	29	14%	22%	Male		85	40%	▼ 58%
35-44	37	17%	19%	Transgender				0%
45-54	67	31%	22%					
55-64	62	29%	19%					
65+	12	6%	6%	Race		#	%	State Avg
				White/Caucasian		105	49%	<b>▼</b> 65%
<b>Ethnicity</b>	#	%	State Avg	Black/African American		84	39%	<b>1</b> 6%
Non-Hispanic	171	80%	74%	Unknown		10	5%	3%
Hisp-Puerto Rican	28	13%	13%	Other		9	4%	13%
Unknown	11	5%	6%	Asian		3	1%	1%
Hispanic-Other	4	2%	7%	Am. Indian/Native Alaskan		2	1%	1%
· ·	7	270		Hawaiian/Other Pacific Islander		1	0%	0%
Hispanic-Cuban			0%	Multiple Races				1%
Hispanic-Mexican			1%					
, 	Unique (	Clients	State Avg	▲ > 10% Over State Avg	<b>▼</b> > 1	10% U	nder St	tate Avg

#### **Respite Bed Program**

Yale-New Haven Hospital

Mental Health - Crisis Services - Respite Bed

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

Goal %

90%

85%

State Avg

State Avg

89%

82%

Actual vs Goal

Actual vs Goal

-5%

-32% 🔻

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Actual %

Actual %

80%

58%

Actual

Actual

21

36

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	66	-24%	•
Admits	43	60	-28%	•
Discharges	45	63	-29%	•
Bed Days	599	658	-9%	

# Bed Utilization

**Discharge Outcomes** 

No Re-admit within 30 Days of Discharge

Follow-up within 30 Days of Discharge



Actual % vs Goal %

Actual % vs Goal %



<sup>\*</sup> State Avg based on 10 Active Respite Bed Programs

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
	1 or more Records Submitted to DMHAS				

#### **YNHH - Continuing Care Clinic - OP**

Yale-New Haven Hospital

Mental Health - Outpatient - Standard Outpatient

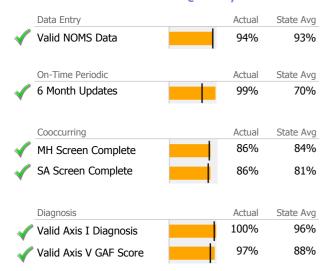
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	164	185	-11%	•
Admits	7	58	-88%	•
Discharges	5	3	67%	•
Service Hours	230	591	-61%	•

# **Data Submission Quality**

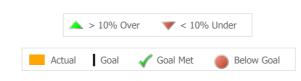


#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	OH
Admissions				100%	
Discharges				67%	
Services				100%	
1 or more Records Submitted to DMHAS					

# **Discharge Outcomes**





<sup>\*</sup> State Avg based on 93 Active Standard Outpatient Programs