St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,247	1,313	-5%	
	Admits	224	265	-15%	▼
	Discharges	251	281	-11%	▼
	Service Hours	4,729	5,547	-15%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		1,247	100.0%

Consumer Satisfaction Survey   (Based on 198 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		97%	80%	93%
✓	Respect		97%	80%	91%
✓	Participation in Treatment		96%	80%	92%
✓	Overall		95%	80%	91%
✓	General Satisfaction		94%	80%	92%
✓	Outcome		93%	80%	83%
✓	Access		86%	80%	88%
✓	Recovery		83%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		53	4%		13%
26-34		131	11%	▼	24%
35-44		215	17%		20%
45-54		327	26%		21%
55-64		347	28%	▲	17%
65+		173	14%		5%

Gender

Gender		#	%		State Avg
Female		790	63%	▲	40%
Male		456	37%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		639	51%	▼	73%
Hisp-Puerto Rican		466	37%	▲	12%
Hispanic-Other		135	11%		7%
Hispanic-Cuban		5	0%		0%
Hispanic-Mexican		2	0%		1%
Unknown					7%

Race

Race		#	%		State Avg
White/Caucasian		622	50%	▼	64%
Other		459	37%	▲	13%
Black/African American		149	12%		16%
Hawaiian/Other Pacific Islander		9	1%		0%
Unknown		3	0%		4%
Asian		2	0%		1%
Multiple Races		2	0%		1%
Am. Indian/Native Alaskan		1	0%		1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
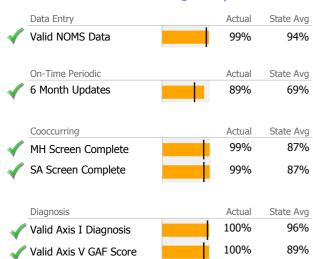Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
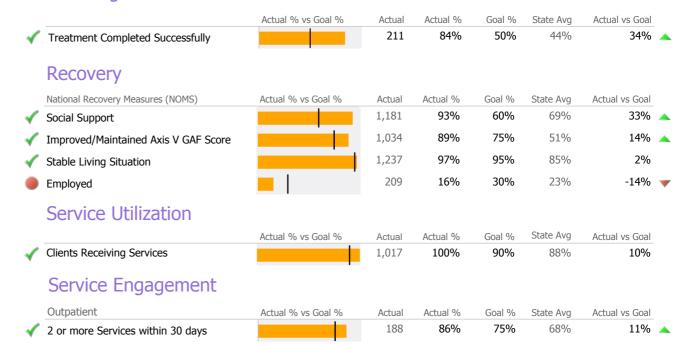Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

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Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	94%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		89%	69%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		99%	87%
✓ SA Screen Complete		99%	87%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	96%
✓ Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		211	84%	50%	44%	34%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		1,181	93%	60%	69%	33%	▲
✓ Improved/Maintained Axis V GAF Score		1,034	89%	75%	51%	14%	▲
✓ Stable Living Situation		1,237	97%	95%	85%	2%	
● Employed		209	16%	30%	23%	-14%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		1,017	100%	90%	88%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		188	86%	75%	68%	11%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◻ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs