

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	74	100	-26% ▼
	Admits	58	57	2%
	Discharges	61	64	-5%
	Service Hours		361	-100% ▼
	Bed Days	343	339	1%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 161 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		90%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	60	80.0%
	Residential Services	15	20.0%

### Client Demographics

Age	#	%	State Avg
18-25	7	9%	12%
26-34	27	36% ▲	23%
35-44	23	31% ▲	20%
45-54	10	14%	22%
55-64	7	9%	18%
65+			6%

Gender	#	%	State Avg
Male	58	78% ▲	59%
Female	16	22% ▼	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	45	61% ▼	74%
Unknown	14	19% ▲	6%
Hispanic-Other	10	14%	7%
Hisp-Puerto Rican	5	7%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	47	64%	65%
Other	15	20%	13%
Black/African American	10	14%	16%
Unknown	2	3%	3%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	87	-31% ▼
Admits	44	45	-2%
Discharges	47	52	-10%
Service Hours	-	361	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
Valid TEDS Data	99%	93%
<b>On-Time Periodic</b>		
6 Month Updates	80%	27%
<b>Cooccurring</b>		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	92%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	32%	50%	51%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		63	97%	75%	84%	22% ▲
Abstinence/Reduced Drug Use		34	52%	55%	54%	-3%
Self Help		32	49%	60%	33%	-11% ▼
Improved/Maintained Axis V GAF Score		42	81%	75%	53%	6%
Stable Living Situation		51	78%	95%	83%	-17% ▼
Employed		17	26%	50%	41%	-24% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	69%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	71%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	14	12	17% ▲
Discharges	14	12	17% ▲
Bed Days	343	339	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Cooccurring</b>		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	73%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	86%	80%	77%	6%
✓ No Re-admit within 30 Days of Discharge		14	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		8	67%	90%	60%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		9	60%	60%	78%	0%
● Improved/Maintained Axis V GAF Score		10	71%	75%	84%	-4%
● Abstinence/Reduced Drug Use		9	60%	70%	61%	-10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	27 days	0.1	93%	90%	102%	3%

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs