ACCESS Agency
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
——	Unique Clients	4	4	0%	
	Admits				
	Discharges				
⌇	Service Hours	122	149	-18%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management	▬	4	100.0%

Client Demographics

Age

		#	%	State Avg
18-25			▼	13%
26-34			▼	24%
35-44		1	25%	20%
45-54		1	25%	21%
55-64		2	50% ▲	17%
65+				5%

Ethnicity

		#	%	State Avg
Non-Hispanic		3	75%	73%
Hisp-Puerto Rican		1	25% ▲	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Unknown				7%

Gender

		#	%	State Avg
Male		3	75% ▲	60%
Female		1	25% ▼	40%
Transgender				0%

Race

		#	%	State Avg
White/Caucasian		2	50% ▼	64%
Black/African American		1	25%	16%
Unknown		1	25% ▲	4%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Other			▼	13%

▬ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	122	149	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		4	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		4	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services		▢		▢		▢			▢	44%

▢ 1 or more Records Submitted to DMHAS
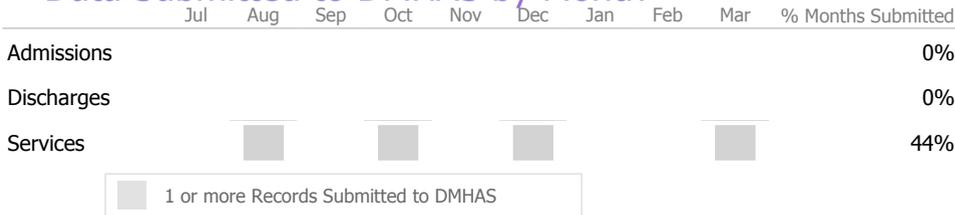
▲ > 10% Over	▼ < 10% Under

▯ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs