#### **Goodwill of Western and Northern CT Inc.**

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Provider Activity**





#### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Healt</b>	h		
	Employment Services	60	78.9%
	Residential Services	13	17.1%
	Consultation	3	3.9%





#### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	1%	11%	Male	44	58%	58%
26-34	15	20%	22%	Female 🔀	32	42%	41%
35-44	19	25%	19%	Transgender			0%
45-54	19	25%	22%				
55-64	15	20%	19%				
65+	7	9%	6%	Race	#	%	State Avg
				Black/African American	29	38%	<b>16%</b>
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian 📙 📗	27	36%	<b>▼</b> 65%
Non-Hispanic	58	76%	74%	Other 📙	15	20%	13%
Hispanic-Other	8	11%	7%	Asian	2	3%	1%
Hisp-Puerto Rican	7	9%	13%	Multiple Races	1	1%	1%
Unknown	2	3%	6%	Hawaiian/Other Pacific Islander	1	1%	0%
· ·				Unknown	1	1%	3%
Hispanic-Mexican	1	1%	1%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	'			
Unique Clients						tate Avg	

#### 165 Ocean Tr.SupvApts 109-250

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Supervised Apartments

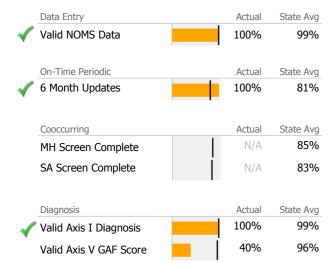
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

#### **Program Activity**

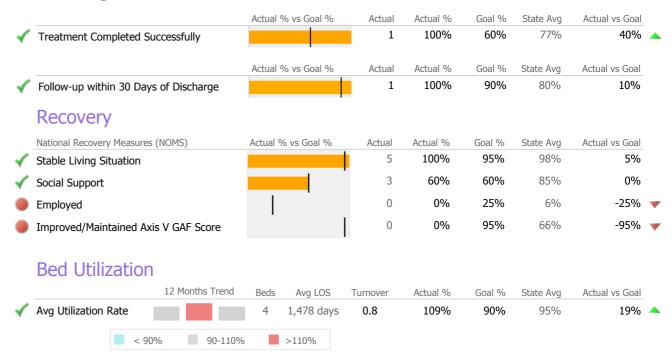
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	-	
Bed Days	400	460	-13% 🔻

## **Data Submission Quality**



# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted		
Admissions					0%		
Discharges					33%		
1 or more Records Submitted to DMHAS							





<sup>\*</sup> State Avg based on 70 Active Supervised Apartments Programs

#### **ABI Consultation Services**

Goodwill of Western and Northern CT Inc.

Mental Health - Consultation - Consultation

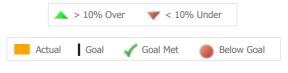
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3		
Admits	2	-	
Discharges	-	-	
Service Hours	3	_	

# Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted





<sup>\*</sup> State Avg based on 8 Active Consultation Programs

#### **ABI/TBI Manchester House109165**

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Group Home

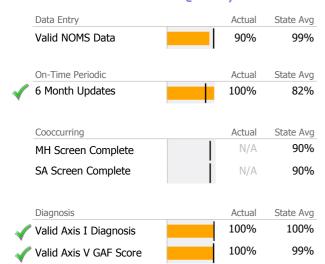
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Bed Days	184	184	0%

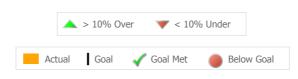
## **Data Submission Quality**



# Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				0%
Discharges	6				0%
1 or more Records Submitted to DMHAS					nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	80%	90%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	100%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	84%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		2	100%	90%	99%	10%
	Social Support		1	50%	60%	85%	-10%
	Improved/Maintained Axis V GAF Score		0	0%	95%	62%	-95%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<b>√</b>	Avg Utilization Rate	2 2,630 days	1.0	100%	90%	96%	10%
	< 90% 90-110%	>110%					



<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Cheshire House-Marion Rd109165**

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Group Home

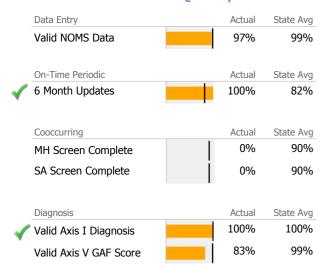
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

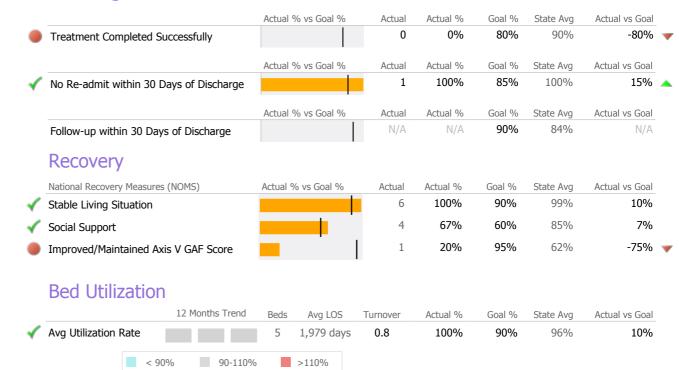
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	1	-		
Discharges	1	-		
Bed Days	461	460	0%	

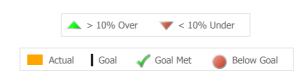
#### **Data Submission Quality**



#### Data Submitted to DMHAS by Month







<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Goodwill Employment Services 109-271**

Goodwill of Western and Northern CT Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	56	7%	
Admits	5	3	67%	•
Discharges	12	4	200%	•
Service Hours	1,290	1,854	-30%	•

# National Recovery

Recovery

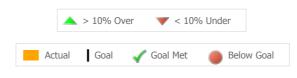
1	Clients Receiving Services		48	100%	90%	94%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
$\checkmark$	Employed		22	37%	35%	44%	2%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	97%	95%

#### Data Submitted to DMHAS by Month

Data	Jul Aug	Sep % Months Submitted	101161			
Admissions		100%				
Discharges		100%				
Services		100%				
1 or more Records Submitted to DMHAS						



<sup>\*</sup> State Avg based on 41 Active Employment Services Programs

#### **The Wellness Program**

Goodwill of Western and Northern CT Inc.

Mental Health - Residential Services - Supervised Apartments

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	1	0%	
Admits	-	-		
Discharges	-	-		
Bed Days	92	92	0%	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	81%
Cooccurring	Actual	State Avg
MH Screen Complete	N/A	85%
SA Screen Complete	N/A	83%
Diagnosis	Actual	State Ava
Diagnosis	ACtual	State Avg
√ Valid Axis I Diagnosis	100%	99%
√ Valid Axis V GAF Score	100%	96%

## Data Submitted to DMHAS by Month

	Jul Aug	Sep % Months Sub	omitted
Admissions			0%
Discharges			0%
	1 or more Record	ds Submitted to DMHAS	3

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully			N/A	N/A	60%	77%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge			N/A	N/A	90%	80%	N/A	
	Recovery							
National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed			0	0%	25%	6%	-25%	_
Social Support			0	0%	60%	85%	-60%	_
	Improved/Maintained Axis V GAF Score		0	0%	95%	66%	-95%	_
Stable Living Situation			0	0%	95%	98%	-95%	_
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
	Avg Utilization Rate	1 1,187 days	1.0	100%	90%	95%	10%	
	< 90% 90-110%	>110%						



<sup>\*</sup> State Avg based on 70 Active Supervised Apartments Programs