Chrysalis Center Inc.

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Case Management	694	48.5%
	Social Rehabilitation	381	26.6%
	Community Support	185	12.9%
	Employment Services	172	12.0%

Consumer Satisfaction Survey (Based on 354 FY17 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	42	4%	13%	Male 🗾	785	67%	60%
26-34 📕	149	13%	▼ 24%	Female	378	33%	40%
35-44 📕	181	16%	20%	Transgender			0%
45-54	352	30%	21%				
55-64	343	29%	▲ 17%				
65+	99	8%	5%	Race	#	%	State Avg
				Black/African American	534	46%	▲ 16%
Ethnicity	#	%	State Avg	White/Caucasian 📒 📔	494	42%	▼ 64%
Non-Hispanic	940	81%	73%	Other	127	11%	13%
Hisp-Puerto Rican	196	17%	12%	Am. Indian/Native Alaskan	9	1%	1%
Hispanic-Other	25	2%	7%	Asian	2	0%	1%
Hispanic-Cuban	3	0%	0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	1	0%	1%	Unknown			4%
Unknown	1	0%	7%				
-	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	nder St	tate Avg

BOS - 134

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	36	83%	
Admits	22	35	-37%	▼
Discharges	-	-		
Service Hours	1,730	-		

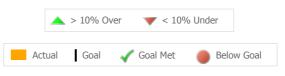
Recovery National Recovery Measures (NOMS) Actual vs Goal Actual % vs Goal % Actual Actual % Goal % State Avg 64 97% 85% 86% 12% 🔺 Stable Living Situation Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Actual **Clients Receiving Services** 64 97% 90% 96% 7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	85%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	IS										78%
Discharge	S										0%
Services											11%
	1	or mo	re Recor	ds Subm	itted to	DMHAS					



BOS 193 Units Harford Suburbs

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

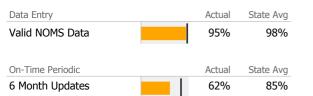
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	56	-20%	7
Admits	4	26	-85%	r
Discharges	20	15	33% 🔺	
Service Hours	590	1,432	-59% 🤜	

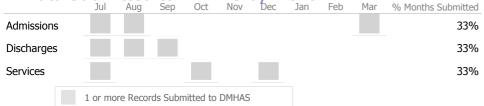
Recovery

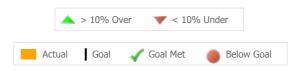
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		40	85%	85%	86%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		27	100%	90%	96%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





BOS 193 Units Meriden

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

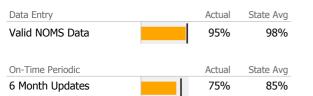
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	2	1	100% 🔺	
Discharges	1	5	-80% 🔻	
Service Hours	381	419	-9%	

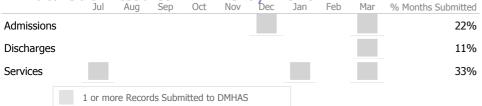
Recovery

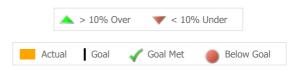
	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		13	87%	85%	86%	2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		14	100%	90%	96%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





BOS 193 Units New Britian

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Recovery

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	66	-15% 🔻	
Admits	5	28	-82% 🔻	
Discharges	26	12	117% 🔺	
Service Hours	1,530	1,510	1%	

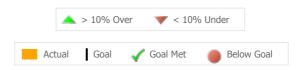
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		53	93%	85%	86%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		29	94%	90%	96%	4%

Data Submission Quality



Data Submitted to DMHAS by Month





CABHI - CM Scattered Site Housing

Chrysalis Center Inc.

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Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	123	176	-30% 🔻
Admits	-	97	-100% 🔻
Discharges	123	62	98% 🔺
Service Hours	758	4,048	-81% 🔻

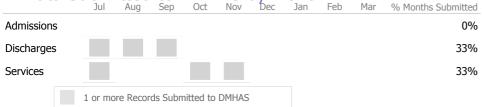
Recovery

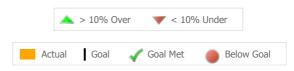
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		104	85%	85%	86%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		N/A	N/A	90%	96%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
🖊 Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	85%

Data Submitted to DMHAS by Month





Community Integration Services

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	32	0%	
Admits	3	6	-50% 🔻	
Discharges	4	2	100% 🔺	
Service Hours	2,667	1,605	66% 🔺	

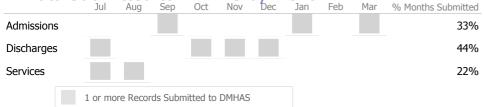
Recovery

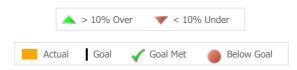
	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		30	94%	85%	86%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		28	100%	90%	96%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	169	9%
Admits	49	86	-43% 🔻
Discharges	36	41	-12% 🔻
Service Hours	5,249	4,383	20% 🔺

Data Submission Quality

Valid Axis V GAF Score

	Data Entry	Actu	ual State Avg	
\checkmark	Valid NOMS Data	99	% 98%	
	On-Time Periodic	Acti	ual State Avg	
	6 Month Updates	88	% 95%	
	Cooccurring	Actu	ual State Avg	
	5	100	5	-
<	MH Screen Complete	100	/0 09/0	
\checkmark	SA Screen Complete	100	% 88%	
	Diagnosis	Actu	ual State Avg	_
	Valid Axis I Diagnosis	100	% 98%	

Discharge Outcomes

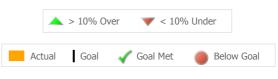
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		26	72%	65%	68%	7%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🗸 Social Support		174	94%	60%	82%	34% 🔺
Stable Living Situation		174	94%	80%	92%	14% 🔺
Employed		39	21%	20%	13%	1%
Improved/Maintained Axis V GAF Score		116	71%	65%	64%	6%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		149	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Ju	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										67%
	1 or	more Recc	ords Subr	nitted to	DMHAS					

97%

96%



* State Avg based on 48 Active CSP Programs

Cosgrove Commons 294

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

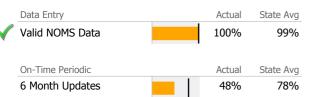
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	30	-3%	
Admits	2	6	-67% 🔻	
Discharges	5	1	400% 🔺	
Service Hours	975	1,172	-17% 🔻	

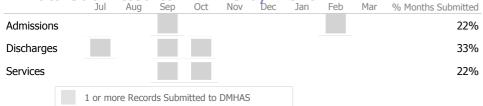
Recovery

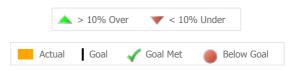
	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		29	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		24	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





FUSE 602557

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

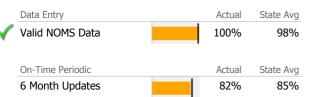
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	61	-13% 🔻	
Admits	-	1	-100% 🔻	
Discharges	3	2	50% 🔺	
Service Hours	2,279	4,582	-50% 🔻	

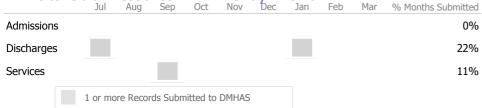
Recovery

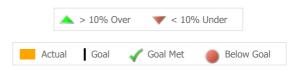
	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		48	91%	85%	86%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		48	96%	90%	96%	6%

Data Submission Quality



Data Submitted to DMHAS by Month





Hudson View Commons

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

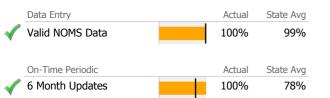
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	16	0%	
Admits	1	2	-50% 🔻	
Discharges	3	1	200% 🔺	
Service Hours	910	767	19% 🔺	

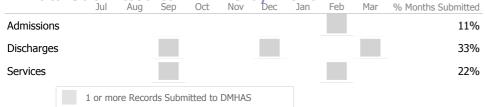
Recovery

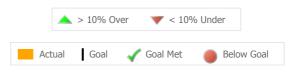
	· ·						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		15	94%	85%	91%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		13	100%	90%	93%	10%

Data Submission Quality



Data Submitted to DMHAS by Month





Legion Court

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Quality Dashboard

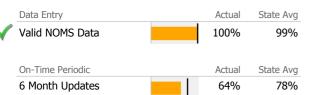
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	1	12	-92%	▼
Discharges	1	1	0%	
Service Hours	708	144		

Recovery

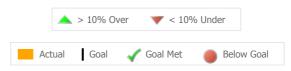
	recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		12	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		11	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	IS										11%
Discharge	S										11%
Services											0%
		1 or m	nore Recor	ds Subr	nitted to	DMHAS					



Liberty Gardens

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

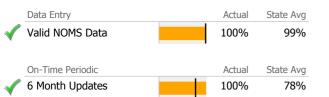
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	1	1	0%
Discharges	-	1	-100% 🔻
Service Hours	909	540	68% 🔺

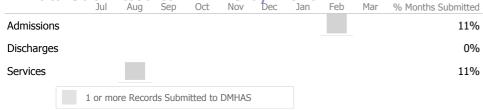
Recovery

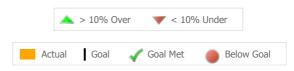
	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		10	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		10	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





Next Steps Supp. Housing602552

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

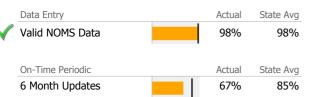
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	25	-28%	▼
Admits	1	2	-50%	•
Discharges	3	5	-40%	•
Service Hours	529	886	-40%	•

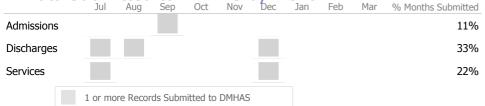
Recovery

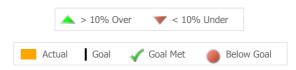
/							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		18	100%	85%	86%	15% 🔺	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		14	93%	90%	96%	3%	
	Stable Living Situation Service Utilization	Stable Living Situation Service Utilization Actual % vs Goal %	Stable Living Situation 18 Service Utilization Actual % vs Goal %	Stable Living Situation 18 100% Service Utilization Actual % vs Goal % Actual % Actual %	Stable Living Situation 18 100% 85% Service Utilization Actual % vs Goal % Actual % Goal % Goal %	Stable Living Situation 18 100% 85% 86% Service Utilization Actual % vs Goal % Actual % Goal % State Avg	Stable Living Situation 18 100% 85% 86% 15% A Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal

Data Submission Quality



Data Submitted to DMHAS by Month





Patriot's Landing 553

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

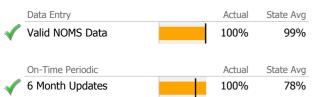
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	3	1	200%	
Discharges	2	1	100%	
Service Hours	376	278	35%	

Recovery

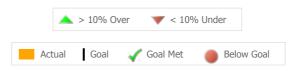
	,							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		7	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		5	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





Pilots-Soro Mundi Common602554

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

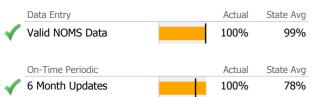
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	21	14%	
Admits	7	5	40%	
Discharges	7	6	17%	
Service Hours	1,711	1,251	37%	

Recovery

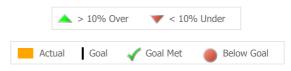
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		24	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		17	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





Project EARN Employ Svs 602271

Chrysalis Center Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

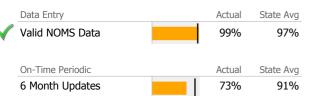
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	172	194	-11% 🔻
Admits	48	60	-20% 🔻
Discharges	67	48	40% 🔺
Service Hours	12,132	11,058	10%

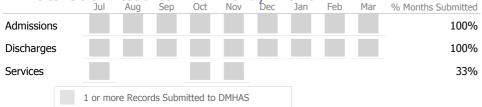
Recovery

	,						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		80	44%	35%	43%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		110	97%	90%	96%	7%

Data Submission Quality



Data Submitted to DMHAS by Month





* State Avg based on 41 Active Employment Services Programs

Project HEARRT 602551

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

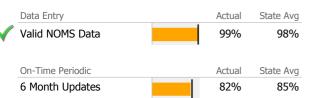
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	275	168	64%	
Admits	138	45	207%	
Discharges	145	21	590%	
Service Hours	14,405	6,468	123%	▲

Recovery

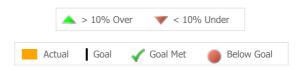
	/						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		261	93%	85%	86%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		134	98%	90%	96%	8%

Data Submission Quality



Data Submitted to DMHAS by Month





Chrysalis Center Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

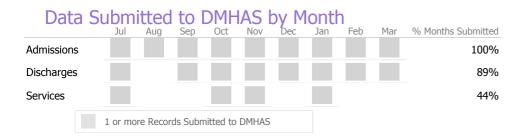
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

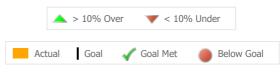
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	381	479	-20% 🔻	
Admits	113	125	-10%	
Discharges	142	198	-28% 🔻	
Service Hours	6,898	9,352	-26% 🔻	
Social Rehab/PHP/IOP Days	9,129	9,759	-6%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		239	96%	90%	75%	6%





* State Avg based on 36 Active Social Rehabilitation Programs

SHP VSS 602555

Chrysalis Center Inc. Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

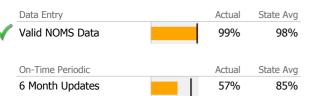
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	27	78% 🔺
Admits	20	10	100% 🔺
Discharges	20	-	
Service Hours	839	1,229	-32% 🔻

Recovery

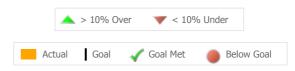
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation		48	100%	85%	86%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		28	100%	90%	96%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month





Chrysalis Center Inc. Mental Health - Case Management - Standard Case Management

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	118	-40% 🔻	,
Admits	25	57	-56% 🔻	,
Discharges	39	54	-28% 🔻	,
Service Hours	2,467	3,159	-22% 🔻	

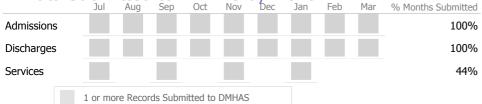
Data Submission Quality

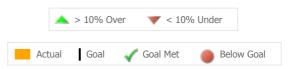


Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<	Treatment Completed Successfully		35	90%	50%	61%	40%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		75	99%	60%	70%	39%	
\checkmark	Stable Living Situation		73	96%	80%	83%	16%	
\checkmark	Employed	·	21	28%	20%	11%	8%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
«	Clients Receiving Services		37	100%	90%	66%	10%	

Data Submitted to DMHAS by Month





* State Avg based on 30 Active Standard Case Management Programs

Victory Gardens 295

Chrysalis Center Inc.

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Mental Health - Case Management - Supportive Housing - Development

Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

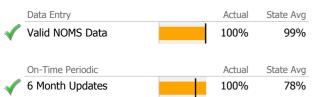
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	41	-5%
Admits	3	7	-57% 🔻
Discharges	4	6	-33% 🔻
Service Hours	3,100	1,653	88% 🔺

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		39	100%	85%	91%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		35	100%	90%	93%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month



