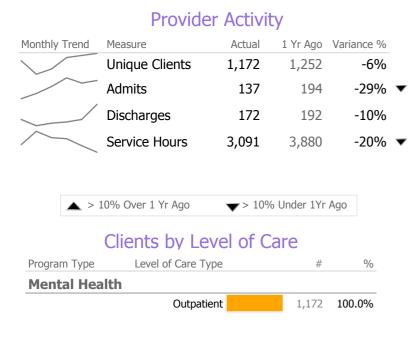
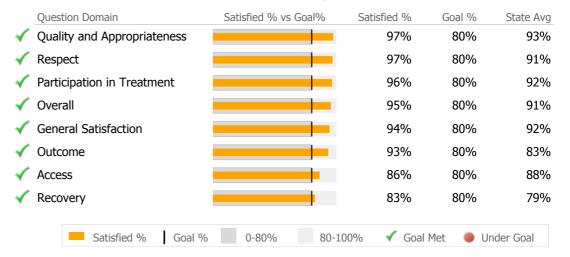
#### **St. Mary's Hospital Corporation** Waterbury, CT

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)



## Consumer Satisfaction Survey (Based on 198 FY17 Surveys)



## **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	41	3%	12%	Female	751	64%	<b>▲</b> 41%	
26-34	115	10%	▼ 23%	Male 📒 📔	Male 420 36% 🔻		▼ 59%	
35-44 📕	199	17%	20%	Transgender			0%	
45-54 📕	311	27%	22%					
55-64	336	29%	<b>▲</b> 18%					
65+	170	15%	6%	Race	#	%	State Avg	
				White/Caucasian	574	49%	▼ 65%	
Ethnicity	#	%	State Avg	Other 📙		38%	<b>▲</b> 13%	
Non-Hispanic	596	51%	▼ 74%	Black/African American	135	12%	16%	
Hisp-Puerto Rican	450	38%	<b>▲</b> 13%	Hawaiian/Other Pacific Islander	8	1%	0%	
Hispanic-Other	120	10%	7%	Unknown	3	0%	3%	
Hispanic-Cuban	5	0%	0%	Multiple Races	2	0%	1%	
	5			Am. Indian/Native Alaskan	1	0%	1%	
Hispanic-Mexican	1	0%	1%	Asian	1	0%	1%	
Unknown			6%	I				
	Unique C	lients	State Avg	▲ > 10% Over State Avg ▼	> 10% U	Inder S	tate Avg	

Mental Health - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services

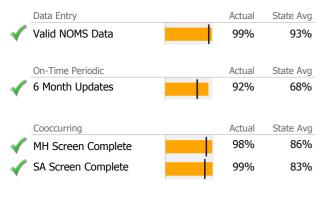
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,172	1,252	-6%
Admits	137	194	-29% 🔻
Discharges	172	192	-10%
Service Hours	3,091	3,880	-20% 🔻

## Data Submission Quality

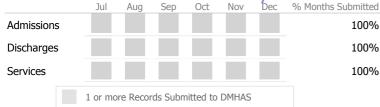


Diagnosis	Ac	ctual State Avg	
🞻 Valid Axis I Diagnosis	10	0% 96%	
Valid Axis V GAF Score	10	0% 88%	

## Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
(	Treatment Completed Successfully		153	89%	50%	42%	39%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Social Support		1,100	93%	60%	68%	33%
	Improved/Maintained Axis V GAF Score		977	89%	75%	48%	14%
ſ	Stable Living Situation		1,154	98%	95%	84%	3%
	Employed	<b>–</b>	192	16%	30%	22%	-14%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
P	Clients Receiving Services		1,004	99%	90%	85%	9%
	Service Engagement						
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	2 or more Services within 30 days		118	88%	75%	68%	13%

### Data Submitted to DMHAS by Month



	<b>&gt;</b>	10% Ove	r	▼ < 10%	Under	
Act	tual	Goal	<b>«</b>	Goal Met	Belo	w Goal

\* State Avg based on 92 Active Standard Outpatient Programs