Connecticut Counseling Centers Inc.

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Provider Activity





Clients by Level of Care

Program Type Addiction	Level of Care Type	π	%
	ion Assisted Treatment	2,461	100.0%

Consumer Satisfaction Survey (Based on 334 FY17 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		160	7%	13%	Male	1,498	61%	60%
26-34		739	30%	24%	Female 🔀	958	39%	40%
35-44	•	646	26%	20%	Transgender			0%
45-54	ĺ	505	21%	21%				
55-64		333	14%	17%				
65+		78	3%	5%	Race	#	%	State Avg
					White/Caucasian	2,117	86%	64 %
Ethnicity		#	%	State Avg	Other <mark>I</mark>	167	7%	13%
Non-Hispanic		1,870	76%	73%	Black/African American	161	7%	16%
Unknown		266	11%	7%	Asian	6	0%	1%
Hisp-Puerto Rican	l	205	8%	12%	Am. Indian/Native Alaskan	5	0%	1%
Hispanic-Other	l	115	5%	7%	Hawaiian/Other Pacific Islander	4	0%	0%
ľ					Unknown	1	0%	4%
Hispanic-Mexican		3	0%	1%	Multiple Races			1%
Hispanic-Cuban		2	0%	0%				
		Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder Si	tate Ava

Dnbry MM 1.3 051723

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

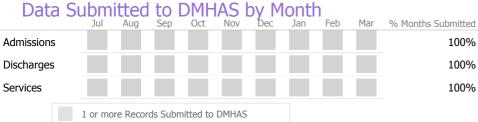
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	967	772	25%	•
Admits	375	250	50%	•
Discharges	311	190	64%	•
Service Hours	8,611	9,260	-7%	

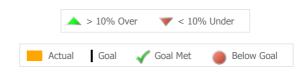
Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	99%	99%
√ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	85%	74%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	100%
√ Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		95	31%	50%	46%	-19%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Abstinence/Reduced Drug Use		712	71%	50%	73%	21%
1	Not Arrested		966	96%	75%	94%	21%
1	Self Help		701	70%	60%	52%	10%
1	Employed		446	44%	40%	44%	4%
«	Stable Living Situation		946	94%	90%	94%	4%
	Improved/Maintained Axis V GAF Score		662	74%	75%	85%	-1%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		633	91%	90%	75%	1%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		547	57%	50%	68%	7%





^{*} State Avg based on 27 Active Methadone Maintenance Programs

Norwalk MM 900515

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

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Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	307	270	14%	•
Admits	82	73	12%	•
Discharges	46	55	-16%	•
Service Hours	4,717	4,203	12%	•

Data Submission Quality

Data Entry

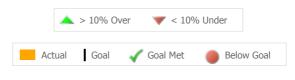
	Data Entry	ACLUAI	State Avg
	Valid NOMS Data	100%	99%
	Valid TEDS Data	100%	99%
•	On-Time Periodic	Actual	State Avg
	6 Month Updates	83%	74%
	Cooccurring	Actual	State Avg
	MH Screen Complete	100%	96%
	SA Screen Complete	100%	96%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	96%	100%
	Valid Axis V GAF Score	95%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Treatment Completed Successfully		23	50%	50%	46%	0%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Not Arrested		307	96%	75%	94%	21%
1	Abstinence/Reduced Drug Use		193	60%	50%	73%	10%
√	Improved/Maintained Axis V GAF Score		244	88%	75%	85%	13%
√	Stable Living Situation		297	93%	90%	94%	3%
1	Self Help		192	60%	60%	52%	0%
√	Employed		128	40%	40%	44%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		239	87%	90%	75%	-3%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
1	Length of Stay over 1 Year		207	67%	50%	68%	17%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	S										100%
Discharges	5										100%
Services											100%
		1 or m	ore Reco	rds Subn	nitted to	DMHAS	5				



^{*} State Avg based on 27 Active Methadone Maintenance Programs

Waterbury MM 100447

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

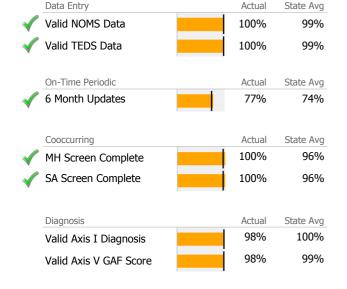
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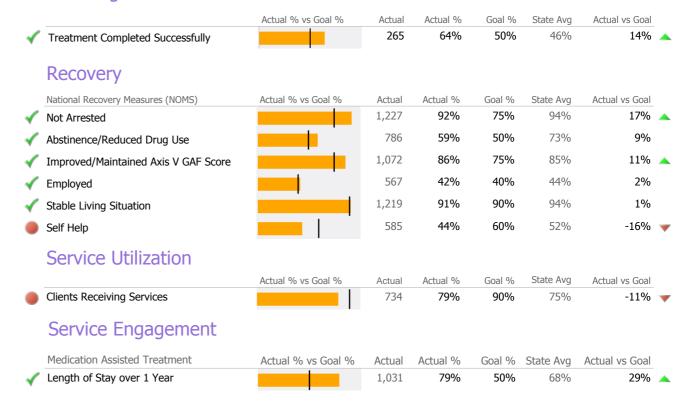
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,303	1,315	-1%	
Admits	189	311	-39%	•
Discharges	413	215	92%	•
Service Hours	7,437	10,761	-31%	•

Data Submission Quality

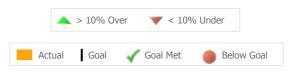


Discharge Outcomes



Data Submitted to DMHAS by Month

	J	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1 0	r mor	e Record	ds Submi	tted to	DMHAS					



^{*} State Avg based on 27 Active Methadone Maintenance Programs