Catholic Charities- Waterbury

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Provider Activity

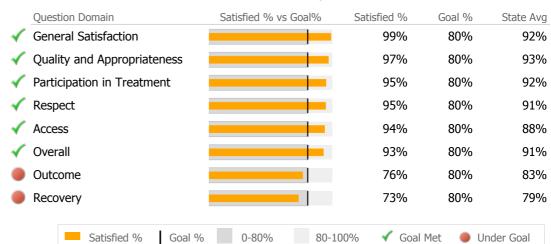




Clients by Level of Care

Program Type	Level of Care Type	Level of Care Type		
Mental Health	1			
	Outpatient		111	56.9%
	Case Management		84	43.1%

Consumer Satisfaction Survey (Based on 98 FY17 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	6	4%	11%	Female	108	63%	41 %	
26-34	16	9%	▼ 22%	Male 📙	64	37%	▼ 58%	
35-44	29	17%	19%	Transgender			0%	
45-54	49	29%	22%					
55-64	63	37%	19%					
65+	8	5%	6%	Race	#	%	State Avg	
				White/Caucasian	127	74%	65%	
Ethnicity	#	%	State Avg	Other	22	13%	13%	
Hisp-Puerto Rican	90	52%	13 %	Black/African American	14	8%	16%	
Non-Hispanic	59	34%	▼ 74%	Unknown	5	3%	3%	
Hispanic-Other	18	10%	7%	Am. Indian/Native Alaskan	2	1%	1%	
Unknown	3	2%	6%	Asian	2	1%	1%	
,				Multiple Races			1%	
Hispanic-Mexican	2	1%	1%	Hawaiian/Other Pacific Islander			0%	
Hispanic-Cuban			0%					
	Unique Clients							

Adelante OP 501-210X

Catholic Charities- Waterbury

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	20	0%	
Admits	4	5	-20%	•
Discharges	2	5	-60%	•
Service Hours	472	408	15%	_

Data Submission Quality

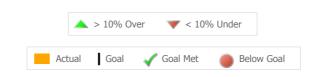
Data Entry	Actual	State Avg
Valid NOMS Data	89%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	70%
Cooccurring	Actual	State Avg
MH Screen Complete	75%	84%
SA Screen Complete	75%	81%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	96%
√ Valid Axis V GAF Score	100%	88%

Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	% Months Submitted	Offici		
Admissions				100%			
Discharges				33%			
Services				100%			
1 or more Records Submitted to DMHAS							

Discharge Outcomes





^{*} State Avg based on 93 Active Standard Outpatient Programs

Hispanic Family Hisp CM501-291

Catholic Charities- Waterbury

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	75	12%	•
Admits	4	5	-20%	•
Discharges	3	6	-50%	•
Service Hours	511	484	6%	

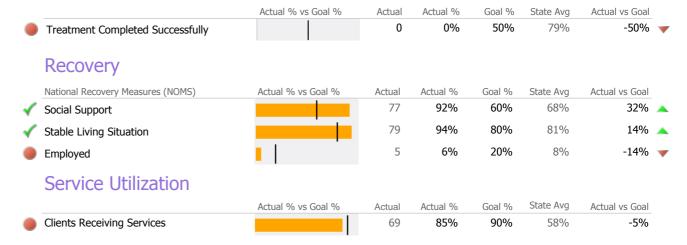
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	70%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted				
Admissions				67%				
Discharges				67%				
Services				100%				
	1 or r	1 or more Records Submitted to DMHAS						

Discharge Outcomes





^{*} State Avg based on 29 Active Standard Case Management Programs

Program Quality Dashboard

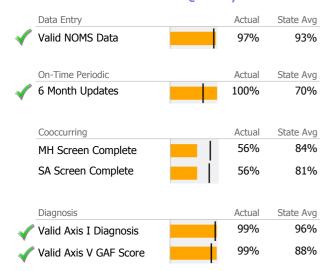
Catholic Charities- Waterbury

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	98	-1%	
Admits	6	10	-40%	•
Discharges	6	2	200%	•
Service Hours	413	577	-29%	•

Mental Health - Outpatient - Standard Outpatient

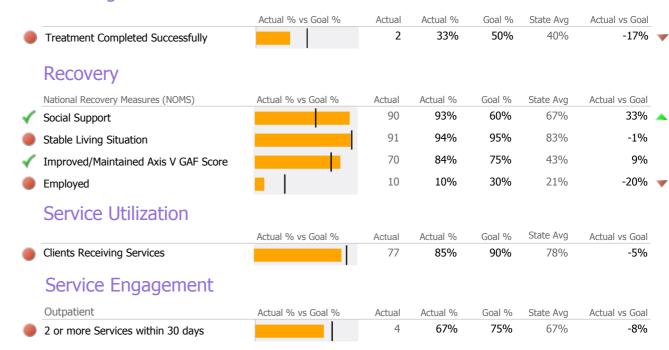
Data Submission Quality



Data Submitted to DMHAS by Month

2 0.00	Ju	ıl	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					67%	
Services					100%	
	1 or	more	Record	s Sub	mitted to DMHAS	

Discharge Outcomes





^{*} State Avg based on 93 Active Standard Outpatient Programs

St. Francis Xavier

Catholic Charities- Waterbury

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		N/A	N/A	85%	89%	-85%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	89%	N/A	_

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	79%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	6				0%
Discharges	;				0%
		1 or more Records Submitted to DMHAS			

