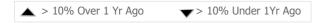**Cornell Scott-Hill Health Corporation**
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - December 2017   (Data as of Mar 21, 2018)
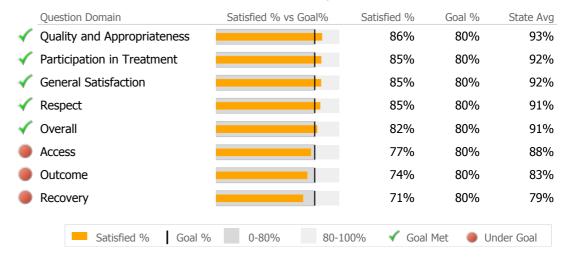
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	794	794	0%
	Admits	910	892	2%
	Discharges	918	895	3%
	Service Hours	850	3,093	-73% ▼
	Bed Days	3,750	3,529	6%

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	756	95.2%
	Medication Assisted Treatment	1	0.1%
Mental Health			
	Case Management	27	3.4%
	Social Rehabilitation	10	1.3%

Consumer Satisfaction Survey   (Based on 446 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		86%	80%	93%
✔	Participation in Treatment		85%	80%	92%
✔	General Satisfaction		85%	80%	92%
✔	Respect		85%	80%	91%
✔	Overall		82%	80%	91%
🔴	Access		77%	80%	88%
🔴	Outcome		74%	80%	83%
🔴	Recovery		71%	80%	79%

▮ Satisfied %	❘ Goal %	▮ 0-80%	▮ 80-100%	✔ Goal Met	🔴 Under Goal

Client Demographics

Age	#	%	State Avg
18-25	53	7%	12%
26-34	241	30%	23%
35-44	185	23%	20%
45-54	190	24%	22%
55-64	109	14%	18%
65+	15	2%	6%

Gender	#	%	State Avg
Male	514	65%	59%
Female	280	35%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	636	80%	74%
Hisp-Puerto Rican	110	14%	13%
Hispanic-Other	41	5%	7%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	2	0%	1%
Unknown	2	0%	6%

Race	#	%	State Avg
White/Caucasian	540	68%	65%
Other	124	16%	13%
Black/African American	116	15%	16%
Unknown	8	1%	3%
Am. Indian/Native Alaskan	2	0%	1%
Multiple Races	2	0%	1%
Asian	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

▮ Unique Clients	❘ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Arrest Diversion - New Haven
Cornell Scott-Hill Health Corporation
Forensic SA - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
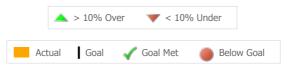Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Outreach & Engagement Programs

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	10	170%	▲
Admits	11	-		
Discharges	7	-		
Service Hours	205	166	24%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		11	100%	50%	94%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢			▢	67%
Discharges	▢		▢		▢	▢	67%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
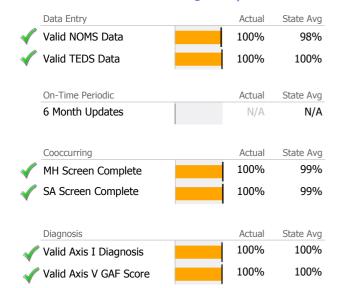Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	756	771	-2%
Admits	897	892	1%
Discharges	902	891	1%
Bed Days	3,750	3,529	6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		664	74%	80%	74%	-6%
● No Re-admit within 30 Days of Discharge		724	80%	85%	81%	-5%
● Follow-up within 30 Days of Discharge		435	66%	90%	57%	-24% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	99%
✔ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.0	85%	90%	90%	-5%

Legend: ▮ < 90% ▮ 90-110% ▮ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▮ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

STR E-MAT
Cornell Scott-Hill Health Corporation
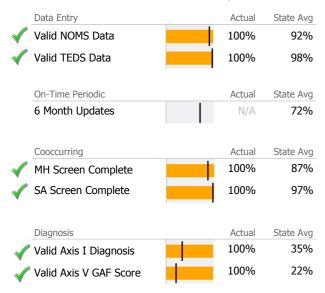Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	92%
✔ Valid TEDS Data		100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	72%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	87%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	35%
✔ Valid Axis V GAF Score		100%	22%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▉	17%
Discharges							0%
Services							0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

Village of Power 915-280
Cornell Scott-Hill Health Corporation
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
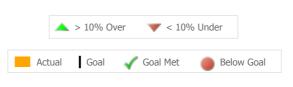
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	1	-		
Discharges	9	4	125%	▲
Service Hours	645	2,928	-78%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		1	100%	90%	72%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪						17%
Discharges	▪	▪	▪				50%
Services	▪	▪					33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| | Actual | | Goal | ✔ Goal Met | ● Below Goal |

* State Avg based on 36 Active Social Rehabilitation Programs