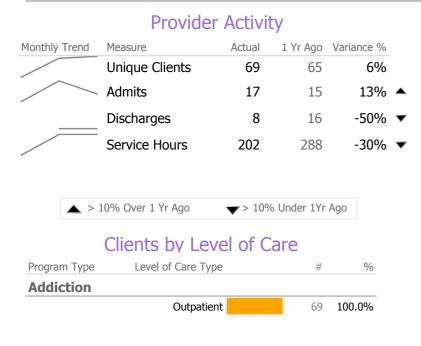
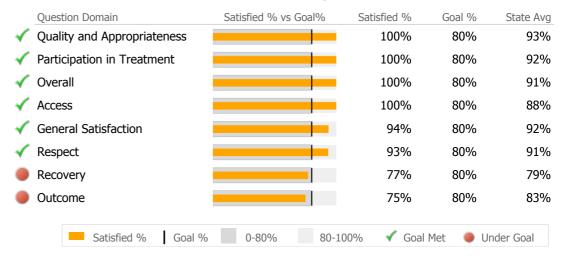
Stafford Family Services Stafford, CT

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)



Consumer Satisfaction Survey (Based on 63 FY17 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	8	12%	11%	Male 🗾	38	55%	58%
26-34	17	25%	22%	Female	31	45%	41%
35-44	15	22%	19%	Transgender			0%
45-54	15	22%	22%				
55-64	8	12%	19%				
65+	4	6%	6%	Race	#	%	State Avg
				White/Caucasian	67	97%	▲ 65%
Ethnicity	#	%	State Avg	Black/African American	1	1%	▼ 16%
Non-Hispanic	68	99%	▲ 74%	Other	1	1%	▼ 13%
Unknown	1	1%	6%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
Hispanic-Other			7%	Unknown			3%
Hisp-Puerto Rican			▼ 13%				
	Jnique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% L	Inder St	tate Avg

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	65	6%	
Admits	17	15	13%	
Discharges	8	16	-50%	▼
Service Hours	202	288	-30%	•

Data Submission Quality

Data Entry	Actual	State Avg
√ Valid NOMS Data	95%	95%
🞻 Valid TEDS Data	96%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	22%	34%
Concerning	Ashisl	Chata Aug
Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
🞻 SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
🗸 Valid Axis I Diagnosis	100%	100%

Diagnosis	Actual	State Avg
🞻 Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jui	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	50%	50%	55%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		56	81%	75%	82%	6%
Stable Living Situation		61	88%	95%	82%	-7%
Employed	i	25	36%	50%	39%	-14%
Abstinence/Reduced Drug Use		19	28%	55%	52%	-27%
Self Help	i 1	8	12%	60%	33%	-48%
Improved/Maintained Axis V GAF Score	– '	8	18%	75%	49%	-57%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	82%	90%	60%	-8%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	94%	75%	74%	19%



* State Avg based on 113 Active Standard Outpatient Programs