#### **United Community and Family Services**

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

# **Provider Activity**





### Clients by Level of Care

Program Type	Level of Care Type	#	%	
Addiction				
	Outpatient		95	72.0%
Medicat	ion Assisted Treatment		37	28.0%

#### Consumer Satisfaction Survey (Based on 70 FY17 Surveys)



#### Client Demographics

Age		#	%	9	State Avg	Gender		#	%	Sta	ate Avg
18-25		5	4%		13%	Female		72	55%	_	40%
26-34		19	14%		24%	Male		60	45%	•	60%
35-44		21	16%		20%	Transgender					0%
45-54		27	20%		21%						
55-64	<b> </b>	40	30%	•	17%						
65+		20	15%		5%	Race		#	%	Sta	ate Avg
						White/Caucasian		113	86%	_	64%
<b>Ethnicity</b>		#	%	Sta	ate Avg	Other		6	5%		13%
Non-Hispanic		122	92%	_	73%	Asian		5	4%		1%
Hispanic-Other		4	3%		7%	Black/African American		4	3%	•	16%
Hisp-Puerto Rican		4	3%		12%	Am. Indian/Native Alaskan		2	2%		1%
Unknown		2	2%		7%	Multiple Races		1	1%		1%
I			2 /0			Unknown		1	1%		4%
Hispanic-Cuban					0%	Hawaiian/Other Pacific Islander					0%
Hispanic-Mexican					1%	'					
		Unique C	Clients	S	State Avg	▲ > 10% Over State Avg	<b>/</b> >	· 10% U	nder S	tate /	Avg

#### **Bettors Choice OP Gam 423740**

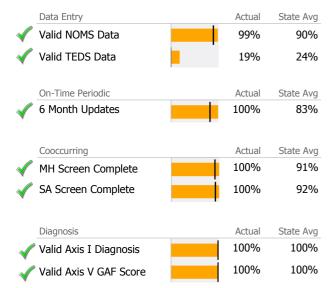
United Community and Family Services Addiction - Outpatient - Gambling Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	95	101	-6%	
Admits	26	29	-10%	
Discharges	30	32	-6%	
Service Hours	1,232	1,491	-17%	•

## **Data Submission Quality**

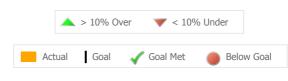


### **Discharge Outcomes**



Data Submitted to DMHAS by Month





<sup>\*</sup> State Avg based on 8 Active Gambling Outpatient Programs

#### **STR MAT**

United Community and Family Services

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

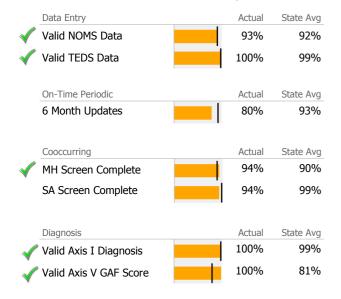
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

## **Program Activity**

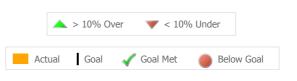
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	3	1133%	•
Admits	33	3	1000%	•
Discharges	11	-		
Service Hours	299	_		

## **Data Submission Quality**



Data Submitted to DMHAS by Month

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										56%
Services										11%
	1 or	more Rec	ords Su	bmitted	to DMHA	S				



<sup>\*</sup> State Avg based on 5 Active Buprenorphine Maintenance Programs