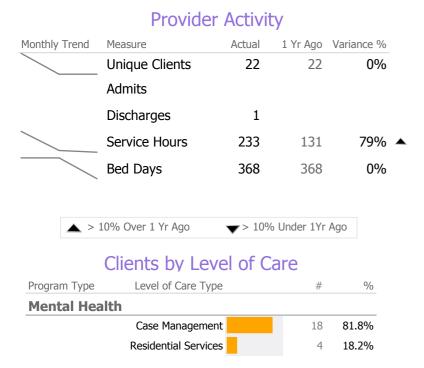
## Hands on Hartford

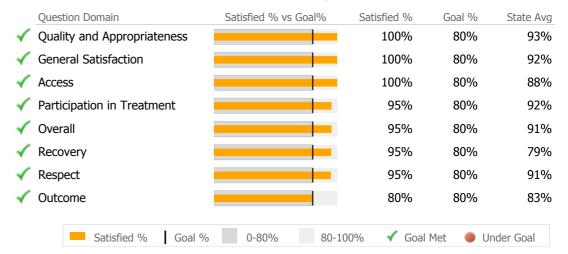
Hartford, CT

#### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)



#### Consumer Satisfaction Survey (Based on 21 FY17 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			▼ 11%	Male 🗾	13	59%	58%
26-34	4	18%	22%	Female	9	41%	41%
35-44	2	9%	19%	Transgender			0%
45-54	7	32%	22%				
55-64	8	36%	<b>▲</b> 19%				
65+	1	5%	6%	Race	#	%	State Avg
				White/Caucasian 📒 📔	10	45%	▼ 65%
Ethnicity	#	%	State Avg	Black/African American	8	36%	<b>▲</b> 16%
Non-Hispanic	15	68%	74%	Other <mark> </mark>	2	9%	13%
Hisp-Puerto Rican	5	23%	13%	Multiple Races	1	5%	1%
Hispanic-Other	2	9%	7%	Unknown	1	5%	3%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
				Asian			1%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander			0%
Unknown			6%	1			
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% U	Inder Si	tate Avg

#### Next Step Supportive Hsg605551

Hands on Hartford Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Quality Dashboard

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	1	-	
Service Hours	140	70	101% 🔺

## Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		8	100%	85%	87%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		7	100%	90%	92%	10%	

## Data Submission Quality

)
]
)

## Data Submitted to DMHAS by Month

		JUI	Aug	Sep	% Months Submitted				
Admission	5				0%				
Discharges	i				33%				
Services					100%				
		1 or more Records Submitted to DMHAS							

	> 10% 0	ver 🔻 < 10%	6 Under	
Actual	Goal	🞻 Goal Met	Belov	v Goal

\* State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	368	368	0%

## Data Submission Quality

	Data Entry		Actual	State Avg
	Valid NOMS Data		N/A	99%
	On-Time Periodic		Actual	State Avg
$\checkmark$	6 Month Updates		100%	81%
v				
	Cooccurring		Actual	State Avg
	MH Screen Complete		N/A	85%
	SA Screen Complete	Í	N/A	83%
	Diagnosis		Actual	State Avg
$\checkmark$	Valid Axis I Diagnosis		100%	99%
√	Valid Axis V GAF Score		100%	96%

# Data Submitted to DMHAS by Month

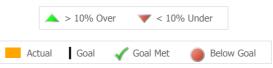
	Jui	Aug	Sep	70 MOITUIS SUDITILLEU
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	77%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Social Support		4	100%	60%	85%	40% 🔺
<b>«</b>	Improved/Maintained Axis V GAF Score		4	100%	95%	66%	5%
$\checkmark$	Stable Living Situation		4	100%	95%	98%	5%
<b>«</b>	Employed	<b></b>	1	25%	25%	6%	0%

### **Bed Utilization**

		12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Avg Utilization F	Rate		4	2,963 days	1.0	100%	90%	95%	10%
		< 90%	90-110%		>110%					



\* State Avg based on 70 Active Supervised Apartments Programs

#### **Social Innovation Funded**

Hands on Hartford

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 1/2 100	Variance %
		1 Yr Ago	
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	93	61	53% 🔺

#### Recovery

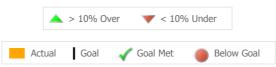
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		10	100%	85%	87%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		10	100%	90%	92%	10%	

## Data Submission Quality

	Data Entry		Actual	State Avg
	Valid NOMS Data		N/A	99%
	On-Time Periodic		Actual	State Avg
$\checkmark$	6 Month Updates		100%	86%

## Data Submitted to DMHAS by Month

Admissions		0%
		0.10
Discharges		0%
Services		100%



\* State Avg based on 69 Active Supportive Housing – Scattered Site Programs