#### **Connecticut Counseling Centers Inc.**

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

# **Provider Activity**





### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicati	on Assisted Treatment	2,128	100.0%

#### Consumer Satisfaction Survey (Based on 334 FY17 Surveys)



#### **Client Demographics**

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		129	6%	11%	Male	1,281	60%	58%
26-34	•	611	29%	22%	Female 🔀	844	40%	41%
35-44	•	561	26%	19%	Transgender			0%
45-54		450	21%	22%				
55-64		305	14%	19%				
65+		72	3%	6%	Race	#	%	State Avg
					White/Caucasian	1,816	85%	<b>▲</b> 65%
<b>Ethnicity</b>		#	%	State Avg	Other	152	7%	13%
Non-Hispanic		1,610	76%	74%	Black/African American	145	7%	16%
Unknown		240	11%	6%	Asian	5	0%	1%
Hisp-Puerto Rican	ĺ	185	9%	13%	Am. Indian/Native Alaskan	4	0%	1%
Hispanic-Other	<b>!</b>	91	4%	7%	Hawaiian/Other Pacific Islander	4	0%	0%
·					Unknown	2	0%	3%
Hispanic-Cuban		1	0%	0%	Multiple Races			1%
Hispanic-Mexican		1	0%	1%	'			
		Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% (	Jnder S	tate Avg

#### **Dnbry MM 1.3 051723**

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	683	648	5%	
Admits	69	87	-21%	•
Discharges	53	54	-2%	
Service Hours	2,846	2,923	-3%	

## **Data Submission Quality**

	Data Entry		Actual	State Avg
	Valid NOMS Data		100%	99%
	Valid TEDS Data		100%	99%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		83%	72%
	Cooccurring		Actual	State Avg
	MH Screen Complete		100%	98%
	SA Screen Complete		100%	98%
		•		
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		99%	100%
,	Valid Axis V GAF Score		99%	100%

### Data Submitted to DMHAS by Month

	Ju	ıl Aug	J Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
Services				100%	
	1 or	more Red	cords Sub	omitted to DMHAS	

### **Discharge Outcomes**





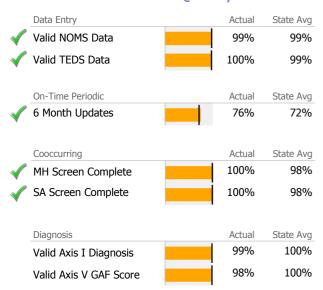
<sup>\*</sup> State Avg based on 27 Active Methadone Maintenance Programs

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	259	235	10%	•
Admits	21	26	-19%	•
Discharges	12	19	-37%	•
Service Hours	1,750	1,462	20%	•

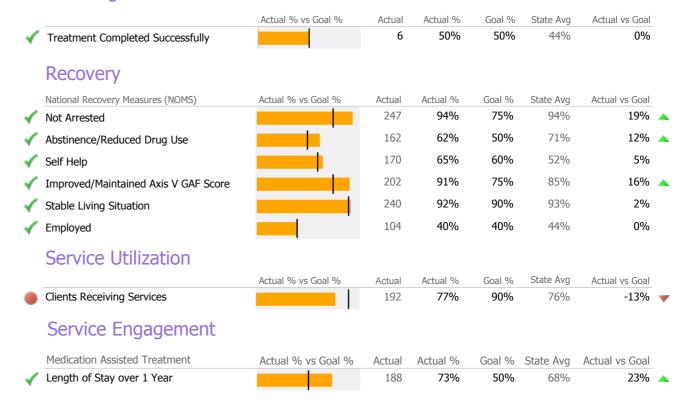
### **Data Submission Quality**

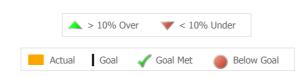


### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
Services				100%	
	1 or r	nore Recor	ds Sub	omitted to DMHAS	

#### Discharge Outcomes





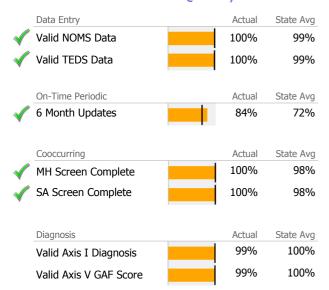
<sup>\*</sup> State Avg based on 27 Active Methadone Maintenance Programs

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,189	1,141	4%	
Admits	59	110	-46%	•
Discharges	99	68	46%	•
Service Hours	2,915	4,229	-31%	•

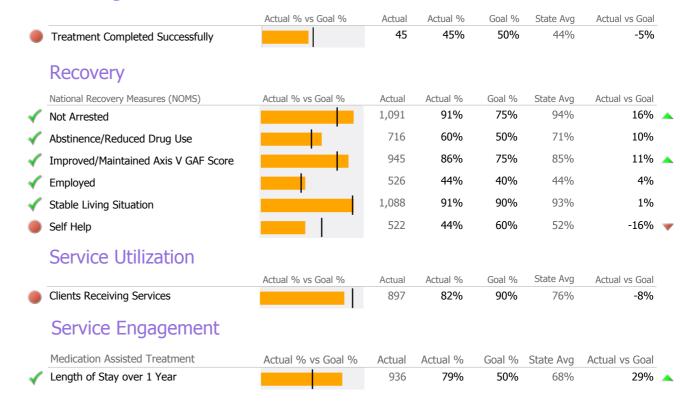
### **Data Submission Quality**



### Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
	1	or mo	ore Recor	ds Sub	omitted to DMHAS	

#### Discharge Outcomes





<sup>\*</sup> State Avg based on 27 Active Methadone Maintenance Programs