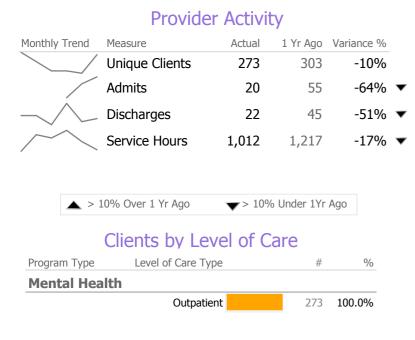
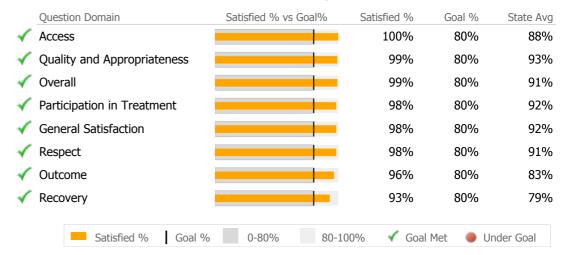
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)



Consumer Satisfaction Survey (Based on 114 FY17 Surveys)



Client Demographics

Age 18-25 | 26-34 | 35-44 | 45-54 | 55-64 | 65+ |

Ethnicity Non-Hispanic Hispanic-Other Unknown

Hisp-Puerto Rican Hispanic-Cuban Hispanic-Mexican

	#	%	S	tate Avg	Gender		#	%	State Avg
	13	5%		12%	Female		149	55%	▲ 41%
İ.	32	12%	\mathbf{v}	23%	Male <mark>–</mark>		124	45%	▼ 59%
	46	17%		20%	Transgender				0%
	65	24%		22%					
Í.	63	23%		18%					
	54	20%		6%	Race		#	%	State Avg
					White/Caucasian		170	62%	65%
	#	%	Sta	te Avg	Black/African American		61	22%	16%
	247	90%		74%	Other		25	9%	13%
	18	7%		7%	Asian		8	3%	1%
	6	2%		6%	Unknown		5	2%	3%
1	2		_		Multiple Races		4	1%	1%
	Z	1%	▼	13%	Am. Indian/Native Alaskan				1%
				0%	Hawaiian/Other Pacific Islander				0%
				1%					
			_						
	Unique C	lients	S	tate Avg	ightarrow > 10% Over State Avg	▼ >	> 10% U	nder S	tate Avg

Outpatient Services 917-210

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

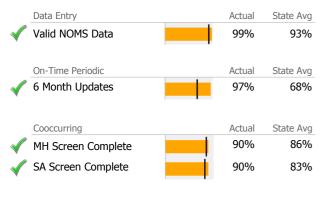
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	273	303	-10%	
Admits	20	55	-64%	▼
Discharges	22	45	-51%	▼
Service Hours	1,012	1,217	-17%	•

Data Submission Quality





Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		9	41%	50%	42%	-9%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		264	97%	60%	68%	37%	١,
Stable Living Situation		271	99%	95%	84%	4%	
Improved/Maintained Axis V GAF Score		211	83%	75%	48%	8%	
Employed		72	26%	30%	22%	-4%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		242	96%	90%	85%	6%	-
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		18	90%	75%	68%	15%	۰,

Data Submitted to DMHAS by Month



	▲ > 1	0% Over	▼ < 10% l	Inder
Act	ual (Goal 🗹	Goal Met	Below Goal

* State Avg based on 92 Active Standard Outpatient Programs