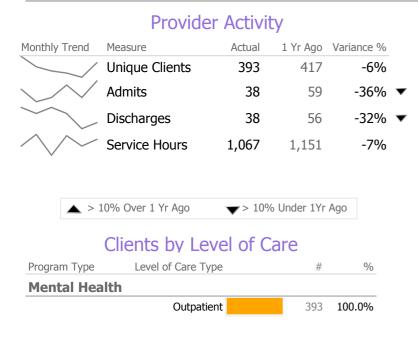
New Milford Hospital

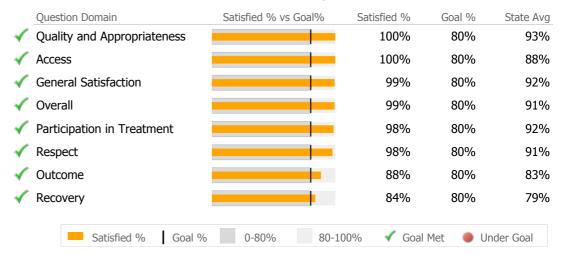
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)



Consumer Satisfaction Survey (Based on 130 FY17 Surveys)



Client Demographics

Ethnicity Non-Hispanic Hispanic-Other Hisp-Puerto Rican

Unknown

Hispanic-Mexican Hispanic-Cuban

Age	#	%	State Avg	Gender		#	%	Sta	ate Avg
18-25	32	8%	12%	Female		250	64%	۸	41%
26-34	73	19%	23%	Male		143	36%	▼	59%
35-44	61	16%	20%	Transgender					0%
45-54	80	20%	22%						
55-64	90	23%	18%						
65+	57	15%	6%	Race		#	%	Sta	ate Avg
•				White/Caucasian		378	96%		65%
nicity	#	%	State Avg	Black/African American		8	2%	▼	16%
lispanic	375	95%	▲ 74%	Unknown		3	1%		3%
c-Other	8	2%	7%	Other		2	1%	▼	13%
o Rican	6	2%	▼ 13%	Am. Indian/Native Alaskan		1	0%		1%
nknown	3	1%	6%	Multiple Races		1	0%		1%
•				Asian					1%
Mexican	1	0%	1%	Hawaiian/Other Pacific Islander					0%
c-Cuban			0%						
	Unique C	lionto	Ctata Ava	A > 100/ Over State Ave	-	100/1	Indor Ci	tata /	
	Unique C	nents	State Avg	> 10% Over State Avg		> 10% U	inuel 5	lale F	٩vy

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	393	417	-6%	
Admits	38	59	-36%	•
Discharges	38	56	-32%	•
Service Hours	1,067	1,151	-7%	

Data Submission Quality

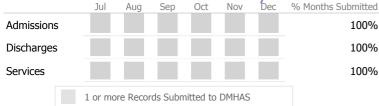
Data Entry	Actual	State Avg
< Valid NOMS Data	100%	93%
On-Time Periodic	 Actual	State Avg
6 Month Updates	0%	68%
Cooccurring	Actual	State Avg
؇ MH Screen Complete	92%	86%
🞻 SA Screen Complete	97%	83%



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		2	5%	50%	42%	-45%)
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		371	94%	60%	68%	34%	-
Employed	·	132	34%	30%	22%	4%	
Stable Living Situation		384	98%	95%	84%	3%	1
Improved/Maintained Axis V GAF Score		217	61%	75%	48%	-14%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		317	89%	90%	85%	-1%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		22	58%	75%	68%	-17%)

Data Submitted to DMHAS by Month



	▲ > 10%	Over	< 10%	Under	
Actu	ial Goa	I 🗹 Go	al Met	Belo	w Goal

* State Avg based on 92 Active Standard Outpatient Programs