

Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	177	142	25%	▲
	Admits	92	109	-16%	▼
	Discharges	97	93	4%	
	Service Hours	625	586	7%	
	Bed Days	10,416	8,960	16%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 302 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		82%	80%	91%
✓ Participation in Treatment		81%	80%	92%
✓ Quality and Appropriateness		80%	80%	93%
● Overall		78%	80%	91%
● Recovery		72%	80%	79%
● Access		72%	80%	88%
● Outcome		71%	80%	83%
● General Satisfaction		65%	80%	92%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	92	50.5%
	Outpatient	20	11.0%
	Medication Assisted Treatment	19	10.4%
Mental Health	Community Support	28	15.4%
	Residential Services	23	12.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	16	9%	12%	Male	114	65%	59%
26-34	62	35% ▲	23%	Female	62	35%	41%
35-44	42	24%	20%	Transgender			0%
45-54	32	18%	22%				
55-64	21	12%	18%				
65+	4	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	137	77%	74%	Hawaiian/Other Pacific Islander	56	32% ▲	0%
Unknown	21	12%	6%	White/Caucasian	51	29% ▼	65%
Hisp-Puerto Rican	13	7%	13%	Other	28	16%	13%
Hispanic-Other	6	3%	7%	Black/African American	21	12%	16%
Hispanic-Cuban			0%	Unknown	21	12%	3%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Multiple Races			1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	53	-62% ▼
Admits	-	35	-100% ▼
Discharges	20	29	-31% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	27%
Cooccurring		
MH Screen Complete	N/A	99%
SA Screen Complete	N/A	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	95%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	5%	50%	51%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	80%	55%	54%	25% ▲
Improved/Maintained Axis V GAF Score		19	95%	75%	53%	20% ▲
Not Arrested		19	95%	75%	84%	20% ▲
Stable Living Situation		17	85%	95%	83%	-10%
Self Help		9	45%	60%	33%	-15% ▼
Employed		0	0%	50%	41%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	69%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	71%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	49	-18% ▼
Admits	26	31	-16% ▼
Discharges	27	33	-18% ▼
Bed Days	2,734	3,121	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		14	52%	70%	75%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		25	93%	85%	89%	8%
● Follow-up within 30 Days of Discharge		9	64%	90%	62%	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
Valid TEDS Data		97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		27	66%	70%	78%	-4%
● Improved/Maintained Axis V GAF Score		2	7%	95%	87%	-88% ▼

On-Time Periodic	Actual	State Avg
6 Month Updates		19%

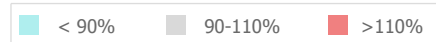
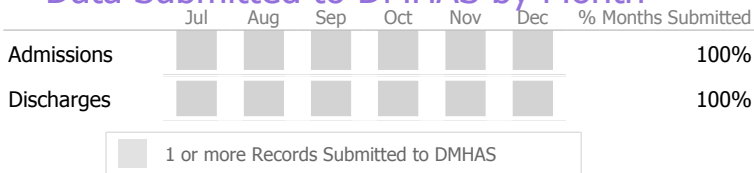
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	98 days	0.3	99%	90%	89%	9%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		97%
✓ SA Screen Complete		97%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		94%

Data Submitted to DMHAS by Month



* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	46	17% ▲
Admits	37	37	0%
Discharges	32	29	10%
Bed Days	4,593	2,814	63% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	96%
Valid TEDS Data	62%	97%
On-Time Periodic		
6 Month Updates	N/A	19%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	9%	94%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	66%	70%	75%	-4%
No Re-admit within 30 Days of Discharge		31	97%	85%	89%	12% ▲
Follow-up within 30 Days of Discharge		9	43%	90%	62%	-47% ▼

Recovery

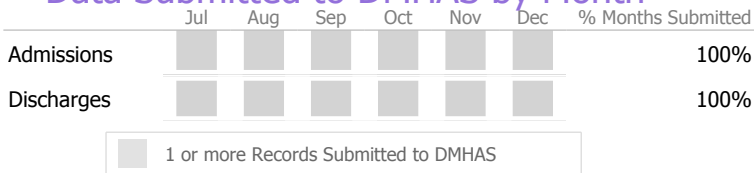
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		24	43%	70%	78%	-27% ▼
Improved/Maintained Axis V GAF Score		4	12%	95%	87%	-83% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	118 days	0.2	131%	90%	89%	41% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	879	920	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	81%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	90%
SA Screen Complete	0%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	59%	-75% ▼
No Re-admit within 30 Days of Discharge		0	0%	85%	63%	-85% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,098 days	0.5	96%	90%	93%	6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 20 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	6	33% ▲
Admits	1	3	-67% ▼
Discharges	2	-	
Bed Days	1,154	1,015	14% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	80%	89%	20% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	91%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	88%	10%

Data Submission Quality

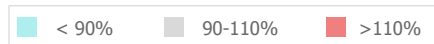
Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		76%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		8	100%	90%	99%	10%
✓ Improved/Maintained Axis V GAF Score		7	100%	95%	66%	5%
● Social Support		4	50%	60%	82%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	663 days	0.4	105%	90%	96%	15% ▲



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							33%

1 or more Records Submitted to DMHAS



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	1	2	-50% ▼
Discharges	1	-	
Service Hours	130	122	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	67%	-65% ▼

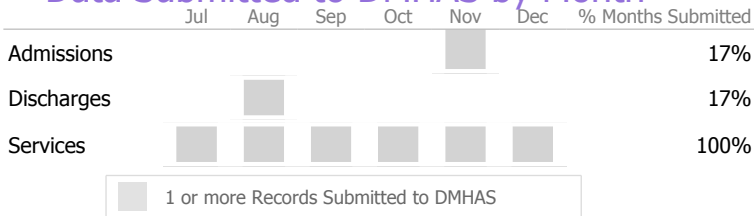
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	100%	80%	92%	20% ▲
Improved/Maintained Axis V GAF Score		4	80%	65%	61%	15% ▲
Social Support		3	50%	60%	81%	-10%
Employed		0	0%	20%	13%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

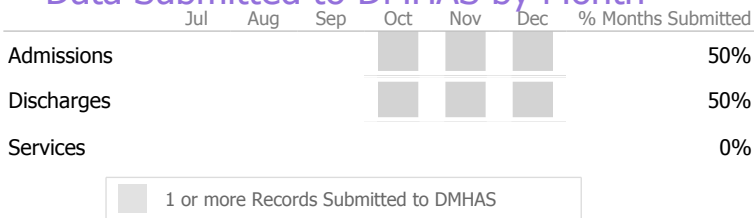
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19		
Admits	20	-	
Discharges	9	-	
Service Hours	88	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	92%
Valid TEDS Data	90%	98%
On-Time Periodic		
6 Month Updates	Actual	State Avg
	N/A	72%
Cooccurring		
MH Screen Complete	Actual	State Avg
✓	100%	87%
SA Screen Complete	Actual	State Avg
✓	100%	97%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
✓	100%	35%
Valid Axis V GAF Score	Actual	State Avg
	0%	22%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	2	-	
Discharges	2	1	100% ▲
Service Hours	407	464	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%
Cooccurring	Actual	State Avg
MH Screen Complete	0%	89%
SA Screen Complete	0%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	67%	-65% ▼

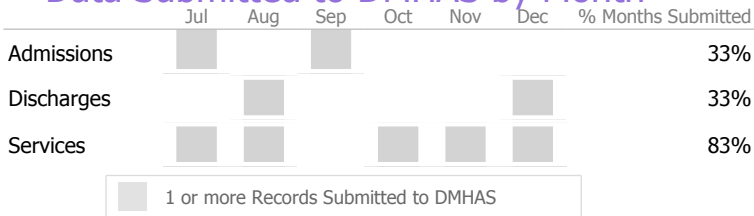
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		22	100%	80%	92%	20% ▲
Social Support		16	73%	60%	81%	13% ▲
Employed		0	0%	20%	13%	-20% ▼
Improved/Maintained Axis V GAF Score		1	5%	65%	61%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	7	29% ▲
Admits	4	1	300% ▲
Discharges	3	1	200% ▲
Bed Days	1,056	1,090	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	80%	89%	20% ▲
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	91%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	88%	10%

Data Submission Quality

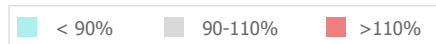
Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		76%
Cooccurring	Actual	State Avg
MH Screen Complete		90%
SA Screen Complete		90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Recovery

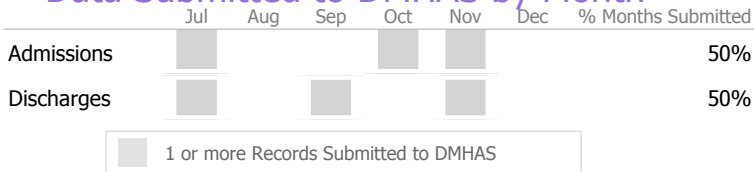
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	78%	60%	82%	18% ▲
✓ Stable Living Situation		9	100%	90%	99%	10%
● Improved/Maintained Axis V GAF Score		3	60%	95%	66%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		6	658 days	0.4	96%	90%	96%	6%



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs