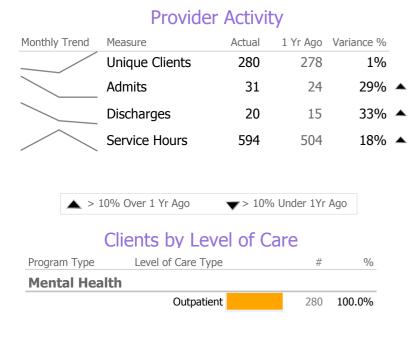
Yale University-Behavioral Health New Haven, CT

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)



Consumer Satisfaction Survey (Based on 114 FY16 Surveys)



Client Demographics

Age 18-25 26-34 35-44 45-54 55-64

Ethnicity Non-Hispanic Hispanic-Other Unknown

Hisp-Puerto Rican Hispanic-Cuban Hispanic-Mexican

Age		#	%	St	ate Avg	Gender		#	%	State Avg
18-25		14	5%		12%	Female		147	53%	42%
26-34		34	12%		22%	Male		133	48%	58%
35-44		53	19%		19%	Transgender	-			0%
45-54	1	64	23%		23%					
55-64		66	24%		18%					
65+		49	18%		6%	Race		#	%	State Avg
-						White/Caucasian		183	65%	65%
icity		#	%	Sta	e Avg	Black/African American		62	22%	16%
spanic 🗾		255	91%		75%	Other 📘		19	7%	13%
-Other		13	5%		7%	Multiple Races		6	2%	1%
known		8	3%		6%	Unknown		5	2%	3%
· · · ·						Asian		4	1%	1%
Rican		4	1%	▼	12%	Am. Indian/Native Alaskan		1	0%	1%
Cuban					0%	Hawaiian/Other Pacific Islander				0%
exican					1%	,				
,										

Unique Clients State Avg \rightarrow > 10% Over State Avg ▼ > 10% Under State Avg

Outpatient Services 917-210

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

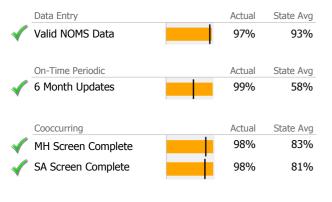
Program Quality Dashboard

Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	280	278	1%	
Admits	31	24	29%	
Discharges	20	15	33%	
Service Hours	594	504	18%	

Data Submission Quality





Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	35%	50%	42%	-15%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		244	87%	60%	64%	27%
Stable Living Situation		273	98%	95%	80%	3%
Employed	<u> </u>	61	22%	30%	19%	-8%
Improved/Maintained Axis V GAF Score		176	75%	75%	45%	0%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		235	90%	90%	69%	0%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	77%	75%	64%	2%

		% Under	V < 10	Over	> 10% (
Actual 🛛 Goal 🗹 Goal Met 🛛 🕘 Below Goal	w Goal	Belo	🌈 Goal Met	-	Goal	Actual	

* State Avg based on 94 Active Standard Outpatient Programs