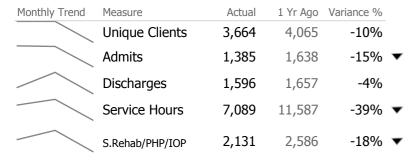
# **Provider Activity**





#### Clients by Level of Care

Program Type	Level of Care Type	Level of Care Type		
Addiction				
	Outpatient		2,148	55.1%
	IOP		464	11.9%
	43	1.1%		
Forensic SA				
Forens		1,186	30.4%	
	Case Management		60	1.5%

# Consumer Satisfaction Survey (Based on 664 FY17 Surveys)



#### Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25	•	714	20%	11%	Male	2,339	64%	58%
26-34		1,157	32%	22%	Female 📙	1,323	36%	41%
35-44		809	22%	19%	Transgender			0%
45-54		527	14%	22%				
55-64		354	10%	19%				
65+		93	3%	6%	Race	#	%	State Avg
					White/Caucasian	2,244	61%	65%
<b>Ethnicity</b>		#	%	State Avg	Black/African American	568	16%	16%
Non-Hispanic		2,509	68%	74%	Multiple Races	463	13%	<b>1</b> %
Hisp-Puerto Rican	<u> </u>	842	23%	13%	Other	293	8%	13%
Unknown	_	161	4%	6%	Asian	28	1%	1%
Hispanic-Other		115	3%	7%	Am. Indian/Native Alaskan	27	1%	1%
					Unknown	26	1%	3%
Hispanic-Mexican		27	1%	1%	Hawaiian/Other Pacific Islander	15	0%	0%
Hispanic-Cuban		10	0%	0%	'			
		Unique Clients		State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Avg

#### **ABI SA Counselor**

Wheeler Clinic

Addiction - Consultation - Consultation

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

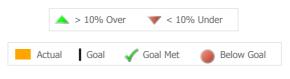
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

# Data Submitted to DMHAS by Month Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 0 Active Consultation Programs

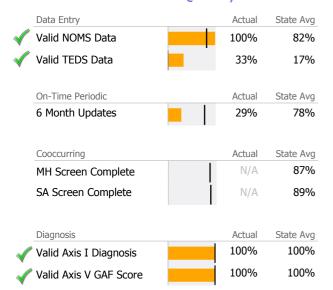
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

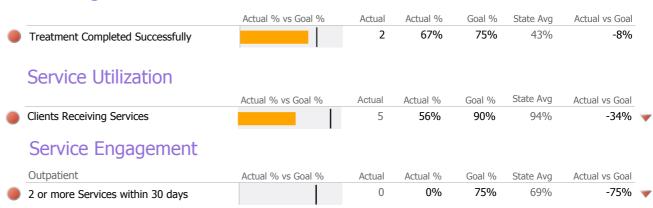
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	29	-59%	$\blacksquare$
Admits	-	7	-100%	•
Discharges	3	5	-40%	•
Service Hours	26	88	-70%	•

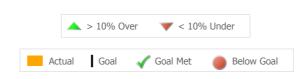
#### **Data Submission Quality**



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				0%		
Discharges				100%		
Services				100%		
Services				- 1		
	1 or more Records Submitted to DMHAS					





<sup>\*</sup> State Avg based on 8 Active Gambling Outpatient Programs

# Wheeler Clinic Addiction - IOP - Standard IOP

# **Program Activity**

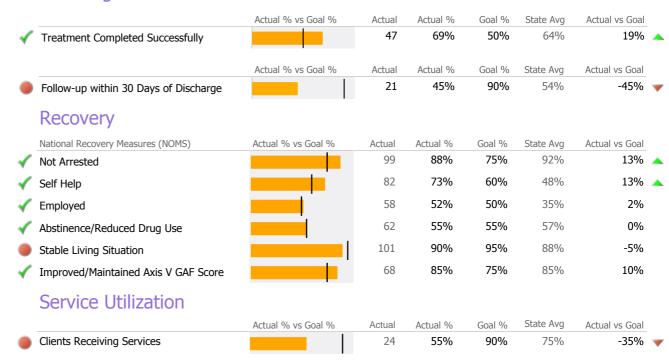
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	90	23%	•
Admits	57	55	4%	
Discharges	68	58	17%	•
Service Hours	38	42	-9%	
Social Rehab/PHP/IOP Days	402	563	-29%	•

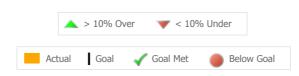
# **Data Submission Quality**

Data Entry	Ac	ctual	State Avg
√ Valid NOMS Data	9	9%	95%
√ Valid TEDS Data	9	9%	98%
On-Time Periodic	Ac	ctual	State Avg
√ 6 Month Updates		8%	7%
Cooccurring	Ac	ctual	State Avg
✓ MH Screen Complete	10	0%	95%
SA Screen Complete	10	0%	95%
Diagnosis	Ac	ctual	State Avg
√ Valid Axis I Diagnosis	10	0%	100%
√ Valid Axis V GAF Score	10	0%	100%

# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions					100%
Discharges					100%
Services					100%
	1	or mo	re Recor	ds Subi	mitted to DMHAS





<sup>\*</sup> State Avg based on 50 Active Standard IOP Programs

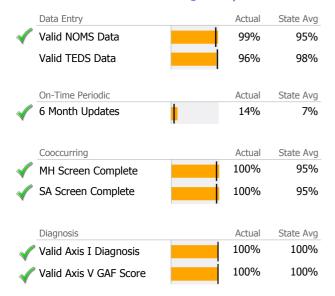
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

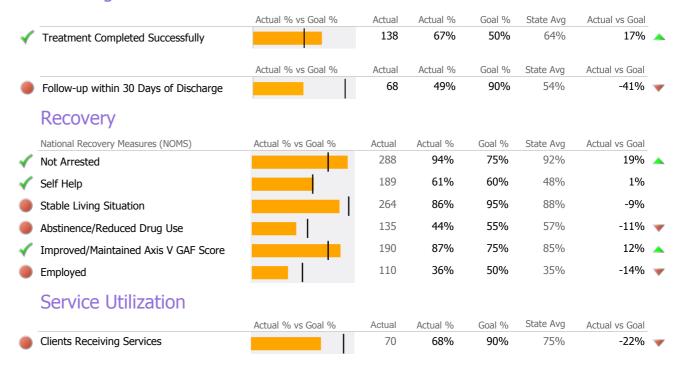
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	295	242	22%	•
Admits	191	171	12%	•
Discharges	205	173	18%	•
Service Hours	185	187	-1%	
Social Rehab/PHP/IOP Davs	1,422	1,500	-5%	

# **Data Submission Quality**



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or mo	re Recoi	rds Subr	mitted to DMHAS





<sup>\*</sup> State Avg based on 50 Active Standard IOP Programs

#### Latino Outreach 620296

Wheeler Clinic

Addiction - Case Management - Outreach & Engagement

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

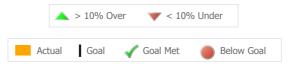
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	27	-56%	•
Admits	-	6	-100%	•
Discharges	4	8	-50%	•
Service Hours	98	198	-51%	•

# Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
at least 1 Service within 180 days		0	0%	50%	100%	-50%	<b>V</b>

# Data Submitted to DMHAS by Month Submitted Month Submitted





<sup>\*</sup> State Avg based on 6 Active Outreach & Engagement Programs

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	74	-7%	
Admits	35	56	-38%	•
Discharges	43	46	-7%	
Service Hours	32	62	-49%	•
Social Rehab/PHP/IOP Davs	307	523	-41%	•

# **Data Submission Quality**

	Data Entry		Actual	State Avg
<b>√</b> \	/alid NOMS Data		99%	95%
<b>√</b> \	/alid TEDS Data		99%	98%
	n-Time Periodic		Actual	State Avg
$\epsilon$	Month Updates		0%	7%
		•		
	Cooccurring		Actual	State Avg
<b>√</b> N	1H Screen Complete		100%	95%
<b>4</b> 9	SA Screen Complete		100%	95%
*				
	Diagnosis		Actual	State Avg
<b>√</b> \	/alid Axis I Diagnosis		100%	100%
<b>√</b> \	/alid Axis V GAF Score		100%	100%

# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions	;				100%	
Discharges					100%	
Services					100%	
	1 or more Records Submitted to DMHA					

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Treatment Completed Successfully		35	81%	50%	64%	31%	_
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		17	49%	90%	54%	-41%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Not Arrested		69	99%	75%	92%	24%	_
$\checkmark$	Self Help		50	71%	60%	48%	11%	_
$\checkmark$	Abstinence/Reduced Drug Use		43	61%	55%	57%	6%	
	Stable Living Situation		63	90%	95%	88%	-5%	
<b>√</b>	Improved/Maintained Axis V GAF Score		44	85%	75%	85%	10%	
	Employed		20	29%	50%	35%	-21%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		13	48%	90%	75%	-42%	<b>V</b>



<sup>\*</sup> State Avg based on 50 Active Standard IOP Programs

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

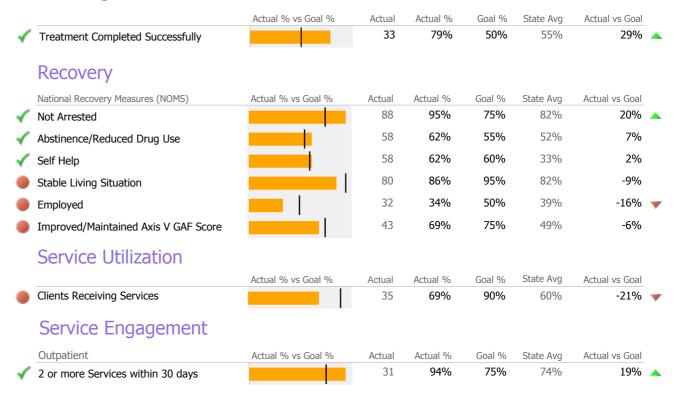
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	122	-24%	•
Admits	33	76	-57%	•
Discharges	42	60	-30%	•
Service Hours	255	824	-69%	•

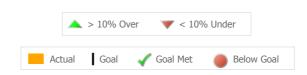
# **Data Submission Quality**

Data Entry	Act	tual State Avg
√ Valid NOMS Data	99	95%
✓ Valid TEDS Data	94	1% 92%
On-Time Periodic	Act	tual State Avg
6 Month Updates	30	)% 34%
Cooccurring	Act	tual State Avg
✓ MH Screen Complete	100	)% 99%
SA Screen Complete	100	)% 99%
	•	
Diagnosis	Act	tual State Avg
√ Valid Axis I Diagnosis	100	0% 100%
√ Valid Axis V GAF Score	100	95%

# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				100%		
Discharges				100%		
Services				100%		
	1 or more Records Submitted to DMHAS					





<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Post-Release Transitional Forensic Case Management**

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

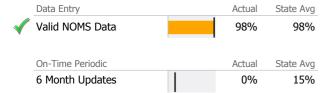
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

#### **Program Activity**

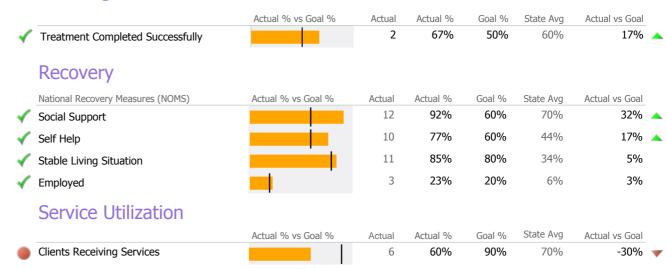
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	8	63%	•
Admits	7	5	40%	•
Discharges	3	5	-40%	•
Service Hours	54	53	2%	

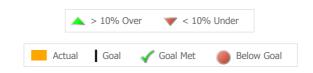
# **Data Submission Quality**



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted		
Admissions				100%		
Discharges				67%		
Services				100%		
	1 or more Records Submitted to DMHAS					





<sup>\*</sup> State Avg based on 8 Active Standard Case Management Programs

#### **Pre-Release Transitional Forensic Case Management**

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

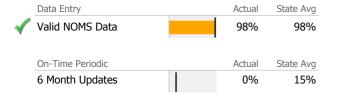
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

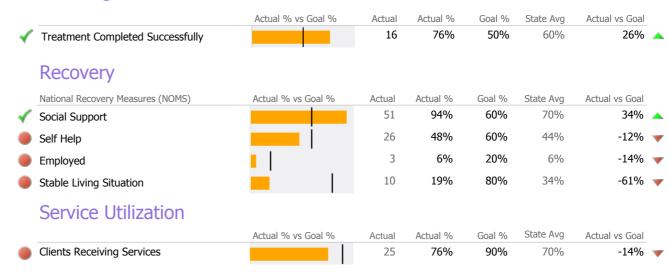
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	49	10%	•
Admits	19	28	-32%	•
Discharges	21	11	91%	•
Service Hours	72	67	8%	

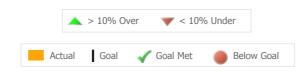
# **Data Submission Quality**



#### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
	1 or more Records Submitted to DMHAS					





<sup>\*</sup> State Avg based on 8 Active Standard Case Management Programs

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

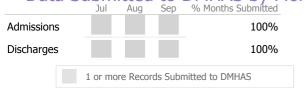
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	436	473	-8%	
Admits	142	159	-11%	•
Discharges	200	166	20%	•

# Data Submitted to DMHAS by Month Submitted Month Submitted





<sup>\*</sup> State Avg based on 16 Active Pre-trial Intervention Programs Programs

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	753	843	-11%	•
Admits	153	187	-18%	•
Discharges	147	231	-36%	•

# Data Submitted to DMHAS by Month Submitted Month Submitted





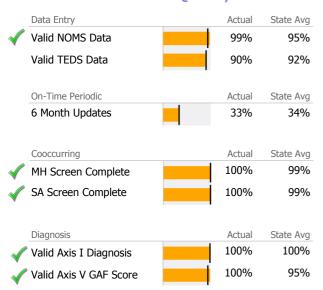
<sup>\*</sup> State Avg based on 16 Active Pre-trial Intervention Programs Programs

# Addiction - Outpatient - Standard Outpatient

# **Program Activity**

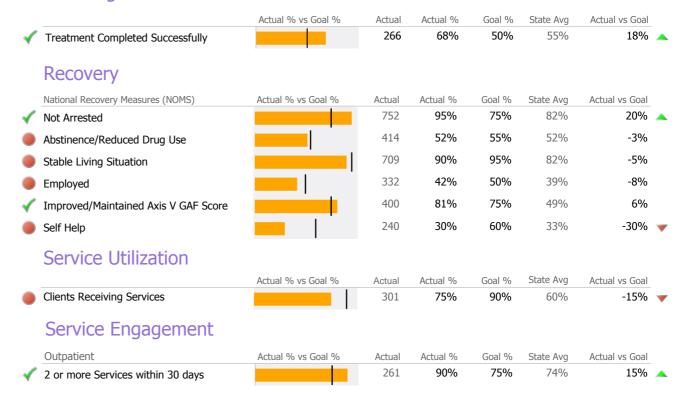
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	775	955	-19%	•
Admits	293	407	-28%	•
Discharges	390	417	-6%	
Service Hours	1,990	3,723	-47%	•

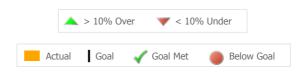
# **Data Submission Quality**



# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
	1	or mo	ore Recor	ds Sub	omitted to DMHAS	





<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### Wheeler Clinic

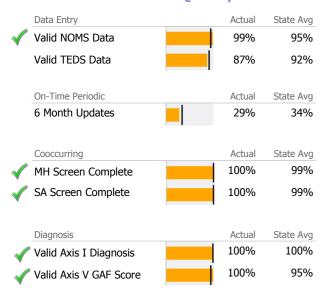
Wheeler Clinic

# Addiction - Outpatient - Standard Outpatient

# **Program Activity**

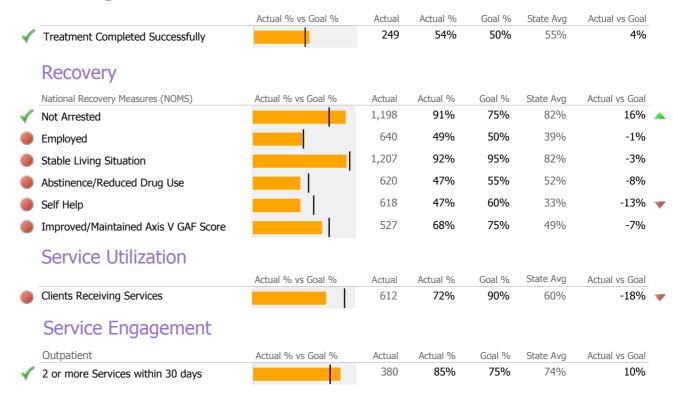
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,279	1,361	-6%	
Admits	448	470	-5%	
Discharges	460	464	-1%	
Service Hours	4,193	6,139	-32%	•

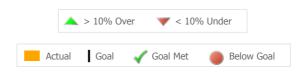
# **Data Submission Quality**



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%
1 or more Records Submitted to DMHAS				



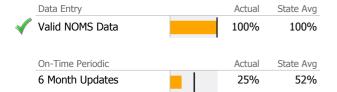


<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Program Activity**

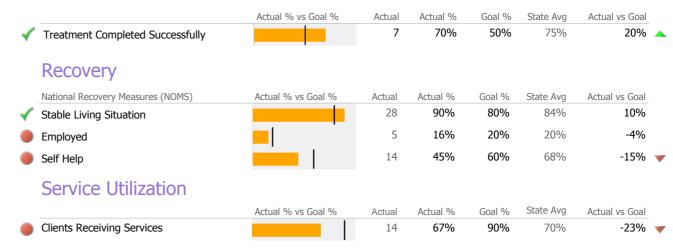
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	38	-18%	$\blacksquare$
Admits	7	11	-36%	•
Discharges	10	13	-23%	•
Service Hours	146	205	-29%	•

# **Data Submission Quality**



# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	;				100%
Discharges					67%
Services					100%
		1 or more Records Submitted to DMHAS			





<sup>\*</sup> State Avg based on 14 Active Standard Case Management Programs