Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	th		
	Outpatient	2,400	48.3%
	Intake	652	13.1%
	Case Management	611	12.3%
	Prevention	438	8.8%
	Social Rehabilitation	153	3.1%
	Inpatient Services	81	1.6%
	Community Support	69	1.4%
	ACT	42	0.8%
	Residential Services	18	0.4%
	Crisis Services	15	0.3%
	Other	4	0.1%
Addiction			
	Outpatient	261	5.3%
Forensic MH			
Fore	ensics Community-based	139	2.8%
	Case Management	88	1.8%

Consumer Satisfaction Survey (Based on 701 FY17 Surveys)



Client Demographics

Age	#	%	State Avg	Gender		#	%	State Avg
18-25	402	14%	12%	Male		1,781	58%	59%
26-34	614	21%	23%	Female		1,268	41%	41%
35-44	526	18%	20%	Transgender		10	0%	0%
45-54	628	21%	22%					
55-64	571	19%	18%					
65+	230	8%	6%	Race		#	%	State Avg
,				White/Caucasian		1,211	40%	▼ 65%
Ethnicity	#	%	State Avg	Black/African American		1,016	34%	1 6%
Non-Hispanic	2,185	71%	74%	Other		652	22%	13%
Hisp-Puerto Rican	458	15%	13%	Asian		61	2%	1%
Hispanic-Other	238	8%	7%	Multiple Races		28	1%	1%
Unknown	130	4%	6%	Unknown		28	1%	3%
				Am. Indian/Native Alaskan		14	0%	1%
Hispanic-Mexican	42	1%	1%	Hawaiian/Other Pacific Islander		3	0%	0%
Hispanic-Cuban	7	0%	0%					
_	Unique C	Clients	State Avg	▲ > 10% Over State Avg	V >	→ 10% U	nder St	ate Avg

ACT Team Pre Admit

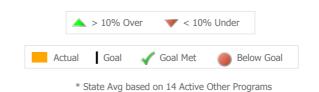
Connecticut Mental Health Center Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	4	-50%	•
Admits	-	-		
Discharges	1	1	0%	
Service Hours		_		





BHH ADULT NAE

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Actual vs Goal

State Avo

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

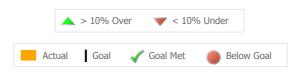
	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	68%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	83%

Discharge Outcomes

	Actual 70 VS Goal 70	Actual	ACLUAI 70	G0ai 70	State Avy	Actual VS Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	22%	-30%	-
Improved/Maintained Axis V GAF Score	·	N/A	N/A	75%	48%	-75%	_
Social Support		N/A	N/A	60%	68%	-60%	V
Stable Living Situation	i I	N/A	N/A	95%	84%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	85%	N/A	_

Actual % vs Goal %

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 92 Active Standard Outpatient Programs

CMHC Behavioral Health Home

Connecticut Mental Health Center

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

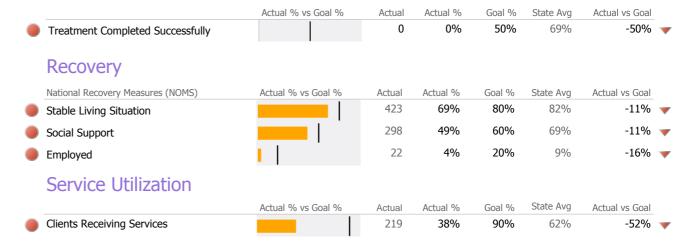
Program Activity

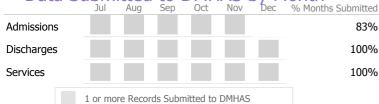
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	611	647	-6%	
Admits	28	60	-53%	•
Discharges	33	43	-23%	,
Service Hours	580	529	10%	

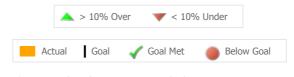
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	58%	62%

Discharge Outcomes







^{*} State Avg based on 30 Active Standard Case Management Programs

CMHC Hospital Liaison

Connecticut Mental Health Center Mental Health - Other - Other Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

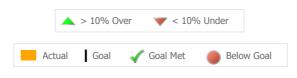
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
		_					

1 or more Records Submitted to DMHAS



* State Avg based on 14 Active Other Programs

CMHC UM Screening

Connecticut Mental Health Center Mental Health - Intake - UM Screening Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

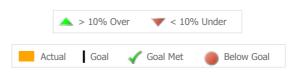
Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 3 Active UM Screening Programs

Community Forensics Pre-Admit

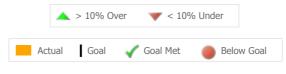
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	29	3%	
Admits	15	9	67%	•
Discharges	18	13	38%	•
Service Hours	12	1		

Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							50%
	1 or mo	re Record	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 8 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

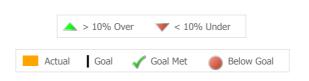
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	151	168	-10%	•
Admits	112	125	-10%	
Discharges	93	111	-16%	•

Jail Diversion



		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							100%
Discharges	6							100%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission

Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	21	-5%	
Admits	19	22	-14%	•
Discharges	19	19	0%	
Service Hours	1	4	-75%	•

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							50%
	1 or mo	re Record	ls Subm	nitted to	DMHAS		



^{*} State Avg based on 8 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion

Connecticut Mental Health Center

Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

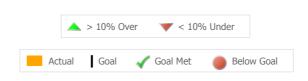
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	49	-6%	
Admits	29	34	-15%	•
Discharges	24	26	-8%	

Jail Diversion



	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
	1 or mo	ore Recor	ds Subr	nitted to	DMHAS		



^{*} State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx

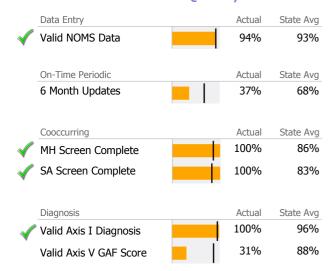
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	95	-4%	
Admits	17	17	0%	
Discharges	12	16	-25%	•
Service Hours	1,011	635	59%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

HISP Clinic OP clin

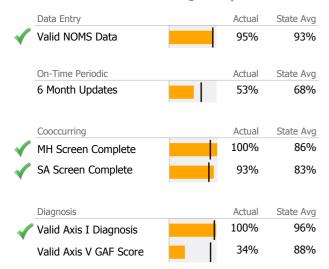
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	206	228	-10%	
Admits	16	15	7%	
Discharges	27	25	8%	
Service Hours	1,319	1,608	-18%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

Hispanic Pre-Admission

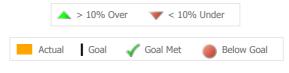
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	79	-48%	•
Admits	39	79	-51%	•
Discharges	38	75	-49%	•
Service Hours	26	41	-37%	•

Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	re Records	s Submit	ted to D	MHAS		



^{*} State Avg based on 8 Active Central Intake Programs

Park St AIP

Connecticut Mental Health Center Mental Health - Inpatient Services - Acute Psychiatric

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	41	-20%	•
Admits	20	28	-29%	•
Discharges	19	27	-30%	•
Transfers - Out	1	2	-50%	•
Bed Days	3,679	3,605	2%	

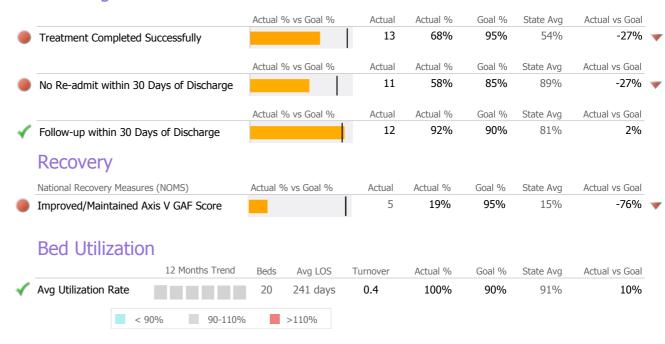
Data Submission Quality

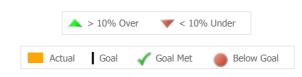
	Data Entry		Actual	State Avg
	Valid NOMS Data		83%	88%
	On-Time Periodic		Actual	State Avg
1	6 Month Updates		14%	13%
	Cooccurring		Actual	State Avg
	MH Screen Complete		100%	92%
	SA Screen Complete	<u> </u>	50%	72%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		100%	98%
(Valid Axis V GAF Score	<u> </u>	27%	21%

Data Submitted to DMHAS by Month

	Jı	ıl Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
1 or more Records Submitted to DMHAS							

Discharge Outcomes





^{*} State Avg based on 29 Active Acute Psychiatric Programs

Park St AIP Research

Connecticut Mental Health Center

Mental Health - Innatient Services - Acute I

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	7	300%	•
Admits	29	7	314%	•
Discharges	28	7	300%	•
Bed Days	269	97	177%	•

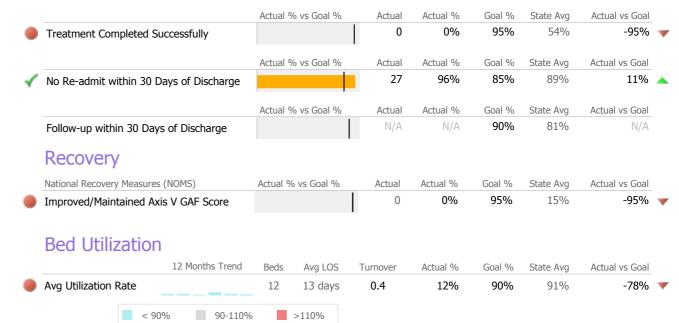
Data Submission Quality

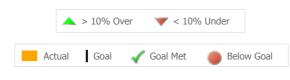
Data Entry		Actual	State Avg
Valid NOMS Data		86%	88%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	13%
Cooccurring		Actual	State Avg
MH Screen Complete		79%	92%
SA Screen Complete	_ '	36%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		93%	98%
Valid Axis V GAF Score		0%	21%

Data Submitted to DMHAS by Month

Date	u	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							100%
Discharges	6							83%
1 or more Records Submitted to DMHAS								

Discharge Outcomes





^{*} State Avg based on 29 Active Acute Psychiatric Programs

Park Street ACT Team

Connecticut Mental Health Center

Mental Health - ACT - Assertive Community Treatment

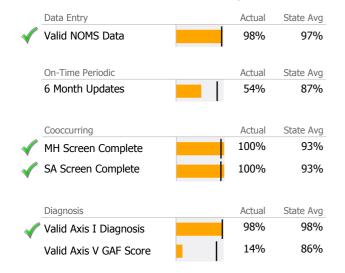
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

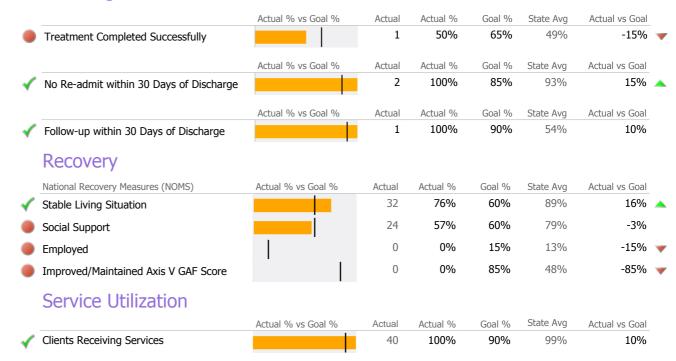
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	43	-2%
Admits	1	-	
Discharges	2	1	100% 🔺
Service Hours	1.014	835	21% 🔺

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 15 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical

Connecticut Mental Health Center

Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	33	-36%	•
Admits	21	27	-22%	•
Discharges	19	28	-32%	•
Transfers - In	1	2	-50%	•
Bed Days	667	1,056	-37%	•

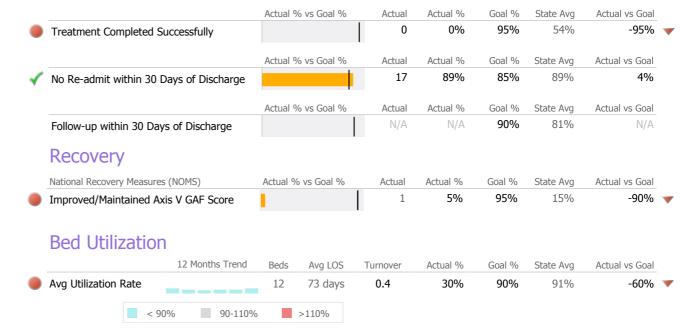
Data Submission Quality

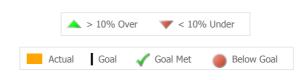
Data Entry	Actual	State Avg
Valid NOMS Data	86%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	92%
SA Screen Complete	62%	72%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	5%	21%

Data Submitted to DMHAS by Month

	1 50	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions								100%
Discharges								100%
1 or more Records Submitted to DMHAS								

Discharge Outcomes





^{*} State Avg based on 29 Active Acute Psychiatric Programs

Park Street Community Forensics Svc

Connecticut Mental Health Center

Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

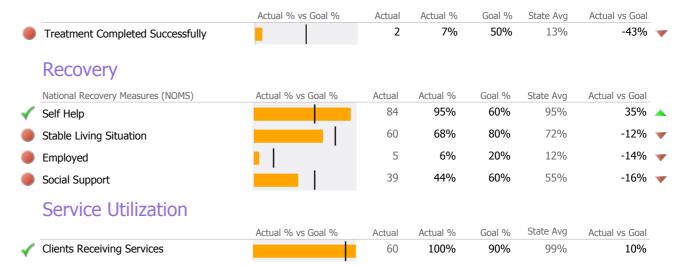
Program Activity

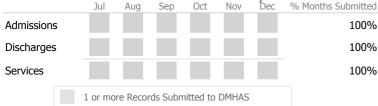
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	87	1%	
Admits	19	31	-39%	•
Discharges	28	26	8%	
Service Hours	1.102	890	24%	•

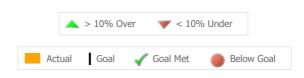
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	91%
On-Time Periodic	Actual	State Avg
6 Month Updates	74%	80%

Discharge Outcomes







^{*} State Avg based on 4 Active Standard Case Management Programs

Park Street Crisis Intervention Team

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

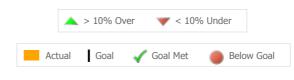
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	•
Admits	3	1	200%	•
Discharges	3	1	200%	•

Crisis



	Jul	Aug	Sep	Oct	Nov		% Months Submitted
Admissions							33%
Discharges							33%
	1 or mo	re Record	ds Sub	mitted to	DMHA	S	



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

Park Street Intake/G

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

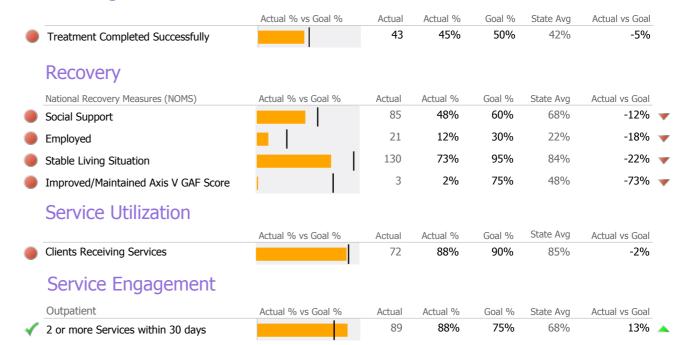
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	175	150	17%	•
Admits	102	97	5%	
Discharges	95	88	8%	
Service Hours	825	784	5%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	22%	68%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
SA Screen Complete	100%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	96%
Valid Axis V GAF Score	10%	88%

Discharge Outcomes





Data	Jubii	IICCCG	CO			Dy i	IOTICIT
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or m	ore Record	ls Sub	mitted to	DMHA	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Park Street Jail Diversion

Connecticut Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	139	0%
Admits	90	97	-7%
Discharges	89	103	-14% ▼
Service Hours	1	1	-25% ▼

Service Utilization



Jail Diversion

Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal

Follow-up Service within 48 hours

Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % State Avg Actual % State Avg Actual X Goal % State Avg Actual X

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							33%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Park Street Mobile Crisis

Connecticut Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

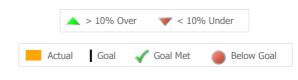
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	38	-68%	•
Admits	10	45	-78%	•
Discharges	10	45	-78%	•

Crisis



		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							67%
Discharges	5							67%
		1 or mo	re Recoi	rds Subn	nitted to	DMHAS		



^{*} State Avg based on 25 Active Mobile Crisis Team Programs

Park Street OP Clin/C

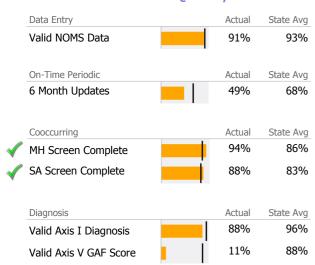
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

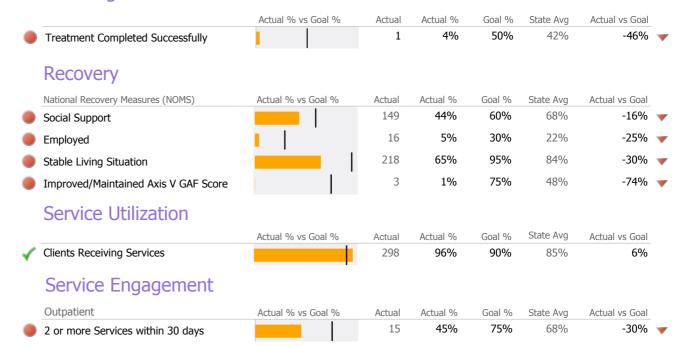
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	337	350	-4%	
Admits	33	30	10%	
Discharges	28	39	-28%	•
Service Hours	1,528	1,166	31%	•

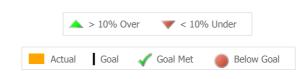
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

Park Street OP Clin/D

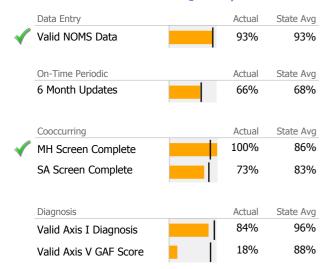
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	308	310	-1%	
Admits	16	34	-53%	•
Discharges	44	23	91%	•
Service Hours	1,684	1,597	5%	

Data Submission Quality



Discharge Outcomes



Data	Subii	ILCCC				$\boldsymbol{\omega}$	TOTICIT
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	ore Record	ls Sub	mitted to	DMHA:	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Park Street OP Clin/E

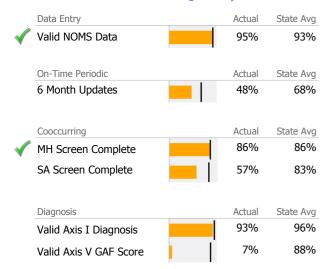
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

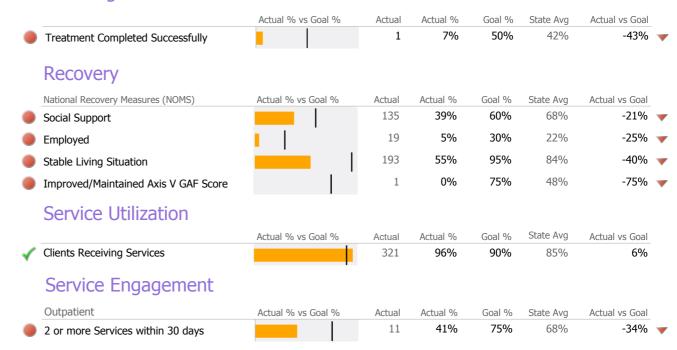
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	350	355	-1%	
Admits	27	11	145%	•
Discharges	15	22	-32%	•
Service Hours	1,484	1,914	-22%	•

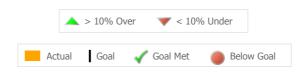
Data Submission Quality



Discharge Outcomes



Data		ICCCG		O 1 11 1		$\boldsymbol{\omega}$	TOTICIT
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%
	1 or more Records Submitted to DMHAS						



^{*} State Avg based on 92 Active Standard Outpatient Programs

Park Street Pre-Admission

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

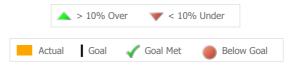
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	310	312	-1%
Admits	335	318	5%
Discharges	334	324	3%
Service Hours	9	9	8%

	Jul	Aug S	Sep Oct	Nov	Dec	% Months Submitted
Admissions						100%
Discharges						100%
Services						67%



^{*} State Avg based on 8 Active Central Intake Programs

Park Street STEP

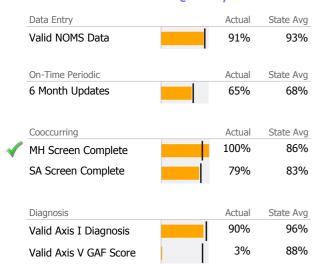
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

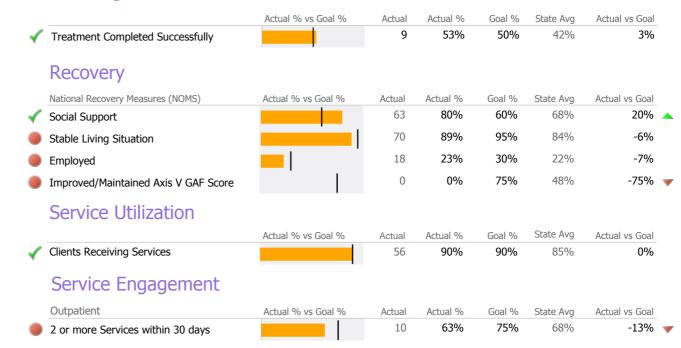
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	78	0%	
Admits	16	20	-20%	•
Discharges	17	18	-6%	
Service Hours	563	546	3%	

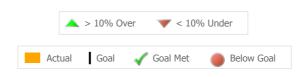
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

Park Street Team CSP/RP

Connecticut Mental Health Center

Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	92	-25%	•
Admits	38	30	27%	•
Discharges	38	40	-5%	
Service Hours	950	938	1%	

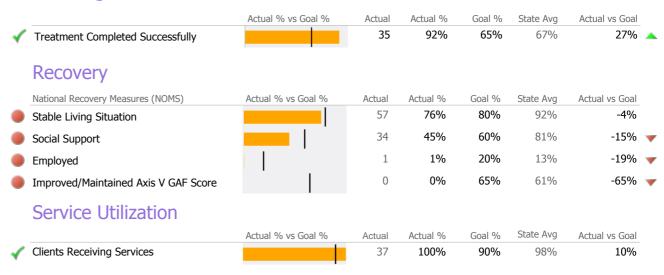
Data Submission Quality

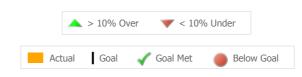
	Data Entry	Actual	State Avg
	Valid NOMS Data	95%	98%
	On-Time Periodic	Actual	State Avg
	6 Month Updates	75%	91%
	Cooccurring	Actual	State Avg
\checkmark	MH Screen Complete	100%	89%
	SA Screen Complete	50%	88%
	Diagnosis	Actual	State Avg
	Valid Axis I Diagnosis	62%	98%
	Valid Axis V GAF Score	25%	95%

Data Submitted to DMHAS by Month

Data	Subi	HILLEU	tO	וויוט		Dy I	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or i	more Record	ds Sub	mitted t	o DMHA	S	

Discharge Outcomes





^{*} State Avg based on 48 Active CSP Programs

Park Street Transitional Living

Connecticut Mental Health Center

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	27	-33%	•
Admits	14	19	-26%	•
Discharges	13	18	-28%	•
Bed Days	1,623	1,629	0%	

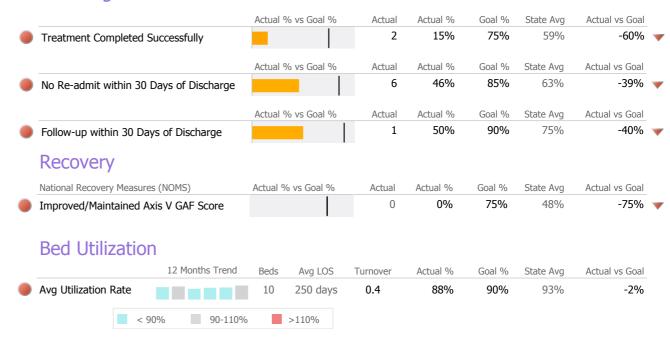
Data Submission Quality

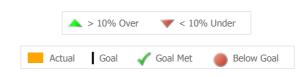
Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	25%	81%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	90%
SA Screen complete	100%	9070
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	83%	99%
Valid Axis V GAF Score	6%	92%

Data Submitted to DMHAS by Month

Dala	Sub	mulle	eu to	וויוט	CAF	Dy I	MONUN
	Ju	ıl Aug	g Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
1 or more Records Submitted to DMHAS							

Discharge Outcomes





^{*} State Avg based on 20 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center

Connecticut Mental Health Center

Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	438	434	1%	
Admits	15	23	-35%	•
Discharges	39	22	77%	•





^{*} State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services

Connecticut Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

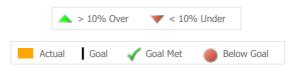
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	153	129	19%	•
Admits	18	12	50%	•
Discharges	17	3	467%	•
Service Hours	647	945	-32%	•
Social Rehab/PHP/IOP Days	36	21	71%	•

Service Utilization



		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	;							83%
Discharges								83%
Services								100%
		1 or mo	ore Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 36 Active Social Rehabilitation Programs

Research CNRU OCD

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	131	76	72%	•
Admits	29	11	164%	•
Discharges	-	1	-100%	•
Service Hours	_	_		

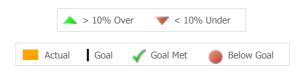
Data Submission Quality

	,	
Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	68%
Cooccurring	Actual	State Avg
MH Screen Complete	71%	86%
SA Screen Complete	4%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	58%	96%
Valid Axis V GAF Score	1%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		64	49%	60%	68%	-11%	_
Employed		0	0%	30%	22%	-30%	_
Stable Living Situation		60	46%	95%	84%	-49%	_
Improved/Maintained Axis V GAF Score	Ι.	0	0%	75%	48%	-75%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	_

Data	Subili	ICCCG		DI III			TOTICIT
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							0%
Services							0%
	1 or mo	ore Record	ls Subi	mitted to	DMHA	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research CNRU OP 1

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient

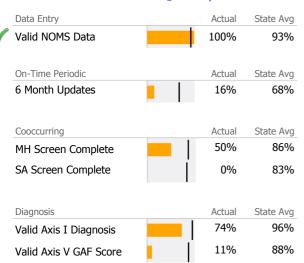
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

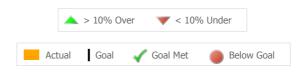
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	22%	-30%
Social Support	·	2	11%	60%	68%	-49%
Stable Living Situation		4	21%	95%	84%	-74%
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	85%	N/A
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	68%	-75%

Data	Jul	Aua	Sep	Oct	Nov		% Months Submitted
	Jui	Aug	эср	OCC	1404	DCC	70 Piolitiis Subillitted
Admissions							0%
Discharges							0%
Services							0%
	1 or mo	re Record	ds Subr	mitted to	DMHAS		



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	94	-79%	\blacksquare
Admits	-	68	-100%	•
Discharges	-	75	-100%	•
Service Hours	-	154	-100%	•

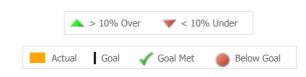
Data Submission Quality

	ori Quan		
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	68%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	86%
SA Screen Complete		0%	83%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		55%	96%
Valid Axis V GAF Score		0%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		15	75%	60%	68%	15%	_
Stable Living Situation	·	15	75%	95%	84%	-20%	_
Employed	1	0	0%	30%	22%	-30%	_
Improved/Maintained Axis V GAF Score	·	0	0%	75%	48%	-75%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	_

	Jul A		Oct	Nov	Dec	% Months Submitted
Admissions						0%
Discharges						0%
Services						17%
	1 or more F	Records Sub	mitted to	DMHA:	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	40	83%	•
Admits	40	23	74%	•
Discharges	26	13	100%	•
Sarvica Hours	_	_		

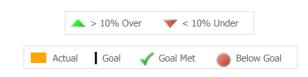
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	68%
Cooccurring	Actual	State Avg
MH Screen Complete	78%	86%
SA Screen Complete	3%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	60%	96%
Valid Axis V GAF Score	0%	88%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed	Treatment Completed Successfully		0	0%	50%	42%	-50%	_
Recovery								
National Recovery Measure	es (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support			50	68%	60%	68%	8%	
Stable Living Situation			51	69%	95%	84%	-26%	_
Employed		<u> </u>	2	3%	30%	22%	-27%	-
Improved/Maintained A	xis V GAF Score	· I	0	0%	75%	48%	-75%	V
Service Utiliza	ation							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Service	ces		0	0%	90%	85%	N/A	_
Service Enga	gement							
Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services with	nin 30 days		0	0%	75%	68%	-75%	_

Data	Jubii	IILLCU	LU	וויוט		Dy I	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							0%
	1 or m	ore Record	ls Subi	mitted to	DMHA	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

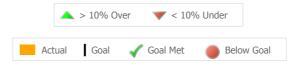
Data Submission Quality

-	
Actual	State Avg
N/A	93%
Actual	State Avg
0%	68%
Actual	State Avg
N/A	86%
N/A	83%
Actual	State Avg
27%	96%
9%	88%
	Actual O% Actual N/A N/A N/A Actual 27%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	22%	-30%	_
Social Support		0	0%	60%	68%	-60%	_
Improved/Maintained Axis V GAF Score	•	0	0%	75%	48%	-75%	_
Stable Living Situation	· 1	0	0%	95%	84%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	_

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%
	1 or mor	e Record	ls Sub	mitted to	DMHA	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research CNRU SNRG

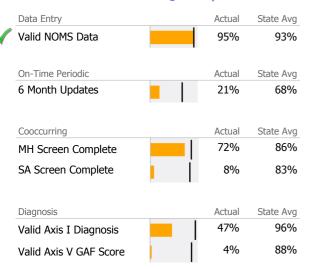
Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	63	52%	•
Admits	20	13	54%	•
Discharges	3	2	50%	•
Service Hours	-	4	-100%	•

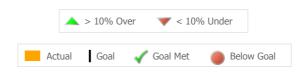
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		1	33%	50%	42%	-17%	_
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		53	55%	60%	68%	-5%	
Employed		2	2%	30%	22%	-28%	_
Stable Living Situation		57	59%	95%	84%	-36%	_
Improved/Maintained Axis V GAF Score	'	0	0%	75%	48%	-75%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	-
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	-

Data	Jubili	itteu	LU	וויוט			
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							50%
Services							0%
	1 or mo	re Record	ls Sub	mitted to	o DMHA	S	



^{*} State Avg based on 92 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

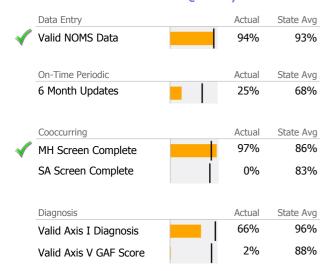
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

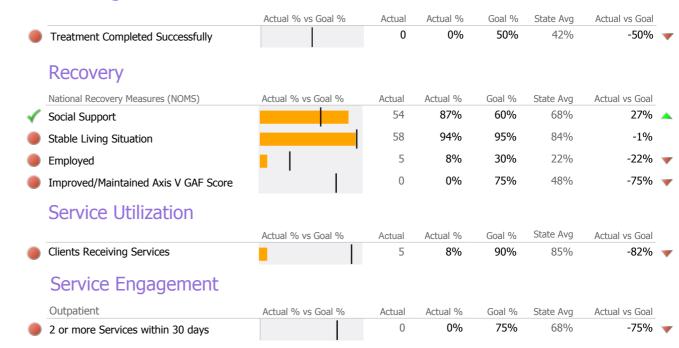
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	17	265%	•
Admits	26	9	189%	•
Discharges	1	7	-86%	•
Service Hours	10	31	-68%	•

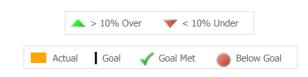
Data Submission Quality



Discharge Outcomes



Date	, J	Jul	Au		ер	Oct	Nov		Dec	% Months Submitted
Admissions										100%
Discharges										17%
Services										17%
		1 or n	nore Re	cords S	Sub	mitted t	o DMH	AS		



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research Park St OP Screening

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

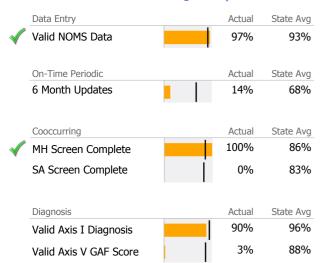
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	33	-9%
Admits	-	-	
Discharges	1	1	0%
Service Hours	_	_	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Co	ompleted Successfully		0	0%	50%	42%	-50%	_
Recover	y							
National Recove	ery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed			0	0%	30%	22%	-30%	_
Social Suppor	t	·	7	23%	60%	68%	-37%	_
Stable Living	Situation		9	30%	95%	84%	-65%	_
Improved/Ma	intained Axis V GAF Score		0	0%	75%	48%	-75%	_
Service	Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Received	ving Services		0	0%	90%	85%	N/A	_
Service	Engagement							
Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Se	rvices within 30 days		0	0%	75%	68%	-75%	V

Data	Jul	Aug	Sep	Oct	Nov	% Months Submitted
Admissions						0%
Discharges						17%
Services						0%
	1 or mo	re Record	ls Subr	mitted to	DMHAS	



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research Park Street NCM-Autism

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	-	

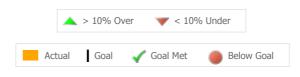
Data Submission Quality

	_	•	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	68%
Cananymina		A atual	Chaha Ave
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	83%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		N/A	N/A	30%	22%	-30%	_
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	48%	-75%	_
Social Support		N/A	N/A	60%	68%	-60%	_
Stable Living Situation	· I	N/A	N/A	95%	84%	-95%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	85%	N/A	_

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 92 Active Standard Outpatient Programs

Research Park Street PrevThruRiskIDMgmt

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

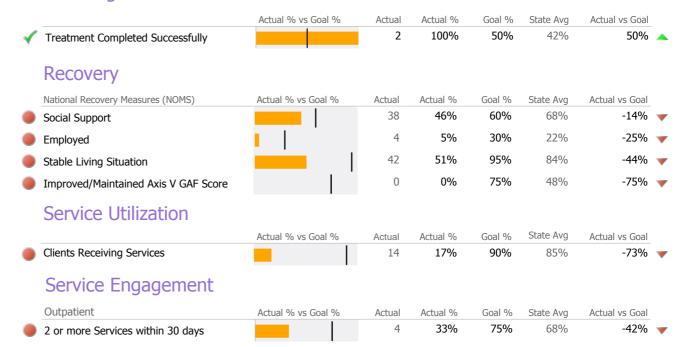
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	55	51%	•
Admits	12	9	33%	•
Discharges	2	1	100%	•
Service Hours	97	181	-46%	•

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		3%	68%
Cooccurring		Actual	State Avg
MH Screen Complete		100%	86%
SA Screen Complete	ĺ	11%	83%
	•		
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		10%	96%
Valid Axis V GAF Score		0%	88%

Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

Research Park Street Psychosis

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

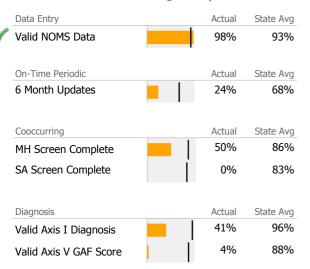
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

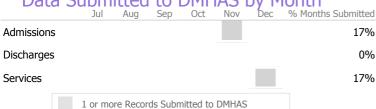
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	136	132	3%	
Admits	1	28	-96%	•
Discharges	-	9	-100%	•
Service Hours	1	1	100%	•

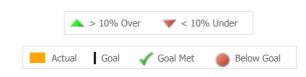
Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		62	46%	60%	68%	-14%	_
Employed	1 1	3	2%	30%	22%	-28%	_
Stable Living Situation		70	51%	95%	84%	-44%	_
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		2	1%	90%	85%	-89%	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	_
= 0o.c 00oo 00 aa/0							





^{*} State Avg based on 92 Active Standard Outpatient Programs

Research Park Street Step - ED

Connecticut Mental Health Center

Mental Health - Other - Standard Outpatient

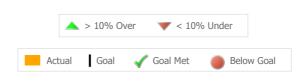
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	4	-50%	•
Admits	-	-		
Discharges	1	1	0%	





^{*} State Avg based on 1 Active Standard Outpatient Programs

Research Pre-Admission

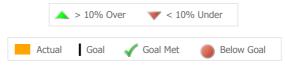
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	143	-26%	•
Admits	105	142	-26%	•
Discharges	106	143	-26%	•
Service Hours	_	-		

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%
	1 or m	ore Recor	ds Subm	itted to	DMHAS		



^{*} State Avg based on 8 Active Central Intake Programs

Research SATU SA Res 2

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	10	90%	•
Admits	11	3	267%	•
Discharges	5	1	400%	•
Service Hours	-	16	-100%	•

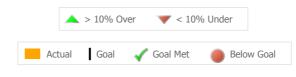
Data Submission Quality

	Data Entry		Actual	State Ava
	Data Entry	_		State Avg
	Valid NOMS Data		21%	94%
	Valid TEDS Data		46%	93%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		0%	27%
	Cooccussing		Actual	Ctata Ava
	Cooccurring			State Avg
\checkmark	MH Screen Complete		100%	99%
	SA Screen Complete		100%	99%
	Diagnosis		Actual	State Avg
	Diagnosis Valid Axis I Diagnosis		Actual 68%	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	51%	-50%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		13	68%	60%	33%	8%	
Employed	l i	0	0%	50%	41%	-50%	_
Abstinence/Reduced Drug Use	Ì	0	0%	55%	54%	-55%	_
Improved/Maintained Axis V GAF Score	· 1	0	0%	75%	53%	-75%	_
Not Arrested	İ	0	0%	75%	84%	-75%	_
Stable Living Situation	· 1	0	0%	95%	83%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	69%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	71%	-75%	_

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%
Services							0%
	1 or mo	re Recor	ds Subn	nitted to	DMHAS		



^{*} State Avg based on 113 Active Standard Outpatient Programs

Research York Street Depression Clinic

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	74	7%	
Admits	4	15	-73%	•
Discharges	6	8	-25%	•
Sarvica Hours	_			

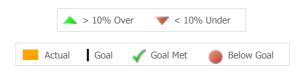
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		82%	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		1%	68%
Cooccurring		Actual	State Avg
MH Screen Complete		100%	86%
SA Screen Complete	Ĺ	0%	83%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		43%	96%
Valid Axis V GAF Score		1%	88%

Discharge Outcomes







^{*} State Avg based on 92 Active Standard Outpatient Programs

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	129	119	8%	
Admits	129	120	8%	
Discharges	93	121	-23%	•
Service Hours	108	56	95%	•

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	ore Recor	ds Subm	itted to	DMHAS		



^{*} State Avg based on 8 Active Central Intake Programs

SATU Evaluations OP

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	-		
Discharges	1	-		
Service Hours	41	34	22%	•

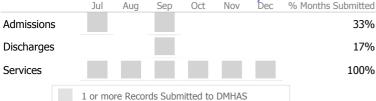
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
✓ Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	27%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa	I
Treatment Completed S	Successfully		0	0%	50%	51%	-50%	D
Recovery								
National Recovery Measure	es (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa	L
Abstinence/Reduced Dr	ug Use		4	100%	55%	54%	45%) 🔺
✓ Self Help			4	100%	60%	33%	40%) 🔺
Stable Living Situation			4	100%	95%	83%	5%)
Employed		·	2	50%	50%	41%	0%)
✓ Not Arrested			3	75%	75%	84%	0%)
Improved/Maintained A	xis V GAF Score	j	0	0%	75%	53%	-75%) y
Service Utiliza	ation							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa	1
Clients Receiving Service	es		3	100%	90%	69%	10%)
Service Enga	gement							
Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goa	l
2 or more Services with	nin 30 days		1	50%	75%	71%	-25%) y

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec % Months Submitted





^{*} State Avg based on 113 Active Standard Outpatient Programs

SATU SA OP Clin/S

Data Entry

Valid NOMS Data

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	233	236	-1%
Admits	125	124	1%
Discharges	111	110	1%
Service Hours	1,945	1,564	24% 🔺

State Avg

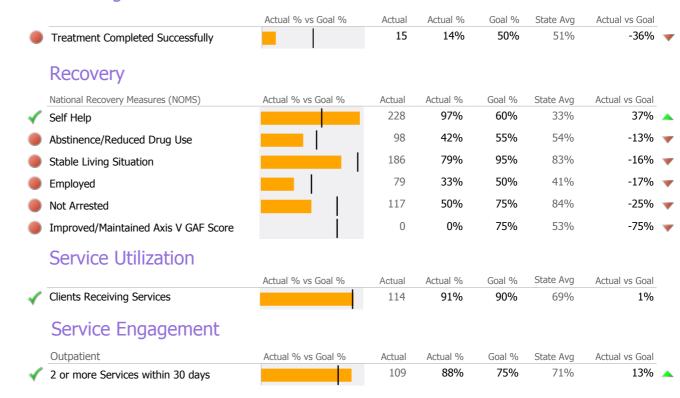
94%

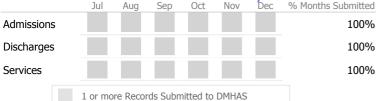
84%

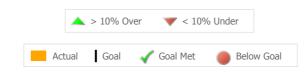
Data Submission Quality

	Valid NOMS Data		0470	9 4 70
	Valid TEDS Data		85%	93%
	On-Time Periodic		Actual	State Avg
	6 Month Updates		61%	27%
	Cooccurring		Actual	State Avg
\checkmark	MH Screen Complete		100%	99%
	SA Screen Complete		100%	99%
	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		96%	99%
	Valid Axis V GAF Score	ĺ	1%	95%

Discharge Outcomes







^{*} State Avg based on 113 Active Standard Outpatient Programs

SATU/SA Drug Research

Connecticut Mental Health Center

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	1	400%	•
Admits	4	-		
Discharges	2	-		
Sarvica Hours	_			

State Avg

Data Submission Quality

Data Entry

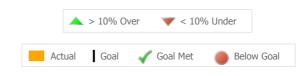
Valid NOMS Data	20%	94%
Valid TEDS Data	40%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	27%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	51%	-50%	_
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Self Help		4	80%	60%	33%	20%	_
Employed		0	0%	50%	41%	-50%	_
Abstinence/Reduced Drug Use	i i	0	0%	55%	54%	-55%	_
Improved/Maintained Axis V GAF Score		0	0%	75%	53%	-75%	_
Not Arrested		0	0%	75%	84%	-75%	_
Stable Living Situation	i I	0	0%	95%	83%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	69%	N/A	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	71%	-75%	_

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted





^{*} State Avg based on 113 Active Standard Outpatient Programs

W. Haven OP Adult

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	13	-92%	\blacksquare
Admits	-	-		
Discharges	-	11	-100%	•
Service Hours	13	46	-72%	•

Data Submission Quality

	•	,	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	68%
Cooccurring		Actual	State Avg
MH Screen Complete		N/A	86%
SA Screen Complete		N/A	83%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	96%
Valid Axis V GAF Score		0%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	30%	22%	-30%	_
Social Support	· 1	0	0%	60%	68%	-60%	-
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	_
Stable Living Situation	1	0	0%	95%	84%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		1	100%	90%	85%	10%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	68%	-75%	-





^{*} State Avg based on 92 Active Standard Outpatient Programs

West Haven OP Child

Connecticut Mental Health Center Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

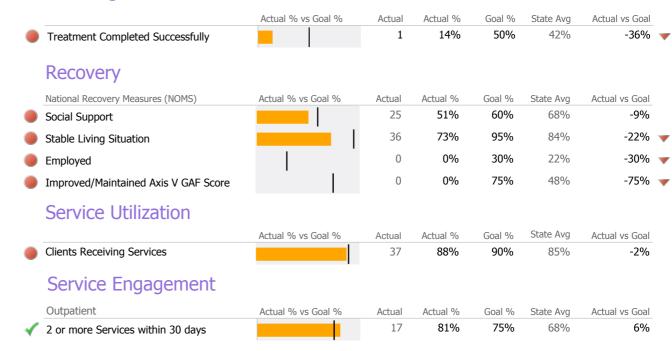
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	60	-18%	•
Admits	21	29	-28%	•
Discharges	7	14	-50%	•
Service Hours	421	388	8%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	68%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	19%	83%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	98%	96%
Valid Axis V GAF Score	4%	88%

Discharge Outcomes









^{*} State Avg based on 92 Active Standard Outpatient Programs

West Haven Pre-Admission

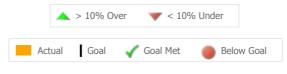
Connecticut Mental Health Center Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	39	-46%	•
Admits	21	38	-45%	•
Discharges	21	39	-46%	•
Service Hours	_	_		

Data	Jul	Aug	Sep	Oct	Nov		% Months Submitted
Admissions							67%
Discharges							67%
Services							0%
	1 or mor	e Record	ds Sub	mitted to	DMHA	S	



^{*} State Avg based on 8 Active Central Intake Programs

Connecticut Mental Health Center

Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	•
Admits	6	6	0%	
Discharges	5	6	-17%	•
Service Hours	3	-		

Date	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							67%
Services							17%
	1 or mo	re Record	ds Subm	nitted to	DMHAS	5	



Young Adult Services OP

Connecticut Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

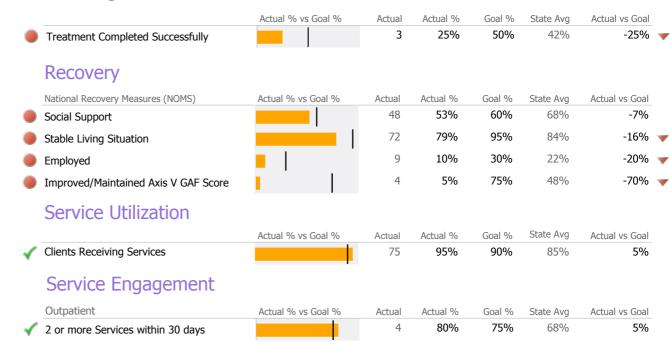
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	93	-2%	
Admits	5	19	-74%	•
Discharges	12	17	-29%	•
Service Hours	1.888	1.739	9%	

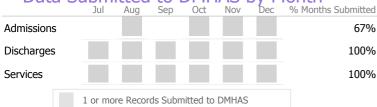
Data Submission Quality

Data Entry	Actua	al State Avg
Valid NOMS Data	90%	% 93%
On-Time Periodic	Actua	al State Avg
6 Month Updates	58%	68%
Cooccurring	Actu	al State Avg
✓ MH Screen Complete	100%	% 86%
SA Screen Complete	83%	% 83%
Diagnosis	Actua	al State Avg
√ Valid Axis I Diagnosis	99%	6 96%
Valid Axis V GAF Score	20%	6 88%

Discharge Outcomes









^{*} State Avg based on 92 Active Standard Outpatient Programs