### **Natchaug Hospital**

Mansfield Center, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 168 FY17 Surveys)

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

#### **Provider Activity** Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** 3 13 **-77%** ▼ **-100%** ▼ Admits 12 Discharges 1 10 -90% ▼ Service Hours 188 -62% ▼ **Bed Days** 492 > 10% Under 1Yr Ago ▲ > 10% Over 1 Yr Ago Clients by Level of Care

#### Satisfied % **Ouestion Domain** Satisfied % vs Goal% Goal % State Ava **Quality and Appropriateness** 93% 80% 93% Respect 93% 80% 91% Participation in Treatment 92% 80% 92% Overall 80% 91% 90% General Satisfaction 80% 92% 89% Access 88% 80% 88% 79% 80% 83% Outcome Recovery 77% 80% 79% 80-100% ✓ Goal Met Satisfied % Goal % 0-80% Under Goal

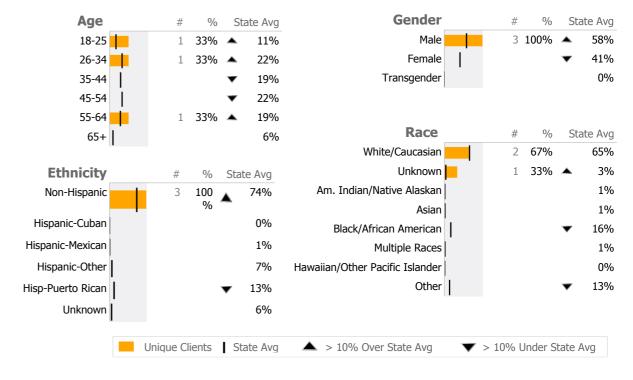
**Consumer Satisfaction Survey** 

# Program Type Level of Care Type # % Mental Health

Mental Health

Inpatient Services 3 100.0%

## **Client Demographics**



#### 189 Storrs Rd. AIP 849-110

Natchaug Hospital

Mental Health - Inpatient Services - Acute Psychiatric

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

Goal %

Goal %

90%

85%

95%

State Avg

State Avg

State Avg

51%

86%

78%

Actual vs Goal

Actual vs Goal

Actual vs Goal

5%

15%

10%

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Actual %

Actual %

Actual %

100%

100%

100%

Actual

Actual

Actual

1

1

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	3	0%	
Admits	-	1	-100%	•
Discharges	1	1	0%	
Bed Days	188	225	-16%	•

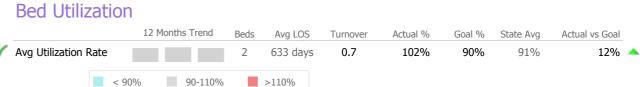
### Dod Hill

**Discharge Outcomes** 

Treatment Completed Successfully

No Re-admit within 30 Days of Discharge

Follow-up within 30 Days of Discharge



Actual % vs Goal %

Actual % vs Goal %

Actual % vs Goal %



<sup>\*</sup> State Avg based on 29 Active Acute Psychiatric Programs

## Data Submitted to DMHAS by Month

	501	- 5		70 1 10110110 0 00011110000
Admissions				0%
Discharges				33%
	1 or mo	re Recoi	rds Subr	nitted to DMHAS

#### 23 Hour Obs Flex Bed 704602

Natchaug Hospital

Addiction - Inpatient Services - Observation Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	_	_	

### **Data Submission Quality**

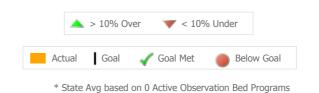
Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
Valid TEDS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	N/A
SA Screen Complete	N/A	N/A

## Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



#### **Intermediate Care Contract**

Natchaug Hospital

Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	10		$\blacksquare$
Admits	-	11	-100%	•
Discharges	-	9	-100%	•

## **Data Submission Quality**

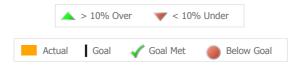
Data Entry	Actua	al State Avg
Valid NOMS Data	N/	A NaN
'		
On-Time Periodic	Actua	al State Avg
6 Month Updates	N/	A N/A
'		
Cooccurring	Actu	al State Avg
MH Screen Complete	N/	A 0%
SA Screen Complete	N/	A 0%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	nitted to DMHAS			

## **Discharge Outcomes**

	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully			N/A	N/A	95%	100%	N/A	
	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge			N/A	N/A	85%	100%	N/A	
	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge			N/A	N/A	90%	83%	N/A	
Recovery								
National Recovery Measures (NOMS)		vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Improved/Maintained Axis V GAF Score			N/A	N/A	95%	100%	-95%	-
Bed Utilization								
12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate	3	N/A	N/A	0%	90%	54%	-90%	



<sup>\*</sup> State Avg based on 1 Active Acute Pyschiatric - Intermediate Programs