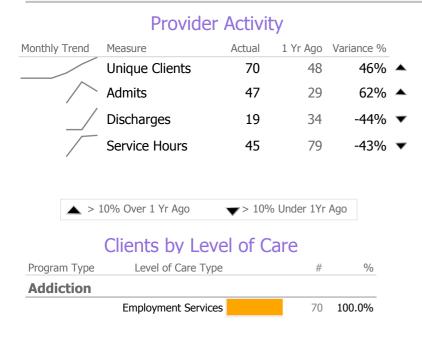
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)



### Consumer Satisfaction Survey (Based on 7 FY17 Surveys)



## **Client Demographics**

Age	#	%	State Avg	Gender	#	%	Sta	te Avg	
18-25	4	6%	12%	Male	63	90%	۸	59%	
26-34	15	21%	23%	Female	7	10%	▼	41%	
35-44	20	29%	20%	Transgender				0%	
45-54 📕	21	30%	22%						
55-64	10	14%	18%						
65+			6%	Race	#	%	Sta	te Avg	
				Other 📙	69	99%		13%	
Ethnicity	#	%	State Avg	Hawaiian/Other Pacific Islander	1	1%		0%	
Hisp-Puerto Rican	58	83%	▲ 13%	Am. Indian/Native Alaskan				1%	
Hispanic-Other	11	16%	7%	Asian				1%	
Non-Hispanic	1	1%	▼ 74%	Black/African American			▼	16%	
Hispanic-Cuban			0%	Multiple Races				1%	
				Unknown				3%	
Hispanic-Mexican			1%	White/Caucasian	1		▼	65%	
Unknown			6%						
Unique Clients State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg									

#### CoOp Ctr Projecto Nueva 441480

Council of Churches\_Greater Bridgeport Addiction - Employment Services - Employment Services

## Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	48	46%	
Admits	47	29	62%	
Discharges	19	34	-44%	▼
Service Hours	45	79	-43%	•

# Data Submission Quality

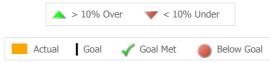
	Data Entry	Actual	State Avg
$\checkmark$	Valid NOMS Data	100%	99%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	0%	62%

## Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							50%
Discharges	5							50%
Services								50%
1 or more Records Submitted to DMHAS								

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		3	4%	35%	35%	-31%	-
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		27	53%	90%	80%	-37%	-



\* State Avg based on 7 Active Employment Services Programs