United Community and Family Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	77	100.0%

Consumer Satisfaction Survey (Based on 70 FY17 Surveys)



Client Demographics

Age	#	%	Si	tate Avg	Gender	#	%	Sta	ite Avg
18-25	2	3%		11%	Female Female	50	65%	_	41%
26-34	5	6%	\blacksquare	22%	Male <mark>—</mark>	27	35%	•	58%
35-44	10	13%		19%	Transgender				0%
45-54	12	16%		22%					
55-64	31	40%	•	19%					
65+	17	22%	_	6%	Race	#	%	Sta	ite Avg
					White/Caucasian	68	88%	_	65%
Ethnicity	#	%	Sta	te Avg	Asian	5	6%		1%
Non-Hispanic	74	96%	_	74%	Other	2	3%		13%
Hispanic-Other	1	1%		7%	Black/African American	1	1%	•	16%
Hisp-Puerto Rican	1	1%	•	13%	Multiple Races	1	1%		1%
Unknown	1	1%		6%	Am. Indian/Native Alaskan				1%
I	1	170			Hawaiian/Other Pacific Islander				0%
Hispanic-Cuban				0%	Unknown				3%
Hispanic-Mexican				1%					
,									
	Unique (Clients	St	ate Avg	▲ > 10% Over State Avg	▼ > 10% U	Inder S	tate A	lvg

Bettors Choice OP Gam 423740

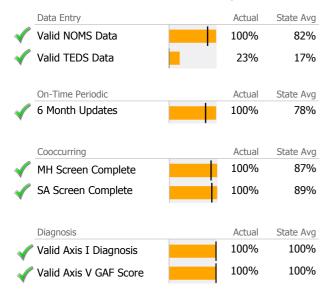
United Community and Family Services Addiction - Outpatient - Gambling Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	82	-6%	
Admits	8	7	14%	•
Discharges	14	6	133%	•
Service Hours	442	494	-11%	•

Data Submission Quality

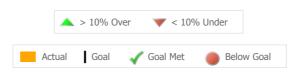


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	_				100%
Discharges					100%
Services					100%
	1	l or mo	ore Recor	ds Sub	mitted to DMHAS

Discharge Outcomes





^{*} State Avg based on 8 Active Gambling Outpatient Programs