Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Provider Activity**

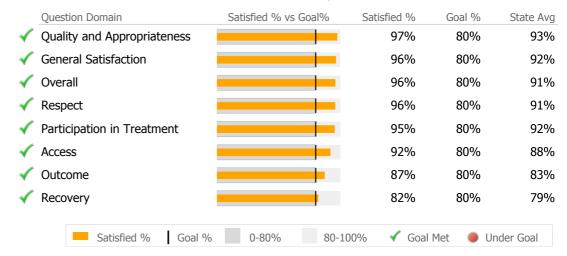




### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	452	70.7%
	Residential Services	159	24.9%
	Case Management	25	3.9%
Mental Healtl	n		
	Case Management	3	0.5%

### Consumer Satisfaction Survey (Based on 198 FY17 Surveys)



### **Client Demographics**

Age		#	%	State Avg	Gender		#	%	State Avg
18-25		60	10%	11%	Male		373	64%	58%
26-34		194	33%	<b>22</b> %	Female		211	36%	41%
35-44		128	22%	19%	Transgender				0%
45-54		113	19%	22%					
55-64		65	11%	19%					
65+	Ĺ	24	4%	6%	Race		#	%	State Avg
,.	•				White/Caucasian		525	90%	<b>▲</b> 65%
<b>Ethnicity</b>		#	%	State Avg	Black/African American		27	5%	<b>▼</b> 16%
Non-Hispanic		543	93%	<b>▲</b> 74%	Other		26	4%	13%
Hisp-Puerto Rican	1	31	5%	13%	Unknown		4	1%	3%
Unknown	•	6	1%	6%	Am. Indian/Native Alaskan		2	0%	1%
Hispanic-Mexican		2	0%	1%	Asian				1%
					Multiple Races				1%
Hispanic-Other		2	0%	7%	Hawaiian/Other Pacific Islander				0%
Hispanic-Cuban				0%					
Unique Clients									

### 221 Migeon-PILOTS Development 562-551

McCall Foundation Inc

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	6	-50%	•
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	-	26	-100%	•

### Recovery

Clients Receiving Services		0	0%	90%	89%	N/A	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Service Utilization							
Stable Living Situation		3	100%	85%	89%	15%	_
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	79%

## Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				0%
Discharges	6				0%
Services					0%
		1 or mo	re Recor	ds Subr	mitted to DMHAS



<sup>\*</sup> State Avg based on 53 Active Supportive Housing – Development Programs

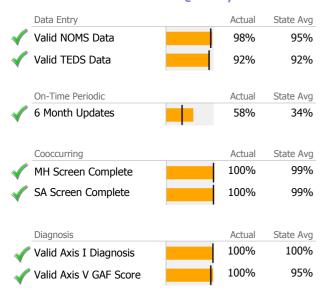
#### McCall Foundation Inc

Addiction - Outpatient - Standard Outpatient

### **Program Activity**

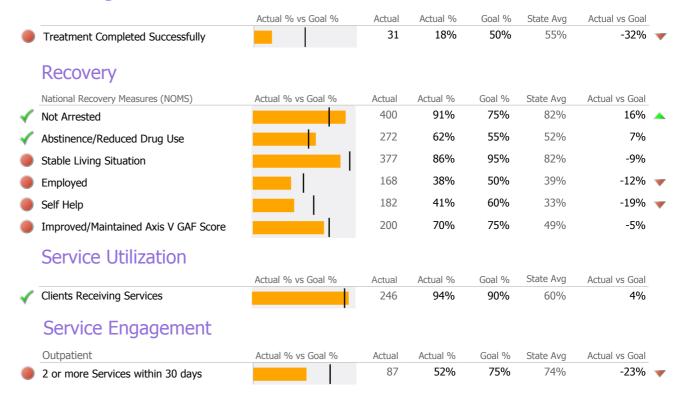
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	428	195	119%	•
Admits	169	85	99%	•
Discharges	176	47	274%	•
Service Hours	2,012	1,385	45%	•

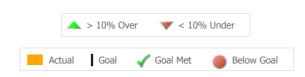
### **Data Submission Quality**



### Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	% Months Submitted		
Admissions					100%		
Discharges					100%		
Services					100%		
1 or more Records Submitted to DMHAS							





<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Carnes Wks Intens Res 940601**

McCall Foundation Inc

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

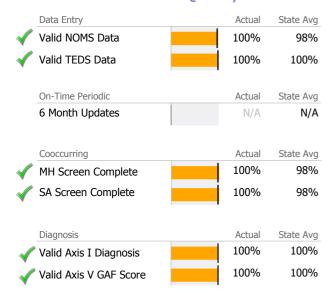
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Program Activity**

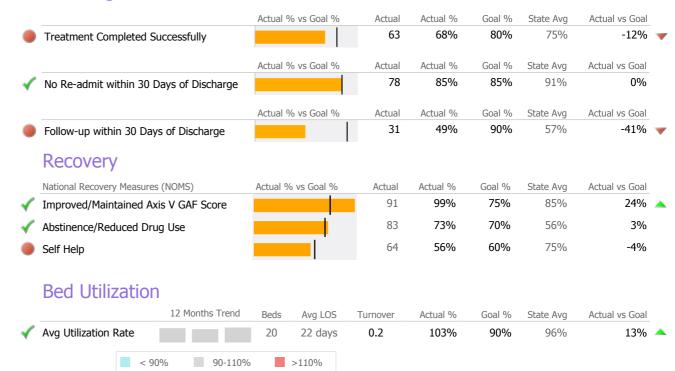
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	91	24%	•
Admits	94	73	29%	•
Discharges	92	71	30%	•
Bed Days	1,894	1,792	6%	

### **Data Submission Quality**



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
	1 or m	ore Recor	ds Subr	mitted to DMHAS	





<sup>\*</sup> State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

#### **Hotchkiss House-CSSD 94077D**

McCall Foundation Inc

Addiction - Residential Services - Recovery House

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

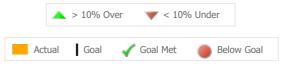
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	15	27%	•
Admits	8	5	60%	•
Discharges	7	3	133%	•
Bed Days	1,082	1,078	0%	

# Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted



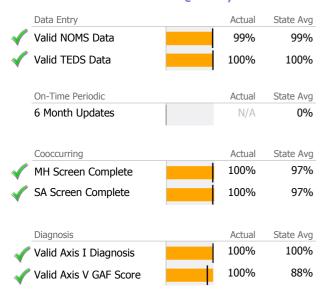


<sup>\*</sup> State Avg based on 13 Active Recovery House Programs

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	29	-3%	
Admits	14	15	-7%	
Discharges	13	15	-13%	•
Bed Days	1,291	1,281	1%	

### **Data Submission Quality**



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
	1 or mo	re Recor	ds Subr	nitted to DMHAS	





<sup>\*</sup> State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Program Activity**

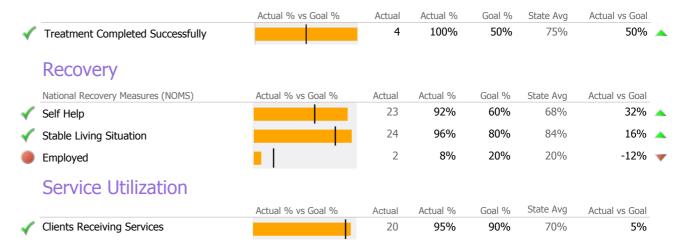
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	32	-22%	lacksquare
Admits	-	2	-100%	•
Discharges	4	2	100%	•
Service Hours	419	409	2%	

### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	98%	100%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	95%	52%

# Data Submitted to DMHAS by Month Submitted Month Submitted







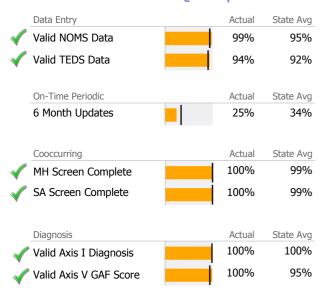
<sup>\*</sup> State Avg based on 14 Active Standard Case Management Programs

Addiction - Outpatient - Standard Outpatient

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	7	414%	•
Admits	10	2	400%	•
Discharges	6	4	50%	•
Service Hours	96	27		

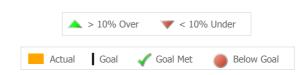
### **Data Submission Quality**



### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions	5				100%	
Discharges	6				67%	
Services					33%	
	1 or more Records Submitted to DMHAS					

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	55%	-50%	_
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		35	97%	75%	82%	22%	_
Abstinence/Reduced Drug Use		23	64%	55%	52%	9%	
Employed		20	56%	50%	39%	6%	
Stable Living Situation	·	32	89%	95%	82%	-6%	
Self Help		15	42%	60%	33%	-18%	_
Improved/Maintained Axis V GAF Score		8	57%	75%	49%	-18%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		20	67%	90%	60%	-23%	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		4	40%	75%	74%	-35%	_



<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs