Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	95	95	0%
	Admits	44	48	-8%
	Discharges	40	41	-2%
	Service Hours	703	769	-9%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		95	100.0%

Consumer Satisfaction Survey   (Based on 63 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Access		100%	80%	88%
✔	General Satisfaction		94%	80%	92%
✔	Respect		93%	80%	91%
🔴	Recovery		77%	80%	79%
🔴	Outcome		75%	80%	83%

Legend: ■ Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✔ Goal Met 🔴 Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	10	11%	13%
26-34	24	26%	24%
35-44	24	26%	20%
45-54	20	22%	21%
55-64	10	11%	17%
65+	4	4%	5%

Gender

Gender	#	%	State Avg
Male	51	54%	60%
Female	44	46%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	93	98%	▲	73%
Hispanic-Other	1	1%		7%
Unknown	1	1%		7%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hisp-Puerto Rican			▼	12%

Race

Race	#	%		State Avg
White/Caucasian	92	97%	▲	64%
Other	2	2%	▼	13%
Black/African American	1	1%	▼	16%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				4%

Legend: ■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	95	0%
Admits	44	48	-8%
Discharges	40	41	-2%
Service Hours	703	769	-9%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		96%	94%
✓ Valid TEDS Data		98%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		34%	23%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		98%	99%
SA Screen Complete		98%	99%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		13	32%	50%	52%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		87	90%	75%	85%	15% ▲
🔴 Stable Living Situation		86	89%	95%	84%	-6%
🔴 Employed		41	42%	50%	42%	-8%
🔴 Abstinence/Reduced Drug Use		39	40%	55%	55%	-15% ▼
🔴 Improved/Maintained Axis V GAF Score		40	51%	75%	54%	-24% ▼
🔴 Self Help		10	10%	60%	33%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		47	82%	90%	72%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		34	77%	75%	69%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪	▪	▪	▪		▪	▪	▪	78%
Services				▪				▪		22%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal
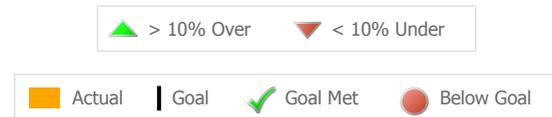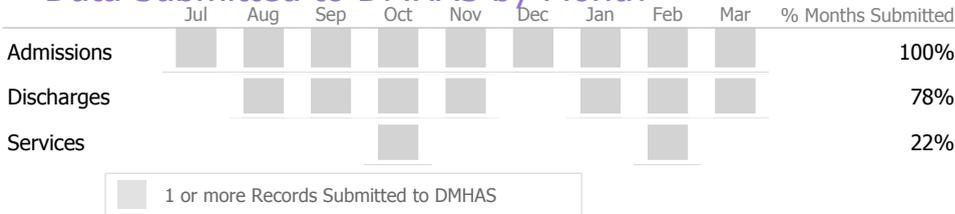
* State Avg based on 113 Active Standard Outpatient Programs