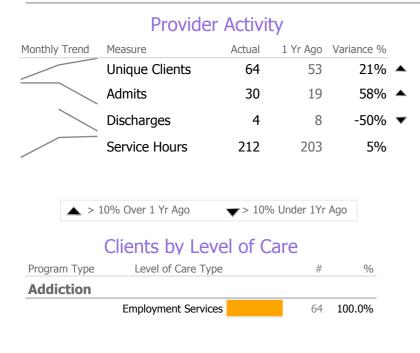
## John J. Driscoll United Labor Agency Inc.

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)



### Consumer Satisfaction Survey (Based on 34 FY17 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	5%	11%	Male 🗾	42	66%	58%
26-34 📒	9	14%	22%	Female 📒	22	34%	41%
35-44	16	25%	19%	Transgender			0%
45-54 📕	20	31%	22%				
55-64	15	23%	19%				
65+	1	2%	6%	Race	#	%	State Avg
				White/Caucasian 🗾	32	50%	▼ 65%
Ethnicity	#	%	State Avg	Black/African American 📙	22	34%	<b>▲</b> 16%
Non-Hispanic	56	88%	▲ 74%	Other <mark> </mark>	8	13%	13%
Hisp-Puerto Rican	. 8	13%	13%	Am. Indian/Native Alaskan	2	3%	1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%	Multiple Races			1%
•				Hawaiian/Other Pacific Islander			0%
Hispanic-Other			7%	Unknown			3%
Unknown			6%				
Unique Clients State Avg $\bigstar$ > 10% Over State Avg $\checkmark$ > 10% Under State Avg							

#### **Riverview Ctr Voc Reh 863270**

John J. Driscoll United Labor Agency Inc. Addiction - Employment Services - Employment Services

### Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	53	21%	
Admits	30	19	58%	
Discharges	4	8	-50%	▼
Service Hours	212	203	5%	

## Data Submission Quality

Actual	State Avg
100%	99%
Actual	State Avg
70%	66%
1	.00% Actual

# Data Submitted to DMHAS by Month

		JUI	Aug	Sep	% Months Submitted	
Admission	S				100%	
Discharge	S				67%	
Services					100%	
	1 or more Records Submitted to DMHAS					

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		22	34%	35%	39%	-1%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		48	80%	90%	69%	-10%

	> 10% 0	ver 🔻 < 109	% Under
Actual	Goal	🞻 Goal Met	Below Goal

\* State Avg based on 7 Active Employment Services Programs